# New Employee Orientation Welcome to San José State!



#### Agenda

- Welcome and Introductions
- Campus Administration & Leadership
- Human Resources
- Welcome Packet
- Campus Safety Basics
- Your Position and Career at SJSU
- Unions at SJSU
- Performance Management
- SJSUOne and MySJSU
- Campus Community
- What's Next?
- Questions & Answers
- Campus Tour



#### Welcome and Introductions



- √ Who you are
- ✓ Where you'll be working
- ✓ What you'll be doing





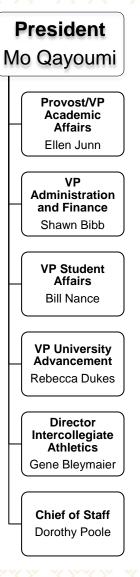
# California State University

- 23 Campuses
- 1 Chancellor's Office
- 1 Board of Trustees

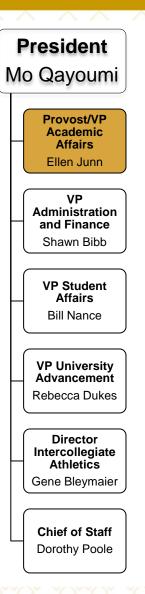
#### SJSU

- Founded 1857
  - Approximately 30,000 students

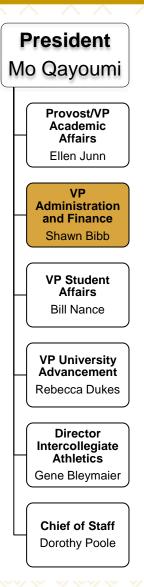




College of Applied Sciences & Arts College of Business College of Education College of Engineering College of Humanities & the Arts College of International and Extended Studies College of Science College of Social Sciences Academic Planning and Budgets Academic Technology **Faculty Affairs** Graduate Studies & Research Institutional Effectiveness & Analytics Student Academic Success Services **Undergraduate Studies University Library** University Research Foundation



Facilities Development & Operations (FD&O) **Finance** Human Resources (HR) Information Technology Services (ITS) Spartan Shops, Inc. University Police (UPD)



#### Campus Life

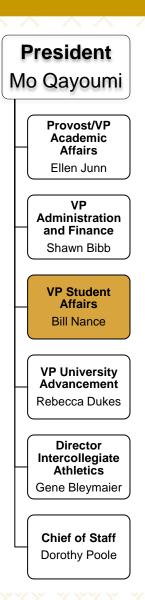
- Associated Students
- LGBT Resource Center
- MOSAIC Cross Cultural Center
- Office of Student Conduct & Ethical Development
- Student Involvement
- Student Union, Inc.
- University Housing Services
- Women's Resource Center

#### **Enrollment Services**

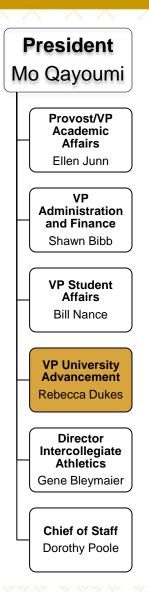
- Admissions and Outreach
- Enrollment Operations and Communications
- Financial Aid and Scholarships Office
- Office of the Registrar
- Testing Office

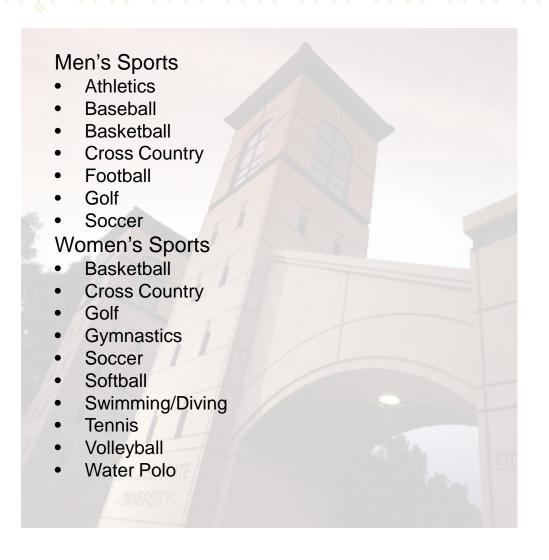
#### Student Services

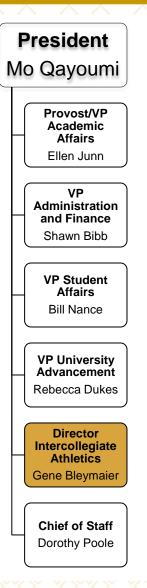
- Career Center
- Counseling Services
- Disability Resource Center
- Student Health Center
- University Ombudsperson



**Advancement Operations** Alumni Association Development **Public Affairs Tower Foundation University Events** 







#### The Mission of SJSU

To enrich the lives of its students, to transmit knowledge to its students along with the necessary skills for applying it in the service of our society, and to expand the base of knowledge through research and scholarship.

