

Mission Statement

The Student Union, Inc. of San Jose State University supports the development, growth, and well-being of students and the campus community by providing diverse programs, desired services, and quality facilities that enhance the collegiate experience.

Board of Directors Statement Isaiah Andrews, Chair



Joining the Board of Directors was one of the best decisions I made during my time at San Jose State University. Being on the board has allowed me to grow as a person and a leader. As the Student Union Board Chair, I have been able to make connections that will last a lifetime, and generate experiences for myself and fellow students on my board that are unforgettable. This year was a challenging one because we were returning back in person from COVID, but we were able to overcome the hardships and get us to where we are today. One of the biggest things that the Board was able to accomplish was regaining the Provident Credit Union Event Center. This was something that was a big discussion point at many of the meetings we have had over this year, and things worked out. The reacquisition of the Event Center showed the board that the connection is strong between the University and Student Union.

One of the most important things I would like to share with the campus community and my board is that this year will be one of the best at SJSU. We will see major changes coming to SJSU and your voice matters. As the Student Union Board we are the voice of the students, and I want every spartan to know that. I encourage spartans to attend Board meetings to stay

I am looking forward to keeping the relationship between the Student Union and the University as strong as possible during times like these, and get excited thinking about the many things we have already accomplished together.

Executive Director Statement Tamsen Burke



It is with great pleasure that I present to you the 2021-2022 Annual Report of the Student Union, Inc. at San Jose State University. The past two years have been challenging for our world due to the pandemic, causing immense suffering and hundreds of thousands of deaths worldwide. Despite these adversities, the Student Union has remained resilient, providing virtual programs and services to students and adapting to the hybrid workplace model to meet the campus's needs.

As we move forward, we are excited to announce that we have transitioned from adversity, resiliency, and hope in 2021-2022 to inspiration and evolution in 2022-2023. Our team is eager and passionate about providing exceptional programs and services to our students and the SJSU campus. We have taken decisive steps to navigate the post-pandemic climate and support the re-entry of students to the campus community by providing diverse programs, desired services, and quality facilities that enhance the collegiate experience.

Throughout the past year, the Student Union continued to support our students and campus partners with the return of our cultural centers, Student Involvement, commercial services, and programs that students have come to love as part of the Student Union and Spartan Recreation experience. We have expanded and accelerated our commitment to students and a model of excellence of the Student Union by incorporating increased marketing, programs and events.

We communicated often, directly, and intentionally with students and campus partners to inspire creativity and innovation in our work and individual achievements.

The challenges we faced in 2020 through 2022 were among the toughest in our company's history. We navigated negotiations of our Operating Agreement and operated Student Union, Inc. in 2021-2022 without the Student Union Fees, using nearly \$9.5 million dollars of its own corporation reserves to ensure operations, employment, and programs for students. Despite these financial challenges, the Student Union has remained resilient, giving us glimpses of hope and inspiration born from opportunities afforded to us through collaboration, resilience, cooperation, and care.

I would like to take this opportunity to express my gratitude to all of our Student Union employees and partners who have contributed to our success, especially in the midst of a particularly difficult landscape. When we live our mission as a non-profit 501(3) c and serve others in the way we would want to be served, the results will speak for themselves.

Thank you for your continued support of the Student Union, Inc. at San Jose State University.

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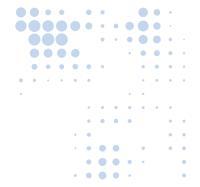


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Impact Statements

Isaiah Andrews

Student Director and Board of Directors Chair Bachelors of Political Science Graduating Spring 2023

Serving on the Student Union Board as the chair has been a life changing experience for me. I have been given the chance to make decisions that will affect SJSU positively and build connections that I know will last a lifetime. We will always make decisions that are best for our students.



Faculty Director

As a faculty appointed member to the SUBOD in 2021-2022, I quickly learned of the important role of supporting and representing student interest and student development as strong critical voices to advocate for themselves. My role has been to use my voice to encourage students to be conscientious in asking questions, guiding decisions, and standing up for their fellow students. I am not a singular voice, but rather speak up and act alongside student leaders, staff and administrators. I have been delighted to witness good leadership that will impact future generations and students in their professions.



Student Director **Business Management** Graduating Fall 2022

Being a part of the Student Union Board I am proud to help students by providing the correct resources and programs to be successful. and I hope to continue to inspire and build young leaders within the Spartan community!

Dr. Sonja G. Daniels

Ex-Officio Director Associate Vice President, Campus Life

Serving on the Student Union Board of Directors is about advocacy and support for the needs of students. The programs, services, and facilities provided by the SU support students, our campus life events, and the many ways students engage in their college experience. We further support the campus and community and contribute to the vibrancy of SJSU.

Charlie Faas

Ex-Officio Director: Vice President for Accounting & Finance

I have had the pleasure to serve on the Student Union Board of Directors for the past 6 years. I plan to continue to ensure that we are aligned with providing responsive and exemplary services and stewardship of university assets and resources to our students.

James Figueroa

Student Director B.S. Biological Sciences, Concentration in Systems Physiology Graduating Spring 2024

Serving as a member of the Student Union Board of Directors has been one of the highlights of my academic career at SJSU and really showed me just how much I care about bettering the environment for the sake of the students. I learned just how important it is to always uphold the views of the students while still working in a progressive manner. By being allowed to witness such high level discussions about student union topics, I feel as if I truly had connected with the campus on a much deeper level than I would have expected.

Anoop Kaur

Ex-Officio Director: President, Associated Students B.S. Biological Sciences, Concentration in Systems Physiology Graduated Spring 2022

My hope was to ensure that all facilities programs services and other opportunities provided by Student Union, Inc. were accessible and inclusive. I also worked to ensure the Student Union Board kept in mind their fiscal responsibility to students as the Audit Committee Chair.

Ioshua Reyes

Student Director and Board of Directors Vice Chair B.A. Advertising on the MarComm track with a minor in Public Relations Graduating Spring 2023

During my 2 year term for the Student Union, Inc. Board of Directors it has been such an honor and privilege to be a voice for students in my community. I have learned a lot about how to deal with a huge budget from planning a wide range of events for our students to enjoy. All in all it has been a blast and I am glad I was able to learn from this role, but also grow in my leadership.

