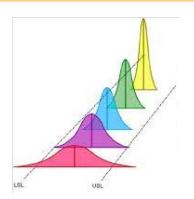
Six Sigma

Six Sigma performance is the statistical term for a process that produces fewer than 3.4 defects per million opportunities for defects.

Six Sigma improvement is when the key outcomes of a business or workplace are improved dramatically.

Six Sigma organizations use Six Sigma methods and tools to improve performance.



Contact Info

Industrial & Systems Engineering San Jose State University

One Washington Square

San Jose, CA 95192-0085

Phone: 408-924-3301

Fax: 408-924-4040

E-mail: industrialsystems-dept@sjsu.edu

Resources

Enroll without formal admission through Open University

Visit http://ou.sjsu.edu/ for more information

Fees: Bursar's Office http://info.sjsu.edu/bursar/ http://info.sjsu.edu/home/schedules.ht ml

Hundreds of companies use six sigma, here are just a few:

GE Allied Citigroup Jaguar Allied Signal Dow Chemical Dupont Lockheed Martin Motorola and Motorola Quality Digest Polaroid Texas Instruments



SJSU Six Sigma Badge



Six Sigma Badge Program Charles W. Davidson College of Engineering Industrial & Systems Engineering

408-924-3301 industrialsystems-dept@sjsu.edu

SJSU Six Sigma Badge



The revolutions in lean manufacturing and quality have swept the world and broadened into the disciplines of lean enterprise and six-sigma. Six Sigma's emphasis is on improving existing capabilities. Six Sigma is a set of structured methodologies, problem-solving tools and advanced statistical methods for analyzing and improving processes, product designs and services on a broad range of metrics, especially cost, quality, time and variability. It moves beyond treating symptoms and short-term problems to the elimination of root causes, thereby emphasizing lasting improvement. To be effective, lean enterprise and Six Sigma require a guiding infrastructure of business strategy, business planning, enterprise leadership, program management, and team management. It also relies on a supporting infrastructure to enable change management and workforce training and development.



Students who acquire Six Sigma skills are extremely marketable in Silicon Valley's. Hence, the ISE department now offers a SJSU Six Sigma Certifi- cate. The certificate is conveniently available to the ISE graduate students and local professionals, and it is inexpensive when compared to certifications offered by professional societies. Also, ISE graduate students specializing in the area of Production and Quality Assur- ance can fulfill the requirements of the SJSU Six Sigma Badge as part of their MS degree requirements.

> Black or Green Belt Six Sigma Certificate

Black Belt - ISE 202, 235, 250, 251 Completion of open book exit exam with passing grade of 75%

Green Belt - ISE 250

Requirements for Green Belt Badge

Completion of ISE 250 - Leading the Six Sigma Improvement Project with a grade of B or better.

Requirements for a Black Belt Badge

Satisfaction of a Probability and Statistics Prerequisite, such as ISE 130 or its equivalent.

Completion of each of the following courses with a grade of B or better:

ISE 202 – Design and Analysis of Engineering Experiments

ISE 235 - Quality Assurance and Reliability

ISE250 - Leading the Six Sigma Improvement Project

ISE 251 - Orchestrating the Lean
Enterprise Improvement
Program Completion of
real-world projects in ISE 202 and
ISE 250. A joint project can be
completed if a student enrolls in ISE
202 and ISE 250 concurrently.

Completion of an open book exit exam with a passing grade of 75%.