### Vision 2017 – SJSU's Strategic Vision

#### Spartan Pride

Develop vibrant, safe and welcoming communities that create a sense of belonging and instill Spartan pride.

#### **Unbounded Learning**

Enhance student success through continuous learning innovations.

#### Helping and Caring

Create a culture of helping.

#### Agility through Technology

Improve organizational responsiveness through an advanced technology infrastructure and by elimination of procedural obstacles.

#### 21st Century Spaces

Provide gathering spaces and up-to-date facilities.



## **Human Resources Organization**

#### **Operations**

- Workforce Planning
- Personnel Services
- Benefits
- Payroll

Training

Equal Opportunity

**Employee Relations** 

Worker's Compensation



#### Human Resources Website – sjsu.edu/hr

#### HUMAN RESOURCES

SAN JOSÉ STATE UNIVERSITY | HUMAN RESOURCES

About Us All Employees Calendar Careers Forms & Policies Students

SJSU Home > Human Resources

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#### **Human Resources**



Upcoming HR Events

#### Welcome

HR invites you to explore our website and learn how HR partners with the university to achieve its strategic goals and vision. HR embraces the university's shared values and vision for becoming the University of Choice. The SJSU Vision guides HR operations to recruit, retain and engage a team of well-qualified employee.

#### Quick Links

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Search SJSU

Search the HR site:

GO

- EO 1083 Mandatory Reporting on Child Abuse
- CSU 403B Tax Sheltered Annuity Program
- Expiration of the Employee Social Security Tax Rate Reduction
- Benefits Provider Phone Numbers
- Discrimination and Complaint Process - Students
- Discrimination and Complaint Process - Employees
- · Payroll FAQs
- Title IX

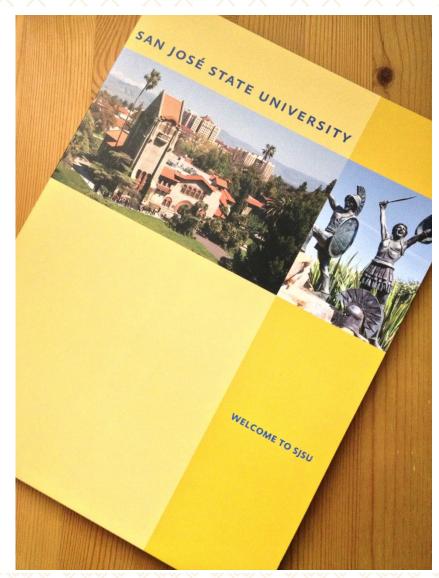
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- Tuition Fee Waiver Application
   Due Dates Fall 2013
- Well U Upcoming Events
- · Your HR Representatives

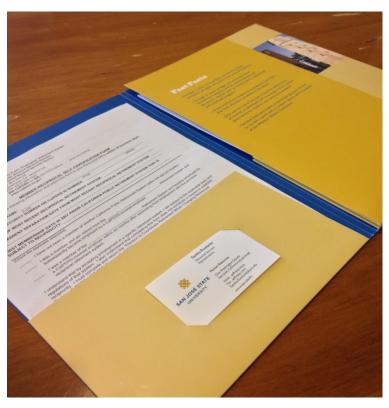
4/11

Informational Presentation

CSU Employee Information
Campus Programs
Yours to keep!



SAN JOSÉ STATE UNIVERSITY



#### Spartan Shops Gold Points

## **Calendars**

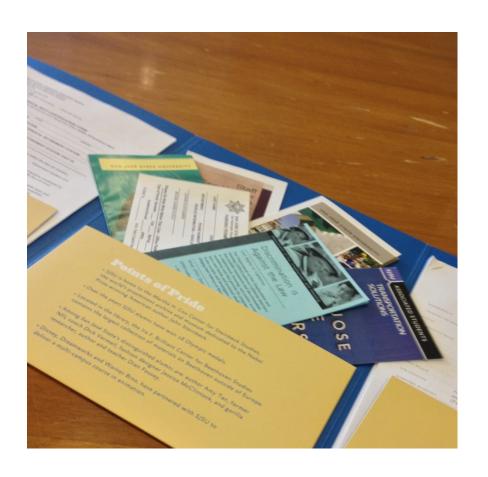
- Master Payroll Calendar
- Holiday Calendar