Peter Lee

Non-University Director

Aarushi Sharma

Student Director B.S. Business Administration with a minor in Economics Graduating Spring 2023

Serving on the board definitely gave me an opportunity to grow as an individual and student leader. Coming into SJSU. I was a meek freshman who would've never imagined herself to be someone who'd step up and take leadership roles. The Student Union gave me an opportunity to get out of my shell and really get involved with my campus and community. I learned so much at this opportunity and am grateful for all the challenges and small wins throughout the position. Working in Finance and Facilities made me understand the inner workings of our community and gave me an understanding on what our students want. Grateful for this experience very much!

Soumya Trivedi

Student Director B.S. Software Engineering Graduating Spring 2022

I am grateful to the Student Union Board for providing me with the opportunity to learn about the inner workings of Student Union Inc. and the strong impact it has on students. From learning to read budget sheets to advocating for what I feel is important, I've learned a lot here and will cherish this experience for the rest of my life. Spartan Up!



Financial

Summary

The Student Union of San José State University is a California State University auxiliary organization that manages and maintains three major facilities at the San José State University (SJSU) campus. The Student Union began operations at SJSU in October 1969 and became incorporated in March 1982. The facilities include the renovated and expanded Diaz Compean Student Union, the Event Center, and the new Spartan Recreation & Aquatic Center. The non-profit corporation has been in business for 50 years and receives no state funding. Revenue is derived from Student Union fees collected as well as revenues earned from various service fees and rental of the facilities. Students interact with the Student Union on a daily basis, either through the use of facilities or participation in sponsored events and programs. The Student Union also acts as a conduit to the greater campus community, who utilizes the various recreational facilities and attends the diverse concerts and events on campus.



Directors

The Student Union, Inc. is governed by a Board of Directors composed of eleven voting members which include Students, Faculty, Community Member, and Administrators.

The Student Union's Executive Director acts as the Board Secretary, which is a non-voting position. The Board of Directors meets at least once quarterly, reviews and develops policy, and approves the annual budget. There are four subcommittees of the Board that address personnel, facilities & programs, the annual audit, and finances & reserves of the corporation.

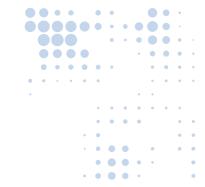
The Student Union financial reserves consist of Local Reserves held by the Student Union and the balance of the collected Student Union fees held in trust by San José State University. These reserves are reviewed regularly by the Board of Directors to maintain a solid financial position as well as ensure adequate funding for future capital improvements.

Providing quality programs and services continues to be a priority for the Student Union staff and the Board of Directors. With the opening of the new Spartan Recreation and Aquatic Center, the Student Union now offers a complete set of facilities, services, and programs that meet the needs and expectations of students and enhances campus life at the university.

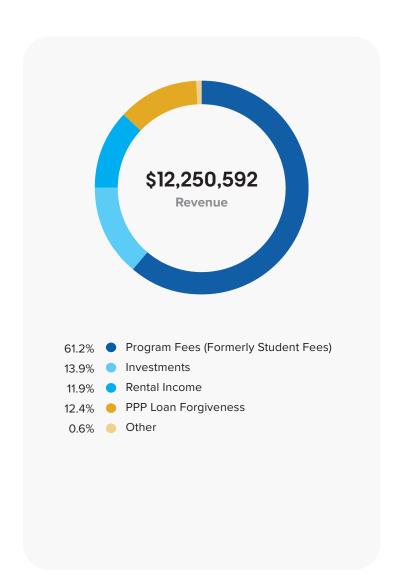
Board of

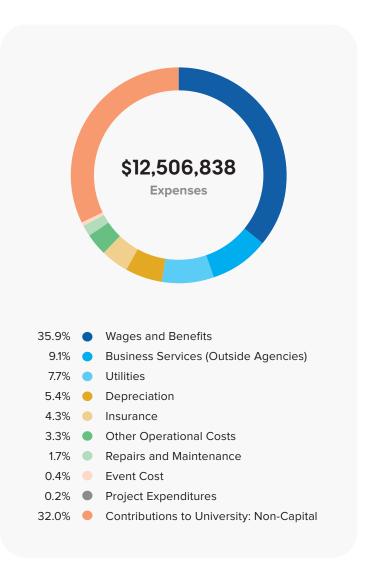
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Revenues & Expenses Comparison



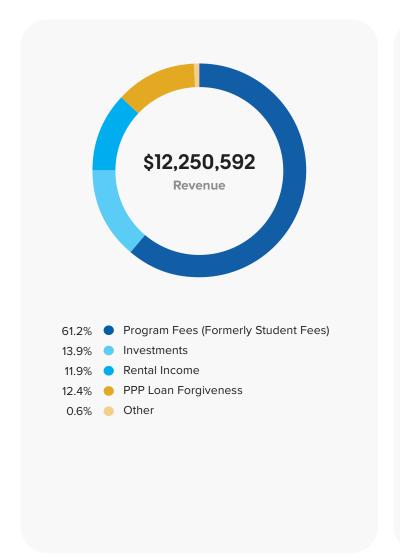
FY 2021-2022

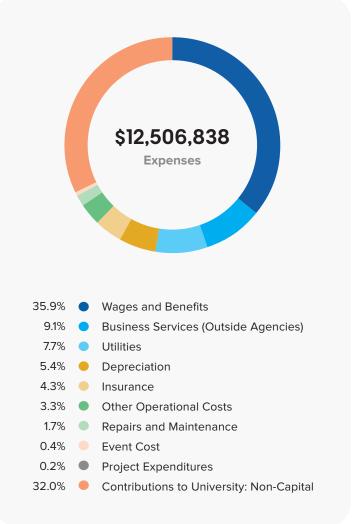






FY 2020-2021





Statements of Net Position

The Student Union of San José State University
(A California State University Auxiliary
Organization)

