## Table of Contents

Table of Contents ..... 1
Introduction ..... 1
Recruitment Processes ..... 2
Who Manages the Recruitment? ..... 2
General Information ..... 2
Step-by-Step Process: Moving an Applicant to a New Status ..... 3
Step-by-Step Process: Bulk Move Multiple Applications ..... 9
Step-by-Step Process: Moving an Applicant Out of Consideration ..... 12
Step-by-Step Process: Use the Applicant Card ..... 16
Step-by-Step Process: Attach a Document to the Applicant Card ..... 20

## Introduction

Managing recruitments in CHRS Recruiting involves moving an applicant through various steps of the recruitment process from routing the initial application to being interviewed to offering the job. This guide is focused on Faculty recruitments, including Tenured/Tenure-Track, and Full- and Part-time Temporary. The screen shots are for a tenure-track recruitment, and the process steps differ slightly from the part-time temporary faculty process. However, the process to move applicants from one step to another is the same. The guide includes the steps to move an applicant from one status to the next, and the steps to take when an applicant is no longer under consideration.

For a step by step

## UNIVERSITY PERSONNEL 408-924-2250

## Recruitment Processes

There are four distinct recruitment processes and while many steps are the same, they will vary depending on the type of recruitment. Please refer to Recruitment Process Step Details-Tenured TenureTrack Full-Time Temp or Recruitment Process Step Details-Part-Time Temp for more information.

- Applications start in the New Application status and get routed from there
- Not every application status will be used in a recruitment
- Application statuses may be skipped if applicable; for example, if there are no phone interviews, you may skip those steps


## Who Manages the Recruitment?

It's important to decide who will manage the recruitment, who will move the applications from step to step. Employees in the following roles will have access to manage the recruitment:

- Department Chair, Department Admin: Routes applications from the New Application status
- Department Admin, Resource Manager/Analyst: Route applications through the process
- Search Committee Chair: Does not route applications, but can view the applicant details


## General Information

- For Tenure/Tenure Track, the application screening is done outside of CHRS. Details can be found in the Faculty Recruitment Guide
- For Temporary Faculty the application screening process is done by the department chair.
- Steps are similar between the processes but not identical; there will typically be fewer steps in the Part-time Temporary recruitments
- There are automatic and manual options to obtain letters of recommendation


## Step-by-Step Process: Moving an Applicant to a New Status

| Log into CHRS Recruiting <br> 1. Navigate to one.SJSU <br> 2. Search for or click the CHRS Recruiting tile <br> 3. User your SJSUOne ID and password to $\log$ in | SAN JOSÉ STATE UNIVERSITY one.SJSU <br> What would you like to do? <br> Spartan App Portal |
| :---: | :---: |
| Open Jobs <br> 1. From either the Tiled or List Dashboard, click Jobs in the blue menu bar | E SJSU <br> My Dashboard <br> Welcome Michael, this is your Dashboard where you will see all your tasks organized in various stages. |
| A list of jobs appears <br> 2. Click the hyperlinked number in the Applications column for the job you wish to manage <br> To filter the list of jobs: <br> - Change the Status <br> (A) <br> - Change the Type <br> (B) <br> - Show other search criteria to filter by Req Nbr, Pos Name, and more (C) |  |

## UNIVERSITY PERSONNEL 408-924-2250

## To change the status of one application, click the current status (A)

(i) Associate Professor (496970)

| Search | Results |  |  |
| :--- | :--- | :--- | :--- |
| Select | Submitted Status | 39870 | Applicant Nc Pref Name First nam |
| $\square \square$ Jun 10, 2020 New Application name |  |  |  |
| $\square \square \square$ Jun 10, 2020 New Application | 39869 | Webber, Jr |  |
| $\square \square$ Jun 10, 2020 New Application | 39868 | Reynolds |  |
| $\square \square$ Angelica Schuyler |  |  |  |
| $\square \square$ Jun 10, 2020 New Application | 39867 | Leslie Odom, Jr |  |
| $\square \square$ Jun 10, 2020 New Application | 39866 | Lin-Man Miranda |  |