## Campus Map

Personnel Services Representative

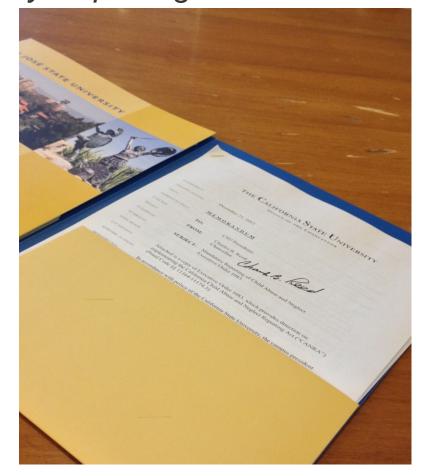
Parking (sjsu.edu/parking)
Transportation Solutions

Eco Pass
 Bike to SJSU
 Unity in Diversity
 Discrimination
 Staff Fee Waiver



Executive Order 1083: Mandatory Reporting on Child Abuse

Alert SJSU
Whistleblower
Workers' Compensation



### **Campus Safety Basics**



#### In an emergency, contact University Police

- Blue Light phones across campus
- 911 from campus phones
- 408.924.2222 from cell phones

#### **Evening Guide Escorts**

- Get to your car or up to 2 blocks off campus safely
- 24 hours a day/7 days a week

#### **Evening Shuttle**

Extended distance escort M-F from 7pm – 1am

More information: sjsu.edu/police

#### **Break Time!**



Time for a quick break...
We'll start again in 5 minutes...

#### Your Position and Career at SJSU

#### Position Description

- Purpose
- Signed copy for personnel file
- Classification
- Review with your Manager

#### Your Career at SJSU



#### **Unions at SJSU**

Unit 1 – Union of Physicians & Dentists (UAPD)

Units 2, 5, 7, 9 – Cal State University Employee's Union (CSUEU)

Unit 3 – California Faculty Association (CFA)

Unit 4 – Academic Professionals of California (APC)

Unit 6 – State Employees Trades Council (SETC)

Unit 8 – State University Police Association (SUPA)

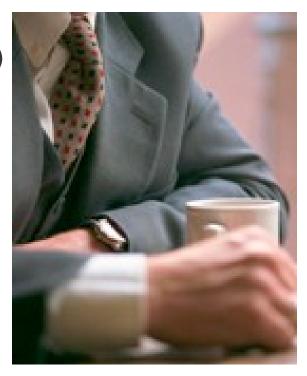
Unit 11 – Academic Student Employees (UAW)

#### Management Personnel Plan (MPP / M80)

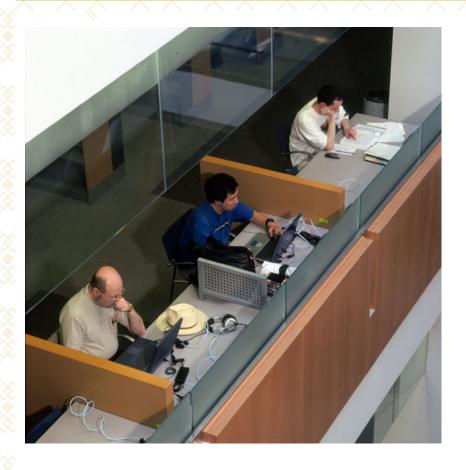
- At-will employees
- Not represented

Confidential (C99)

Not represented



# Performance Management



#### Feedback

- Informal
- Formal
  - Probationary
  - Annual
  - Guidelines and Forms

# Password consolidation system Use the same login credentials for most systems

- Campus wireless network
- Campus email
- MySJSU

#### Set Your Password

- 9-digit SJSU ID
- Date of birth
- Last 4 digits of your SSN



INFORMATION TECHNOLOGY SERVICES (ITS)
SAN JOSÉ STATE UNIVERSITY | ADMINISTRATION AND FINANCE DIVISION

About ITS \* Policies & Standards -Projects \* Help & Training \* IT Service Catalog \*

SJSU Home > ITS> SJSUOne >

#### SJSUOne Set / Reset Password

SJSU ID

000012455

It is 9 numeric digits. Include the zeros at the beginning. Your SJSU ID is the same as your emplid and student ID. Your SJSU ID is also printed on the back of your tower card.