YEARS ENDED JUNE 30, 2022 & 2021

Full and complete audited financials are available at www.sjsu.edu/studentunion



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ASSETS	2022	2021
CURRENT ASSETS		
Cash and Cash Equivalents	\$ 1,056,779	\$ 298,663
Restricted Cash	149,017	123,975
Investments	2,959,814	2,518,849
Accounts Receivable	98,396	137,828
Receivable from affiliates	2,517,107	491,537
Prepaid Expenses and Other	68,424	154,048
Total Current Assets	6,849,537	3,724,900
NONCURRENT ASSETS		
Investments	-	8,783,691
Funds Held in Trust	-	65,009
Capital Assets, Net	1,527,332	2,201,905
Net OPEB Asset	1,451,676	-
Total Noncurrent Assets	2,979,008	11,050,605
Total Assets	9,824,545	14,775,505
DEFERRED OUTLOWS OF RESOURCES		
Deferred outflows	244,272	855,447
(differences between projected and actual		
experience and changes in assumptions) OPEB deferred outflow	424,061	_
Of LB deferred outflow	424,001	
Total Deferred Outflow	668,333	855,447
LIABILITIES & NET POSITION	2022	2021
CURRENT LIABILITIES		
Accounts Payable	1,106,185	154,858
Accrued Payroll and Related Expenses	465,604	404,403
Other Accrued Liabilities	175,503	326,932
Total Current Liabilities	1,747,292	886,193
Net OPEB liability	-	671,186
Funds Held in Trust Liability	-	65,009
Total Liabilities	1,747,292	1,622,388
DEFFERRED INFLOWS OF RESOURCES		
OPEB deferred inflow	2,063,337	558,357
NET POSITION		
Investment in Capital Assets	1,527,332	2,201,905
Restricted for Club Sports Programs	149,017	-
Unrestricted:		
Board-Designated	-	794,485
Unallocated	-	10,453,817
0. 1 . 0 .	5,009,900	-
Student Services	 	

Statements of Revenues, Expenses, and Changes in Net Position

The Student Union of San José State University
(A California State University Auxiliary
Organization)

YEARS ENDED JUNE 30, 2022 & 2021

Full and complete audited financials are available at www.sjsu.edu/studentunion

OPERATING REVENUES	2022	2021
Program Fees	\$ 2,477,077	\$ 7,500,000
Service Fees	319,805	6,897
Reimbursement of Event Costs	-	3,200
Rental Income	170,631	1,461,546
Reimbursed Wages and Benefits	-	7,325
Commissions	-	21
PPP Loan Forgiveness	-	1,514,421
Event Services Revenue	145,824	-
Club and Intramural Sports Revenue	872,495	-
Other	13,371	50,802
Total Operating Revenues	3,999,203	10,544,212
OPERATING EXPENSES		
Wages, Benefits, and Taxes	5,928,807	4,489,047
Insurance	126,539	544,028
Supplies	233,882	115,808
Communications	258,692	258,948
Repairs and Maintenance	246,577	215,082
Utilities	7,128	958,141
Event Costs	173,931	45,098
Small Equipment Purchases	2,190	11,756
Depreciation and Amortization	639,101	678,925
Business Services	1,519,471	1,138,452
Club and Intramural Sports Expense	723,478	-
Bad Dept Expense	476,730	-
Miscellaneous	57,018	21,605
Project Expenditures	34,240	29,948
Total Operating Expenses	10,427,784	8,506,838
Operating Net Income	(6,428,581)	2,037,374
NONOPERATING EXPENSES	2022	2021
Contributions to the University: Non-Capital	-	4,000,000
Gain on Sale of Capital Assets	15,235	-
Investment Loss, Net	(350,612)	1,706,380
Total Nonoperating Expenses	(335,377)	(2,293,620)
Decrease in Net Position	(6,763,958)	(256,246)
NET POSITION	2022	2021

13,450,207

\$ 6,686,249

13,706,453

\$ 13,450,207

Net Position, Beginning of Year

Net Position, End of Year



Statements of Net Position | 7







Human Resources

Summary

The Student Union Human Resources Team facilitates a healthy, communicative environment to foster the aspirations of students and staff, enabling them to be their best and contribute to our culture of excellence. As a trusted partner, we enhance the collegiate experience by fostering business priorities that create a culture of learning and growth where students and staff can excel.

Events

17 Full Time Staff Meetings
February 9 - Title IX Training
1 Annual All-Staff Meeting - 300+ in attendance
Professional Development
CSULearn Training

Student Union, Inc. Employee Count

301 Employees (July 2021)

299 Employees (June 2022)

Student Success

Summary

The Student Success, Leadership & Assessment department provides support and resources to the Student Union, Inc. professional staff to strategically design and measure opportunities that develop critical skill sets for our students.

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Operations

Student Highlight:



"Becoming a Building Assistant has proven to be irreplaceable learning, bonding, and rewarding experience. Looking back, getting the hands-on opportunity to be a part of and see the inner workings of creating this unforgettable college experience has helped me grow personally, academically, and professionally. Today, as a rising sophomore and future businesswoman, I am now in the process of becoming a Building Supervisor for the Student Union and hope to share the wisdom and compassion at the Student Union with a world that could shine a little brighter!"

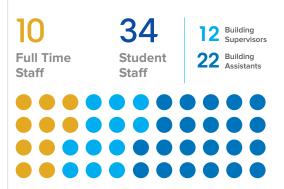
Summary

The Student Union, Inc strives to create a welcoming, safe, and clean environment for our campus community. By offering a safe, clean, and comfortable facility, we hope to enhance the collegiate experience for students and the greater campus community. In addition to maintaining a high standard of cleanliness throughout the building, the Operations department is also responsible for event setups in the facility and in ensuring that events and programming inside the building meet our standards of cleanliness and safety. The Operations department is dynamic and is constantly seeking ways to improve efficiency and expand protocols to address the current and future needs of the campus community.

Through the Pandemic

In alignment with SJSU Adapts Plan, Santa Clara County guidelines, and university protocols, the Operations department has worked proactively in ensuring enforcement of health and safety guidelines. Throughout the COVID-19 pandemic, the Operations Department has provided face masks, sanitizing wipes, and gloves for the SJSU community at building entryways throughout the building. With the addition of frequent cleaning of high touch surfaces such as tables, doors, and handrails throughout the Student Union.

By the Numbers



Looking Forward

Help students with cross training between departments to provide additional support to the SJSU community.

Create an environment that students feel invited and able to enhance their college experience.

Increase the number of employees to provide extra support and security for the Student Union.