## New Application

Letter of Recommendation Initiated (automatic)
Letter of Recommendation Initiated (manual) Letter of Recommendation Successful Letter Of Recommendation Unsuccessful Required Qualifications Review Department Chair Review Successful Department Chair Review Unsuccessful
Phone/Video Interview Invite
Phone/Video Interview Accepted
Phone/Video Interview Declined
Phone/Video Interview Evaluation Summary
Phone/Video Interview Successful (Send: RC\&BR Form and CSU EQ Form)
Phone/Video Interview Successful (DO NOT SELECT-Completed: RC\&BR Form and CSU EQ Form)
Phone/Video Interview Unsuccessful
On Campus Interview Invite
On Campus Interview Invite Accepted
On Campus Interview Invite Declined
On-Campus Interview Evaluation Summary
On Campus Interview Successful
On Campus Interview Unsuccessful
Vax Proof Initiated
Vax Proof Successful
Vax Proof Unsuccessful
Background Check Initiated outside of CHRS Recruiting
Background Check Initiated in CHRS Recruiting
Background Check Pending Processing - DO NOT SELECT - SYSTEM STATUS ONLY
Background Check Pending Adjudication - DO NOT SELECT - SYSTEM STATUS ONLY
Background Check Unsuccessful
Prepare Offer and Upload Transcripts
Formal Offer Extended
Formal Offer Accepted-DO NOT SELECT-SYSTEM STATUS ONLY
Offer Accepted Paperwork Received-DO NOT SELECT-SYSTEM STatuS ONLY


## UNIVERSITY PERSONNEL 408-924-2250

## Confirm the status change

1. Verify the status to which you are moving the application (A)
2. Verify whether or not the applicant will be emailed (B); review and update the email if applicable
3. Determine if additional users need to be notified about this change (C)
4. Notes may be entered if needed (D)
5. If prompted to change the job status for a tenured/tenuretrack/FT temp recruitment, select Yes (E); DO NOT CHANGE THIS FOR PT TEMP RECRUITMENTS
6. Click Move Now to change the status (F)

Please note, not all statuses have a communication template. Some templates do not require changes.


## C - Add Additional Users

1. Check the boxes of those you wish to notify
2. Enter your email
3. Enter the email subject
4. Type the email text

Additional users from Job: ©Yes ONo

Additional users from Job
$\square$ Department Admin
$\square$ Hiring Manager
$\square$ HR Representative
Search Committee Chair

- Rearn - - - -

Additional users from Offer
Department Admin
Reports To
Other additional users


MANAGE RECRUITMENTS
FACULTY

## UNIVERSITY PERSONNEL 408-924-2250

## A status change with a communication will look something like this

1. Verify the status to which you are moving the application (A)
2. Verify whether or not the applicant will be emailed (B)
3. Review and update the email if applicable (C); not every step has a communication
4. Scroll down to continue

Confirm status change

You are about to move Joshua Henry to a different status:


Message: Merge fields


## SJSU <br> SAN JOSÉ STATE UNIVERSITY

Dear Joshua Henry,
I would like to invite you to attend an interview for the position of Director of Development Operations - Medders - Job \#496902. You will have an interview team. The interview will last about 45 minutes.

Please let me know which of the following options you prefer. I will send you a calendar invitation once I receive your reply.
[date1/time1] [date2/time2]


If the date or time of the interview is inconvenient, please contact me by phone XXX-XXX$X X X X$ or email (email) to arrange another appointment.

Sincerely,
Carrie Medders, Senior Director, Technology and Training
San José State University

UNIVERSITY PERSONNEL

## Continuing confirming the status change

1. Attach files to the email communication, if applicable (A)
2. You may choose to delay your email or send it immediately (B)
3. If there are additional users you wish to notify, select them here (C)
4. Notes may be entered if needed (D)
5. If prompted to change the job status for a tenured/tenuretrack/FT temp recruitment, select Yes (E); DO NOT CHANGE THIS FOR PT TEMP RECRUITMENTS
6. Click Move Now to change the status (F)

(i) Associate Professor (496970) Search Results

Select $\checkmark$ Submitted Status
$\square \square \square$ Jun 10, 2020 Search Committee Chair Review
(i) Associate Professor (496970)

## Search Results

Sele
Submitted Status
$\square \square$ Jun 10, 2020 Search Committee Chair Review