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About ITS - Po	olicies & Standards 🔻	Projects 🔻	Help & Training 🔻	IT Service Catalog 🔻			
SJSU Home > ITS> SJSUOne >							
SJSUOne S	Set / Reset Pas	sword					
Please choose one of	the options below to reset	your password					
Option 1							
Set SJSUOne passwo	rd using your birthday a	and the last 4 di	gits of your SSN:				
BIRTH DATE	JAN ▼ 01 ▼ 1	YYYY					
LAST 4 DIGITS OF	SSN						
				Continue			

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About ITS 🔻	Policies & Standards 🔻	Projects ▼	Help & Training 🔻	IT Service Catalog 🔻		
SJSU Home > ITS	> SJSUOne >					

#### SJSUOne Set / Reset Password

PASSWORD	
CONFIRM PASSWORD	

#### PASSWORD REQUIREMENTS:

Password needs to be between 8 and 28 characters long and can follow one of the complexity schemes:

#### If password is 8 - 16 characters long:

- · It can not contain spaces.
- · It needs to contain at least one lowercase letter.
- · It needs to contain at least one uppercase letter.
- · It needs to contain at least one number.
- · It needs to be uniquely different than previous passwords (do not reuse passwords).

#### If password is 17 - 28 characters long:

- · No character restrictions.
- It needs to be uniquely different than previous passwords (do not reuse passwords).

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#### **MySJSU**



Announcements

System Downtime

**Documentation/Tutorials** 

Log in with SJSUOne ID/password

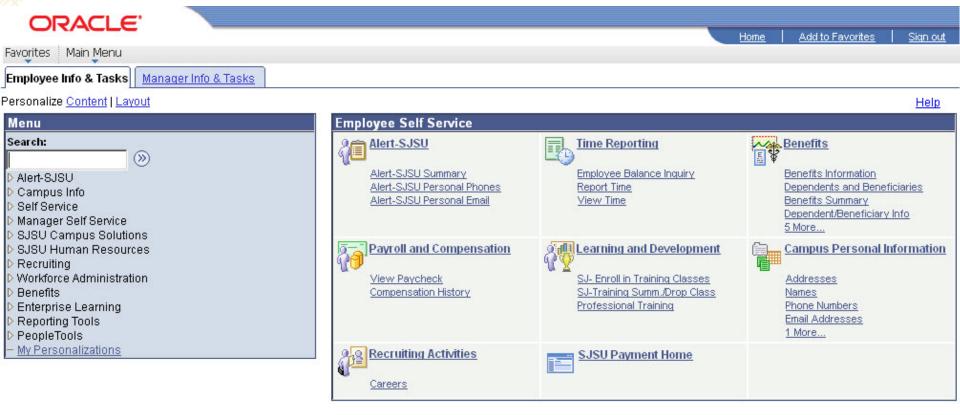
- Alert SJSU
- Employee Self Service
- Manager Self Service

# Sign in to MySJSU/Oracle/PeopleSoft



SJSU ID:	
Password:	
Sign In	

#### **Employee Self Service**



#### **Alert-SJSU**



# **Campus Personal Information**



#### Benefits



Home

Add to Favorites

Sign out

Favorites Main Menu

Main Menu > Employee Self Service > Benefits Review health, insurance, savings, pension or other benefits information. Review and update dependent and beneficiary personal information. Benefits Information Dependents and Beneficiaries Benefits Summary Review health, insurance, savings, pension or other Review and update dependent and beneficiary personal Review a summary of current, past or future benefit benefits information. information. enrollments. Health Care Summary Dependent/Beneficiary Coverage Health Care Dependent Summary Savings Summary Flexible Spending Accounts Insurance Beneficiary Summary Dependent/Beneficiary Info Insurance Summary Pension Estimates Review a summary of your life and AD&D insurance. Visit CalPERS website for Pension Estimates Review or update dependent and beneficiary information. **New Enrollment** Life Events **Open Enrollment** Enroll in benefits. Newly hired/newly eligible employee benefit enrollment. Initiate Life Events such as the birth or adoption of your child or adding a spouse or domestic partner.

#### Report and View Absences



## View Paycheck



#### **Enroll in Training Classes**



#### Manager Self Service



### Approve Hourly Time & Absences



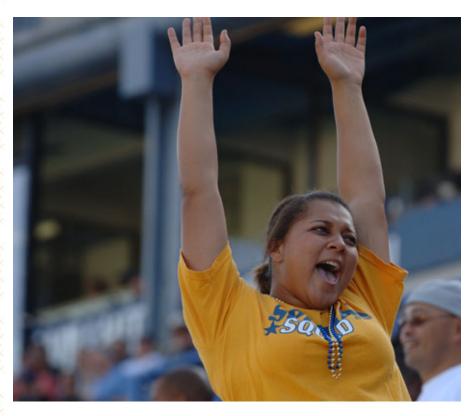
#### **MySJSU**



# Self Service Automatically Granted Need more access?

- System Access Request Form Need help?
- Email info-support@sjsu.edu
- Phone 924.1530
   Hours: M-F 7:30am 4:30pm