Facilities & Maintenance

Summary

Overseeing the day-to-day maintenance of the Student Union, Event Center, as well as Spartan Recreation and Aquatic Center buildings, Facilities & Maintenance provides support for every department and campus partner who operates within Student Union, Inc. facilities, including plumbing, painting, door repairs, mounting hardware, daily checks of the domestic water, HVAC, and other building systems. The department also works with outside vendors to perform upgrades and critical repairs that require specialized trade skills. In addition, maintenance works with construction teams to assist with shutdowns and building issues found during construction along with performing critical support during concerts at the Event Center and high-profile events in the Student Union.

Professional Development

The annual goals for the maintenance staff are to prepare for the transition to campus maintenance and take part in SJSU facility training programs. For the new hires, in-house training was conducted by the level II technician, and other training was self taught using internal documentation and procedures for the Student Union, and Student Recreation and Aquatic Center.

By the Numbers

Full Time



Looking Forward

Work on the memorandum of understanding between the Student Union and Facilities Development and Operations.

Partner with FD&O to transition maintenance tasks and staff.

Turn over documentation to FD&O to help with the transition.

10 | Operations







AV & Event Services

Student Highlight:

Devonna Qumsieh

During my final year of college, I had the privilege of working in the Event Services Office. My time spent working in the ES Office has given me additional office experience, knowledge of how to provide customer care, input data, and much more! On my resume, I was able to emphasize my experience for this position, which drew the attention of many recruiters.

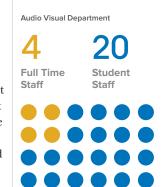
It's difficult to start a full-time job after graduation, but I believe I was able to apply a lot of the abilities and knowledge I acquired from my role in the Student Union to make the transition easier. I've been working as a Business Analyst at Northrop Grumman for the past month, which has been fantastic and painless so far due to the knowledge and abilities I gained while working at the Event Services Office. I'm grateful for the relationships I've built with my Managers, Supervisors, and Coworkers in the office, and I'll continue applying the knowledge and skills I've gained in my day-to-day professional and personal life.

Summary

AV & Event Services provides quality services for event scheduling and facility operations as well as audio-visual equipment, setup and operations at the Student Union and for various other campus locations for meetings and events.

The Audio Visual Department within the Student Union helps support a wide variety of events, ranging from small outdoor events to full-scale concerts in the Event Center. The team is responsible for supporting events and providing low-cost audio/visual services to students, staff, faculty, & community members all across campus.

By the Numbers



Event Services Department

5

Full Time Student

Professional Development

IATSE apprenticeship programs, industry training. Event Services student office assistants learned additional skills by cross training with the ticket sales and distributing them to our student community.

Through the Pandemic

The Event Center Technical Services team merged full-force with the Event Services team in August 2021. Both teams had to learn how to work together to streamline our reservations and event scheduling services, and continue excellent customer service and communications with our campus partners as well as provide all audio-visual requirements for all events at the Student Union as well as other campus venues and locations.

The Audio Visual Team had to adapt and transition from live production to an online and virtual environment by providing equipment and expertise in streaming to support events during the COVID-19 pandemic. We kept students on staff and trained them to support meeting rooms, ballroom, and theater events that required a hybrid service (some audience and in-person with a majority of them online/virtual).

The Event Services team began supporting the ticket sales operations in August 2021 for all sporting events that Student Affairs purchased for SJSU students to give them the opportunity to attend at a discounted rate. Our student office assistants learned how to sell and distribute tickets on-line. ES Manager collaborated with ticket sales representatives from the SF 49ers, SF Giants and the San Jose Sharks and San Jose Earthquakes. Selling the tickets from the Event Services office provides a great buying experience and convenience for SJSU students. The location worked out great in the interim. We are planning to sell tickets from the Student Union Theater box office and will begin to work on those preparations.

Events

Fire on the Fountain aka Homecoming week

FOTF is one of the most labor and technical heavy events with over 3,000 students in attendance. Live music, cultural performances, lighting, audio, LED wall, and most importantly the Pyrotechnics.

Commencement Ceremonies Fall/Spring 2021/22

With the global pandemic, the Audio Visual Team supported the campus in providing make up ceremonies for the class of 2020 and Spring 2021 with a record number of ceremonies within the graduating week. The Class of 2022 Spring received a ceremony that made those in attendance feel the sense of recovery from the pandemic.

School of Music & Dance - Bay Section Winter Conference Spring 2022

The School of Music & Dance were excited to bring back their conference in person, Spring Semester, January 7-8, 2022. A two-day professional development seminar for music educators and college students. Conference presenters offer sessions in the following areas of Band, Choir, General Music, Higher Education, Jazz, Multicultural Music, and Technology. In addition, honor groups, composed of students from throughout the Bay Section perform at the conference: Middle School Choir, Concert Band and Orchestra. Over 500 student attendees and 25 professional instructors and presenters attend the event. There is also an award ceremony to honor the top music educators of the year.

Metrics

The Event Services team successfully managed the ticket sales and operations for 7 sports events for the 2021-2022 season to include the SF Giants. SJ Earthquakes, SF 49ers, SJ Sharks and Golden State Warriors. Selling an estimated total of 4,200 tickets to our SJSU student community.

4,200 in Total

Looking Forward

Streamline information for our campus partners and customers by expanding the EMS platform for reserving and scheduling event space for the Student Union, SRAC & Event Center.

Prepare the Ticket Sales box office operations at the Student Union Theater

Increase both student and full-time staff to support scheduling, reservations, and ticket sales operations.



12 | AV & Event Services AV & Event Services | 13





Weekly Programs Offered:

- 7 Game Nights (356 ppl)
- 6 Movie Nights (867 ppl)
- 6 Open Mic Nights (255 ppl) (collaborations with MOSAIC Cross Cultural Center, Chicanx/Latinx Student Success Center, and the Native American Student organization)
- 3 Music at Noon events





By the Numbers

2

Full Time Student Staff Staff









Student Highlight:



Gauri Patel

"During my time working as an

Events and Program Assistant, I have learned a multitude of skills that have prepared me for my career in the future. By working with the Events department at the Student Union, Inc. I have learned to be a better collaborator and communicator. I have also learned to use new software and programs which help keep our team organized and efficient. All in all, this job has enabled me to learn and increase my aptitude as a member of the workforce in Silicon Valley."

Summary

Events &

Programming

SU, Inc. Events & Programming department aims to bring SJSU students a variety of high-quality events and activities that promote exploration, enhancement, and enrichment. During the 2021-2022 year, the Student Union, Inc. hosted 46 events for 9,824 Spartans.