Applicant Nc Pref Name First name Last name
39870

- Donald Webber, Jr

UNIVERSITY PERSONNEL

## Step-by-Step Process: Bulk Move Multiple Applications



UNIVERSITY PERSONNEL 408-924-2250

## B - Select the application status

1. Select the application status (A)

Change application status

```
New Application
Letter of Recommendation Initiated (automatic)
Letter of Recommendation Initiated (manual)
Letter of Recommendation Successful
Letter Of Recommendation Unsuccessful
Required Qualifications Review
Department Chair Review Successful
Department Chair Review Unsuccessful
Phone/Video Interview Invite
Phone/Video Interview Accepted
Phone/Video Interview Declined
Phone/Video Interview Evaluation Summary
Phone/Video Interview Successful (Send: RC&BR Form and CSU EQ Form)
Phone/Video Interview Successful (DO NOT SELECT-Completed: RC&BR Form and CSU EQ Form)
Phone/Video Interview Unsuccessful
On Campus Interview Invite
On Campus Interview Invite Accepted
On Campus Interview Invite Declined
On-Campus Interview Evaluation Summary
On Campus Interview Successful
On Campus Interview Unsuccessful
Vax Proof Initiated
Vax Proof Successful
Vax Proof Unsuccessful
Background Check Initiated outside of CHRS Recruiting
Background Check Initiated in CHRS Recruiting
Background Check Pending Processing - DO NOT SELECT - SYSTEM STATUS ONLY
Background Check Pending Adjudication - DO NOT SELECT - SYSTEM STATUS ONLY
Background Check Unsuccessful
Prepare Offer and Upload Transcripts
Formal Offer Extended
Formal Offer Accepted-DO NOT SELECT-SYSTEM STATUS ONLY
Offer Accepted Paperwork Received-DO NOT SELECT-SYSTEM STATUS ONLY
Formal Offer Declined
Offer Rescinded
Removed
Recruitment Cancelled
Job Closing Communication
Applicant Withdrawn
Incomplete
Ineligible
Submitted
```

UNIVERSITY PERSONNEL 408-924-2250


Step-by-Step Process: Moving an Applicant Out of Consideration

## Move an applicant to an unsuccessful status

1. Select the Unsuccessful item in the status list (A)
2. Click Next (B)

Change application status

## New Application

Letter of Recommendation Initiated (automatic)
Letter of Recommendation Initiated (manual)
Letter of Recommendation Successful
Letter Of Recommendation Unsuccessful
Required Qualifications Review
Department Chair Review Successful
Department Chair Review Unsuccessful
Phone/Video Interview Invite
Phone/Video Interview Accepted
Phone/Video Interview Declined
Phone/Video Interview Evaluation Summary
Phone/Video Interview Successful (Send: RC\&BR Form and CSU EQ Form)
Phone/Video Interview Successful (DO NOT SELECT-Completed: RC\&BR Form and CSU EQ Form)
Phone/Video Interview Unsuccessful
On Campus Interview Invite
On Campus Interview Invite Accepted
On Campus Interview Invite Declined
On-Campus Interview Evaluation Summary
On Campus Interview Successful
On Campus Interview Unsuccessful
Vax Proof Initiated
Vax Proof Successful
Vax Proof Unsuccessful
Background Check Initiated outside of CHRS Recruiting
Background Check Initiated in CHRS Recruiting
Background Check Pending Processing - DO NOT SELECT - SYSTEM STATUS ONLY
Background Check Pending Adjudication - DO NOT SELECT - SYSTEM STATUS ONLY
Background Check Unsuccessful
Prepare Offer and Upload Transcripts
Formal Offer Extended
Formal Offer Accepted-DO NOT SELECT-SYSTEM STATUS ONLY
Offer Accepted Paperwork Received-DO NOT SELECT-SYSTEM STATUS ONLY
Enrmal $\cap$ ffor nanflinad

## UNIVERSITY PERSONNEL 408-924-2250

## Confirm the status change

3. Verify the status to which you are moving the application (A)
4. Review the email communication (B); it is recommended that you don't change any language for the unsuccessful statuses
5. Scroll down to continue

Confirm status change e
You are about to move Jane Lane to a different status:
From status: Letter of Recommendation Successful


To status: Search Committee Review Unsuccessful
Communication template: -- No template --
$\stackrel{\rightharpoonup}{*}$

E-mail: Applicant: © Yes No


## SISU avo oses sat UNIVERSITY

Dear Jane Lane,
Thank you for taking the time to submit your application for the position of Assistant Professor Medders/Job \# 497042 at San José State University.