#### **Employee Discounts and Perks**



SJSU Tickets at Work Discover and Go Santa Cruz Beach Boardwalk **Destination Coupons** Bay Area Attractions Bay Area Kid Fun Wild at Work Vacations California Tourism San Jose Visitor's Bureau Hotel and Car Rental Discounts Restaurant Discounts Cell Phone Discounts

#### HR 101

## Training

- Practical tools and techniques
- Enhance employee skills

#### Types of courses

- Financial Education
- Health and Wellness
- Campus Resources
- Skills Development

## Enroll via MySJSU



Sign up for the HR User Group via Google!

#### Staff Fee Waiver

- ✓ Attend courses at any CSU at a reduced rate
  - Undergraduate and graduate
- ✓ Dependents may be eligible
- ✓ Maximum of 2 courses or 6 units per semester



#### **Activities and Events**

**Athletics** Theatre Lectures Music Art Film Wellness Health & Fitness



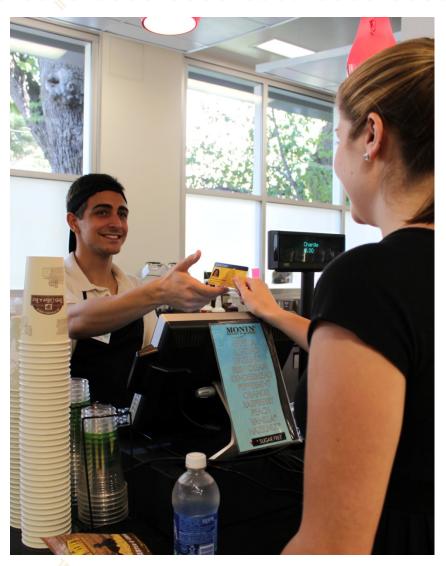
# Spartan Shops – spartanshops.com

Gold Points
Spartan Bookstore

Dining Catering



#### **Gold Points**



#### Campus purchasing option

- Spartan Bookstore
- All campus dining locations
   Access with your Tower Card
   \$10 to all new employees!

#### Spartan Bookstore

# Located in the Student Union A Barnes and Noble College Store Employee Discount

 Show your Tower Card for 10% off (excludes electronics, electronic accessories, textbooks and clearance items)

#### Barnes and Noble Discount Card

- 10% off at Stevens Creek B&N
   More than just textbooks!
- SJSU Apparel
- Gifts
- Technology
  - Discount on Apple Computers
- Snacks



#### On Fourth Café

Tully's Coffee

#### **Just Below**

- Deli
- Peet's Coffee

Jamba Juice (closed for summer)

#### Student Union Food Court

- Subway
- Panda Express
- Jamba Juice
- Market Café

Grounded (closed for summer)

Vegetarian and Organic





#### Village Market (closed for summer)

- Grocery
- Flying Pizza & Wings
- What's the Scoop
- Bagel Lounge

# Dining Commons (closed for summer)

- Cuisines from around the world
- Jamba Juice
- Tully's

#### **Street Eats**

- Mobile dining
- Menu variety
- Weekly this summer



• Find the schedule online: <a href="mailto:spartanshops.com/streeteats">spartanshops.com/streeteats</a>



# UNION SQUARE

#### Union Square – Coming Soon!

- Le Boulanger
- Taco Bell
- In the Mix Salad
- 360 Grill (Mongolian Grill)
- Mojo Burger
- Brick Oven Pizza and more!

#### **Spartan Catering**



# Catering

- Breakfast to banquets
- Professional culinary staff
- spartanshops.com/catering



#### Good to Go

- Budget-friendly option
- Browse, Order, Pick up...Good to go!
- spartanshops.com/goodtogo

#### What's next?

- √ Campus tour
- ✓ Individual benefits orientation
- ✓ Review position description with manager
- ✓ Spartan 101



#### Slideshow on the HR Website

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#### HUMAN RESOURCES

SAN JOSÉ STATE UNIVERSITY | HUMAN RESOURCES

About Us All Employees Calendar Careers Forms & Policies Students

SJSU Home > Human Resources > New Employees

#### New Employees



Welcome to San Jose State University!

#### Your First Day

The first day on a new job can be overwhelming, but we're here to help you. This section is just for new employees and contains important information and resources to help you with your new job at SJSU.

- Form I-9
- New Employee Orientation Slideshore



- New Employee Forms
- Telephone & Voicemail
- Transportation Solutions

# Questions?





# SAN JOSÉ STATE UNIVERSITY