Annual Large-scale events

Student Union Open House (676 ppl)

Esports Tournament (165 in-person; 400+ virtually)

DIY Hot Chocolate Bar (263 ppl)

Student Appreciation Festival (1,585 ppl)

Student Union, Inc. Finals Programming

In the past the SUI provided students with free testing materials like Scantrons and pencils along with coffee and tea and snacks on the first day of final exams at three different locations. In spring 2022, the SUI expanded the Finals programming to include multiple events with free tacos, puppies to help relieve stress and anxiety, and a sweet treat to mark the end of final exams. Our finals programming was very successful, reaching a total of 1,083 students.

Looking Forward

Historically the SUI does 40–45 events per year, we anticipate completing 78 events for AY 2022–2023

Increase our full-time staff to support the increase of events to engage students

Student Union, Inc. Partners:

Associated Students
Counseling and Psychological Service
MOSAIC Cross Cultural Center
Student Involvement
Chicanx/Latinx Student Success Center
Office of Sustainability
University Housing Services
Residence Hall Association
Campus Recreation

Large-scale Collaboration Events

Weeks of Welcome Silent Disco 214 ppl (Weeks of Welcome Partners)

Campus Recreation Club Sports

Weeks of Welcome Movie on Tower Lawn
Fall: 298 ppl/Spring: 310 ppl (Weeks of Welcome
Partners)

Homecoming - Block Party (Homecoming Committee Partners)

Spring Weeks of Welcome Kick-Off 1,296 ppl (Weeks of Welcome Partners)

Night Market

763 ppl (Student Involvement, Associated Students)

Sustainable Art Contest

91 ppl (Office of Sustainability, MeatSpace Club)

Spartans Got Talent

114 ppl (Associated Students)

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New Series & Events

Spring 2021

Spartan Sensory Series

This series focused on the five different senses, allowing Spartans to destress between classes.

Boba and Bubbles

Sensational Sights and Tactile Times

Silent Disco

Aromatic Adventures

488
People in
Attendance













Karaoke and Mocktails

A fun interactive event where students were able to perform in front of their fellow Spartans while enjoying appetizers and delicious mocktails. Students were able to select from a variety of songs and showcase their singing skills on stage.

134
People in
Attendance

Fall 2021

SU Living Room Series

SU Open House event

Health and Wellness workshop

Practical Life Skills workshop

Professional Readiness Skills workshop



End of Year Pool Party

A new celebratory event marking the end of the semester. The SUI provided a variety of activities (in and out of the pool), free food and music and each person in attendance received a SUI/SRAC pool towel.

371
People in



Food Tour Around the World

Students had the chance to try a variety of appetizers from around the world. While enjoying their bites they had the chance to participate in an activity to learn more about the cultural diversity of where the appetizers originated from and how they are made.

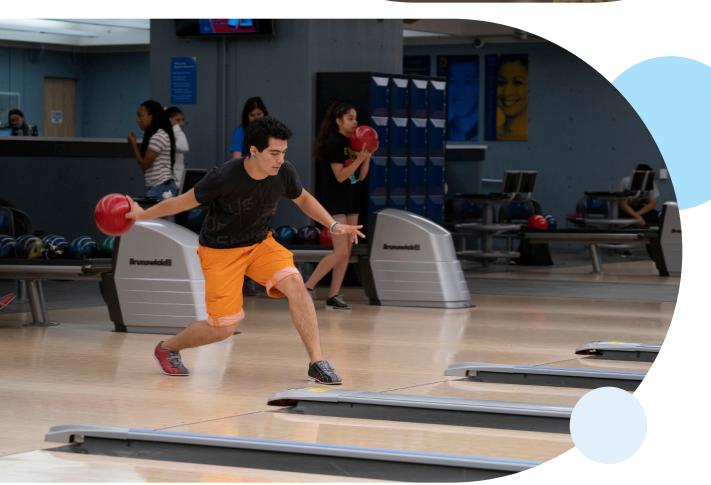
194
People in
Attendance





16 | Events & Programming | 17





56 Events Hosted Across Fall 2021 & Spring 2022

Across 49
Student Organizations & Campus Departments

Bowling & Billiards Center

1,256 Attendees

Student Highlight:

Kylee Wells

Kylee Wells is a fifth-year Recreation Management major who is entering her last semester at SJSU. She has worked at the Bowling Center since it reopened in 2018, and it turned out to be the most impactful decision she would make in her college career. Kylee feels so lucky to be surrounded by great friends and coworkers she has made over the last few years. She has also learned more about bowling than she ever thought possible, and was glad to be a part of the SJSU Bowling Team for a few years. All of the things she has learned and experienced while working here has prepared her for entering the recreation industry, and can't wait to start her career in the Bay Area!

Summary

The Bowling Center provides a place for recreation and socializing with 14 state-of-the-art bowling lanes and a billiards room. Students often enjoy the space for meeting their friends, working on group projects, or studying alone. It is a relaxed environment with the added ability to bowl or play pool. The Bowling Center is a recreational and lounge area but also offers a great space for competitive environments with student, staff, and faculty leagues.

By the Numbers

Full Time Student Staff

Professional Development

At the beginning of the academic year a completely new student staff was hired and trained. With only a few students who were around before the closure, it was a huge task to train and start operating on the first day of school. Two seasoned staff supervisors completed the comprehensive training of new staff members during the first two weeks of the fall semester. Training classes remained in place for most of the semester in order for the new staff to fine tune newly acquired skills.

Metrics

This year's bowling leagues were modified and had a better impact on more students. Two student leagues were formed instead of one and a tournament was held that also drew student participation.

A partnership with the Bowling Team and International House created a night of bowling where casual bowlers played with Bowling Team members. The Bowling Team members coached and gave the casual bowlers tips on improving their skills.

We had a number of events for different student organizations including Student Involvement.

Looking Forward

Train student staff and offer workshops to improve career progression and advance various career skills.

Student staff will create more student-centered programs.

Enhanced weekly and monthly events accommodate the increased influx of students and patrons.

18 | Bowling & Billiards Center | 19

I love working for the Student Union at the Info Center because I get to interact with students and others of SJSU. I have learned so much about SJSU's resources and am proud to offer them to students. I have seen how much SJSU cares about its students and staff which creates a meaningful environment to learn and work. Through my position, I gained valuable networking and communication skills with an organization that prioritizes its community. I have since immersed myself inthe vibrant city of San Jose and have committed to being a community liaison through nonprofit orgs, community fairs, and artistic avenues.