After careful consideration. we have decided to move forward with another candidate. We anoreciate the

## Continuing confirming the status change

6. Determine if you wish to delay sending the email (A)
7. Determine if other users need to be notified of this change (B)
8. Select the reason the applicant is unsuccessful (C)
9. In the notes section provide additional information about the unsuccessful status if necessary (D)
10. If prompted to change the job status for a tenured/tenuretrack/FT temp recruitment, select Yes; DO NOT CHANGE THIS FOR PT TEMP RECRUITMENTS
11. Click Move Now (E)

Please note, any information you enter in the Note field must be fact-based and not personal. This information can be subpoenaed during an investigation.

Does not meet minimum qualifications
Note
The following will be added to the applicant notes for administrators to view:
Applicant likes a terminal degree and is therefore not qualified.

$$
\text { Move now }
$$

| C - Select the reason why the applicant was unsuccessful at this step | $\checkmark$ Select <br> Accepted another offer <br> Not aligned with career goals <br> Personal reasons <br> Company benefits unsatisfactory <br> Remuneration unsatisfactory <br> Roster unsatisfactory <br> Travel requirements unsatisfactory <br> Unable to relocate <br> Staying with current employer <br> Continuing study <br> Ineligible <br> Does not meet qualifications <br> Did not fit with company culture <br> Other candidates more suitable <br> Does not fit job requirements <br> Background / Reference check requirements not met Medical / Police check requirements not met Visa requirements not met Position filled <br> Other |
| :---: | :---: |
| D - Add Notes | $\square$ Note |
|  | The following will be added to the applicant notes for administrators to view: |
|  | Applicant does not meet any of the preferred qualifications for this position and did not demonstrate that they could do the work. |

## Step-by-Step Process: Use the Applicant Card

The applicant card can be used to review applicant data, view communications and history, and attach documents. This section will show you how to navigate to the card and how to view communication and history data. The next section will show you how to attach a document.


## UNIVERSITY PERSONNEL 408-924-2250

| View the Applicant's |
| :--- |
| Personal \& Profile |
| Information |

2. Click View Profile (A) to view the education and experience entered on the application
3. View the Address, Phone and Email (B) information on the card
4. View the Original source (C) to determine how the applicant found the job

View Applications
You may see more than one application for the candidate.
5. Scroll to find the position you wish to review
6. View the Resume/CV (A)
7. View Forms (B) this includes the Reference \& Background Check Release form, as well as the CSU Lecturer form
8. View the Applicant's Status (C)
9. View the Offer Status (D)

Please note: You will only see applications for jobs in the team(s) for which you have access.

MANAGE RECRUITMENTS
FACULTY

## UNIVERSITY PERSONNEL 408-924-2250




UNIVERSITY PERSONNEL 408-924-2250

## Step-by-Step Process: Attach a Document to the Applicant Card

This process can be used to upload Letters of Recommendation that you receive through the manual process. It can also be used to upload transcripts.


UNIVERSITY PERSONNEL 408-924-2250

| The Upload a new |
| :--- |
| document window pops |
| up |

4. Click Upload file (A)
5. Search for the file on your computer and upload
6. Select a Document category (B)
7. Enter a Title, if desired (C)
8. Click Save and add another if you have more documents to upload; otherwise
 click Save and close

## Document Categories <br> (B)

When you click Document category, this is the list from which you can choose.

| $\checkmark$ Onboarding |
| :--- |
| Award |
| Bibliography |
| C.V. |
| Certification |

Compensation
Contact Reference
Cover letter
Dissertation Abstract
Diversity Statement
Essay
International Finanical Statements
Interview Notes
Job Market Paper
Letter of Recommendation
Licensure
List of courses taught
Mail matcher document
Media File
Medical
Misc. Offer Document
Nomination Letter
Non-Confidential Letter of Recommendation or Evaluation
Offer Letter
Offer Letter - Non Confidential
Other Document
Other Recruitment Documents
Peer Evaluations
Personal Statement
Position Description Offered
Professional Portfolio
Proposal
Research Plan
Resume
Student Evaluations
Summative Assessment
Supporting Applicant documents
Syllabus
Teaching Certification
Teaching Portfolio
Teaching Statement
Test results
Transcripts
Writing Sample