Info Center

By the Numbers

Full Time

Full Time Staff





Student

Staff



Student Highlight:



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Summary

Housed inside the Diaz Compean Student Union, the Information Center is the number one informational resource for all things campus related, answering questions on everything ranging from academic resources to best dining locations around campus. The Information Center does an excellent job of offering valuable up-to-date information and they proved to be a valuable point of contact for questions regarding departments, change in hours, events, and campus services. Staffed entirely by student employees, the Info Center connects students with one another in the ways that truly enhance the campus experience.

Through the Pandemic

After being closed for quite some time the Information Center finally reopened in Fall 2021 back to serving our wonderful spartan community. New procedures were implemented especially the cleanliness of the center and having face masks and sanitizers for anyone in need. The Fall 2021 semester was in full force and students/visitors of the community had many questions for our center. We made sure to keep up to date on new covid protocols, offer our survival guides/maps of campus, and make sure to answer any questions to the best of our abilities.

Looking Forward

Improve on continuing to inform students of all the free events Student Union, Inc has to offer.

Bring back our traditional tabling on 7th street plaza to keep the spartan community up to date

Professional Development

At the Information Center our student staff everyday is challenged with customer service. The supervisor does not sit within the center but close by. This gives the students the opportunity to assess situations themselves and be able to manage lines. Information Center staff are given their own binders that are equipped with procedures, resources, and services the Student Union offers.

At the information center there are many procedures to follow though some of the more important training we go through together are Emergency Procedures, Customer Service, and How to De Escalate conflict.

The Information Center works closely with the operations team to assist when fire alarms occur and if there is a disturbance in the building. Our Information Center staff is trained for any emergencies that happen within the building.

Metrics

The Student Union Information Center is now considered one of the main lost and found here on campus. Need Directions? New to the campus? Our Information Center offer survival guides and campus maps. Throughout the week the Information Center offers free takeaway items at the desk. Such as pre-packaged snacks, pens, notepads. We believe every student here at SJSU should be well prepared for their day.





Spartan Recreation and Aquatic Center

Membership & Guest Services

By the Numbers

Full Time Student Staff



Summary

The Guest Services Staff welcomes all visitors to the SRAC. The staff sells memberships to faculty, staff, alumni and community members. The student staff registered over 10,000 new students in the Fall semester. In June the Guest Services staff opened the Aquatic Community entrance for the summer months.

Through the Pandemic

In May, the Guest Services staff welcomed back SJSU alumni and community members to use the SRAC.

Looking Forward

Provide proper training and development for Guest Services Attendants to succeed for life after SJSU.

Increase knowledge and on-campus presence of the SRAC by attending tabling events on campus.

Student Highlight:

Karabo Osenoneng

Hired as a Guest Services Attendant in the Spartan Recreation and Aquatic Center, she was promoted to Student Supervisor in August 2022. She is an international student from Botswana where her family resides. Her major is Management Information Systems and plans to graduate in May 2024. She would ideally like to start a non-profit organization for Africa-American women to venture into STEM education. Her goals are to work in the data analytics industry and give back to her family.

the SRAC 408,628

Students

2,735
Faculty Staff

867 Community Members

9,181 Others

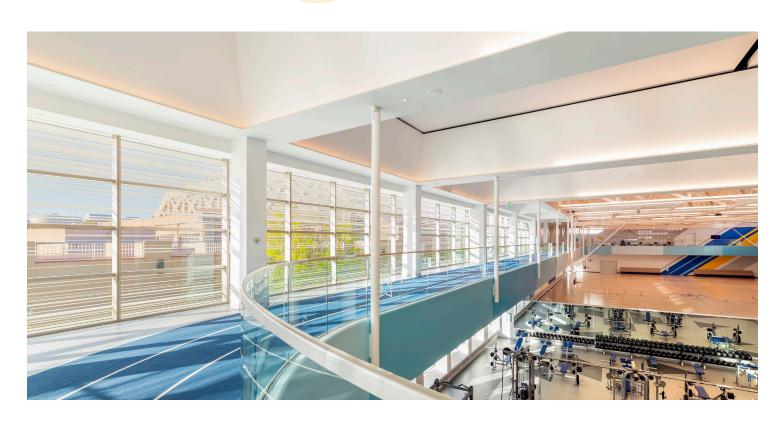
Entrances into

511

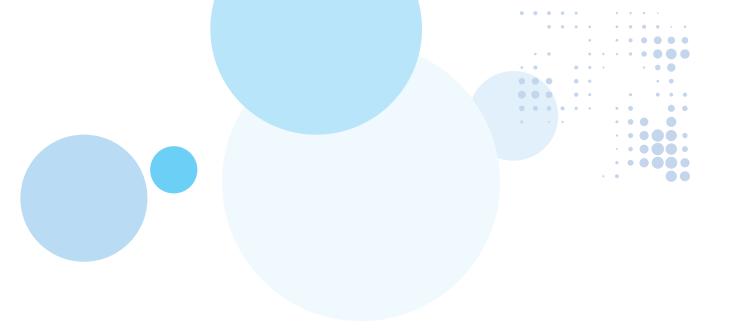
Fitness Instructors, Student Union Employees, Club Sport Members, SJSU Athletic Coaches Membership Sales 2021–2022 Total number of memberships sold

er of 1,33

Pre commitment/ Summer/Summer Family	SRAC/Aquatic Annual & Monthly	
27	75	Alumni
53	131	Community
58	243	Faculty/Staff
-	450	Student Summer
-	300	Non Matriculated



22 | Spartan Recreation and Aquatic Center



Aquatics

Student Highlight:



Riley Agerbeek

Working as a lifeguard for the Spartan Recreation and Aquatics Center will always be an immense part of my college experience at SJSU. As a member of the San Jose State Women's Water Polo Team, we witnessed the completion of the center and our home pool, with our team being invited to sign our names on the beams as they went up. Our supervisor promoted an atmosphere of teamwork, professionalism and pride. We are a diverse group, working together to provide a safe experience for those who use the facility. My experience here will continue to benefit me in my future beyond SJSU, and I will always remember the employees I was able to share my college years with.

Summary

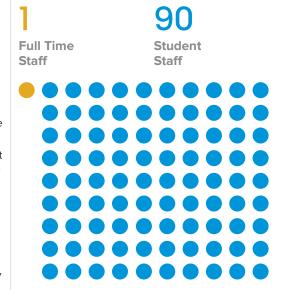
The Aquatic Center is equipped with an Olympic-size training pool, recreation pool, lounge chairs, outdoor furniture, diving boards, obstacle courses, and an abundance of deck space. Each amenity offers members a wide variety of activities such as lap swimming, volleyball, basketball, aqua aerobics, lounging and socializing. The Aquatic center offers those who live on and off campus a space to improve their overall health and wellness, gather together, complete assignments, and relax. Serving as the host for NCAA and intramural swimming, diving and water polo teams, the Aquatic Center also gives students a facility that fosters healthy competition.

Professional Development

Staff at the Aquatic Center are provided with monthly in-service trainings to help refresh and improve life saving skills including safety skills, crowd control, and customer service.

Being proficient in these areas will allow employees to find success in careers involving the general public and anywhere that safety is required. In addition, strong collaboration, communication and time management skills are needed to work at the Aquatic Center. Communicating with coworkers about rotating surveillance, helping customers and managing other pool duties help build the foundations for success in these areas further along in student employees' careers. The goal of our staff is to continue to advance in knowledge of first aid and lifesaving measures to provide a safe environment for staff and customers.

By the Numbers



95

Students completed American Red Cross certification to become lifeguards

Hours of training in CPR, First Aid, AED, Water Safety, Lifeguarding skills

Looking Forward

Increase participation of the community in the facility in both leisure activities and hosted events.

Increase awareness of our NCAA Division 1 water polo matches to reach more of the school and community.

Events & Programming

Water Polo Tournaments

San Jose State Men's and Women's Water Polo teams hosted an array of other schools from the Bay area and California as well as other teams in the NCAA division.

Student Union, Inc. Pool Party

Those working at the SRAC were invited to celebrate the success we have had this year as a facility and enjoyed refreshments, games, prizes and music.

End of Year Pool Party

All students were invited to the Aquatic Center to enjoy games, music, and the beautiful facility.

Swim Meets

600

in attendance for

Men's Water Polo

Tournament

San Jose State Women's Swimming and Diving team hosted multiple Division I schools within the state and out of state to compete in dual meets at the Aquatic Center.

Athlete Pool Party

Student athletes were invited to the Aquatic Center for refreshments, music, games and prizes. An opportunity for athletes to mingle and get to know each other better.

Anchor Splash

Inner tube relays, competitions, and a choreographed dance contests were all part of a charity fundraiser hosted by sororities and frats.

24 | Aquatics | 25



Outdoor Adventures & Spartan Summit Climbing Wall

Student Highlight:



Cindy B.

"It's really cool to see how the community comes together and bonds. When I signed up for the Yosemite and Pinnacles camping trips, I was expecting views and sceneries, which we did get, but those trips were also about meeting and connecting with other students who enjoy the outdoors and learning from the staff who give us the knowledge and community we need to continue enjoying the outdoors outside of the program. I love that, and it makes me want to come back again and encourage my friends to come too."



Summary

The Outdoor Adventures (OA) and climbing programs enrich the student experience by facilitating programs, activities, and communities where students can develop meaningful connections with other humans, the community, and the planet. All of our programs whether they be on campus or off campus give our students the opportunity to "Wander" and explore new places and new activities, "Connect" with other students, places, and communities, and "Grow" personally and professionally whether that includes learning a new skill, or getting pushed outside of their comfort zones in one of our professionally facilitated experiences.

Professional Development

In Fall 2021, we certified 5 of our staff (and recertified one professional staff) with the Climbing Wall Instructor (CWI) Certification through the American Mountain Guide Association (AMGA). This certification is required for any of our staff who wish to be a supervisor at the climbing wall.

Professional development is a huge part of our program. We place a great deal of emphasis on developing our staff's skills in leadership, teaching, risk management, and program development.

Each student staff member is not only responsible for enforcing the policies and procedures of the program, but are also responsible for contributing to the program's growth and success.

Student staff go through a 360 review process each semester where we align their work in our program to the goals and objectives in their personal, academic and professional development.

By the Numbers

Full Time Student Student Outdoor Staff Climbing Staff Rental Staff

Through the Pandemic

The theme of this past year was rebuilding, as all but three of our previous student staff had graduated during the pandemic when our programs were closed. In the Fall 2021 semester, we prioritized the re-opening of our climbing programs while running six wilderness trips. Once the new climbing staff was trained, we focused our efforts on increasing the number of wilderness trips we offered in the Spring 2022 semester which included twelve 1-3 day trips and a 9 day spring break trip. Additionally, we hired and began training a team of students who will begin managing our equipment rental center (anticipated to open during the Fall 2022 semester) that will allow SJSU students who already know the skills to plan their own trips at a low price.

Looking Forward

Opening of the Outdoor Rental Center, allowing students to rent tents, sleeping bags, and coolers for their own weekend trips at an affordable rate.

Hiring a full time Climbing Wall Coordinator to support the Outdoor Adventures & Climbing Wall Supervisor.

2021-2022 Participation Metrics

Outdoor Adventures Programs



244
Total Registrations

Climbing Wall

1,400 Unique Students

14,344
Total Climbing
Wall Uses

Climbing Classes and Programs

Holidays: Halloween, St. Patrick's Day, Valentine's, Women's History Month New Climber Climb Nights Freshmen Orientations Bouldering Competition

Special Programing

Women's Climb Nights Women's Backpacking Escalante Utah Spring Break Trip

Outdoor Adventures Trips

Backpacking: Yosemite, Pt.
Reyes, and Escalante Utah
(Spring Break)
Camping: Pinnacles, Mt.
Diablo, and Yosemite
Kayaking in Elkhorn Slough
Surfing in Santa Cruz
Mountain Biking in Santa Cruz
Hiking: Ano Nuevo, Pinnacles,
Mission Peak
Ski/Snowboard in Tahoe



26 | Outdoor Adventures & Spartan Summit Climbing Wall



Fitness

Summary

Part of being a Spartan means activating the entire person, including both mind and body. Fitness helps students and the campus community meet their fitness goals through programming.

By the Numbers					
1		12	5		
Ful Sta		Fitness Instructors	Personal Trainers		
			•••		
Personal Training					

6 12-Session Trainings **Trainings**

6-Session

3-Session Trainings

Group Fitness



Fall 2021

25 2,500 Fitness classes Participants offered per week

Looking Forward

We will be rebuilding our staff as most have graduated or left.

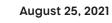


Spring 2021

22 Fitness classes offered per week

1,966 Participants





Rec Fest

Our biggest event with a DJ, breakfast burritos, tie-dye, archery/dodgeball, rock climbing and a basketball 3 point shooting contest.

Events

Destress with Yoga & Tie-Dye Spartan Warrior Competition Fitness Punch Card Glow Classes Halloween Dance Party Spartan Wellness Sessions











28 | Fitness Fitness | 29

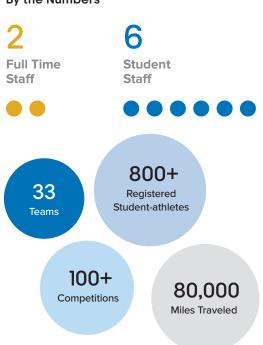


Club Sports

Summary

Club Sports supports all non-varsity intercollegiate athletics at San José State University with an emphasis on leadership development to enhance the college experience of students. The program provides the opportunity for students to join a competitive team and compete as Spartans against other colleges and universities. Club Sports is comprised of 35 student-funded and student organized intercollegiate teams competing in an array of sports and athletic competitions with skill levels ranging from recreational to the national elite.

By the Numbers



Events

Women's Basketball: Conference Champions, Hosted the Regional playoff, Club Sports Team of the Year

Cycling: 1st Place Team at 2021 USA Cycling Collegiate Track Nationals - Club Omnium in Indianapoli, IN

Esports: Mountain West Champions in League of Legends. Rocket League competed at CECC Commissioner's Cup in Atlanta, GA. Valorant won the CECC Commissioner's Cup in Atlanta, GA.

Powerlifting: Student Supervisors helped to lead numerous training for officials on the best ways to teach and educate Sport training (generally at least two different meetings) for the following sports: Volleyball, Flag Football, Soccer, and Basketball.

Women's Club Rugby: Went undefeated in 15s to win the West Coast Rugby Conference Championship. Won the Rugby 7s Collegiate Championship of Blue Division in Atlanta, GA

Sahaara: 3rd Place at Aaja Nachle in Dallas, TX 1st Place at Tamasha SD in San Diego, CA 3rd Place Oak City Revolution in Charlotte, NC

Men's Club Volleyball: 2nd place at NCCVL League Championships in Monterey, CA. NCVF Collegiate Club Volleyball Championships, Men's Division 1AA Gold Flight in Phoenix, AZ

Women's Club Volleyball: Bronze Division Champions at Las Vegas Classic in Las Vegas, NV

Student Highlight:

Wesley Hovatter

Wesley Hovatter graduated this past semester with a Bachelor of Science in Economics with a Minor in Environmental Studies. He has been apart of Men's Club Lacrosse for the entirety of his college career serving as treasurer for two seasons and president for one. Being a part of Club Sports as President of Men's Club Lacrosse has given Wesley experience in a leadership position with the responsibility of directing an organization toward success. Being in this position has given me the experience I need to be competitive and successful in my career after I graduate. Wesley will return to San José State University in the fall in pursuit of a Master's in Economics.

\$3 million

Donated by the Student Union, Inc. for the construction of the South Campus Recreational Field

Intramural Sports

Summary

Intramural Sports at San Jose State University offers quality programming and services for various sports and activities to the student body. IM Sports is committed to student development in a diverse campus community through quality gameplay, good sportsmanship, and student leadership.

By the Numbers



Professional Development Training Sessions

Conflict Resolution: Tips and tools to handle unhappy participants, how to diffuse conflict before it becomes a bigger problem, key ways that officiating practices help to diffuse conflict.

CPR/First Aid/AED Training: All of our staff are trained in this area. Recognition and how to handle specific emergency situations, such as breathing, choking, and a myriad of First Aid situations

Concussion Management: Signs and symptoms of a concussion. How to manage somebody with a suspected head injury and education about the effects and risks of a head injury.

Individual Sport Officiating Training: Student Supervisors helped to lead numerous training for officials on the best ways to teach and educate Sport training (generally at least two different meetings) for the following sports: Volleyball, Flag Football, Soccer, and Basketball.

Upgrades and Improvements

New Programming: Tennis Tournaments, Indoor Soccer in the new MAC gym of SRAC

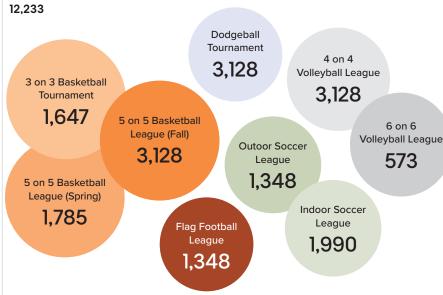
Expanded use of recreation field

IM Sports Learning Outcomes

Working for IM Sports requires a lot of training, evaluation, and learning. This year, we focused on leadership and communication, as well as safety training. Students demonstrated the ability to use their safety training in many different ways including risk management, forms and reporting, and handling injuries. In assessing student leadership and communication, all of our respondents said that they gained interpersonal confidence and leadership qualities by being employed with IM Sports. The focus with IM Sports is learning for skills that can be used as an official or supervisor within the program, but also practical and transferable skills that can be used in everyday life in whatever career path they choose.



Total Participations:



Looking Forward

Hire a full-time Intramural Sports and Inclusive Recreation Supervisor to continue serving students.

Have more open leagues for recreational play where students do not have to sort by gender.

30 | Club Sports | 31

Marketing/ Contributors

Summary

The Marketing Team works hand-in-hand with the Info Center to inform the campus community about the various programs, services, facilities, and events that the Student union, Inc. offers. Creating everything from signage to collateral packages spanning multiple print and digital mediums, the Marketing Team is a complete advertising, design, print, and publication department within the Student Union, Inc.

We create numerous marketing materials to be distributed within the Student Union, including brochures and flyers, sunglasses, mouse pads, stickers, and more. We are brand designers that craft a cohesive image and style of the Student Union, Inc.

Marketing/Contributors | 33