

WHAT'S UP?
FINANCE & BUSINESS
SERVICES
OCTOBER 25, 2019



# Welcome to What's Up!

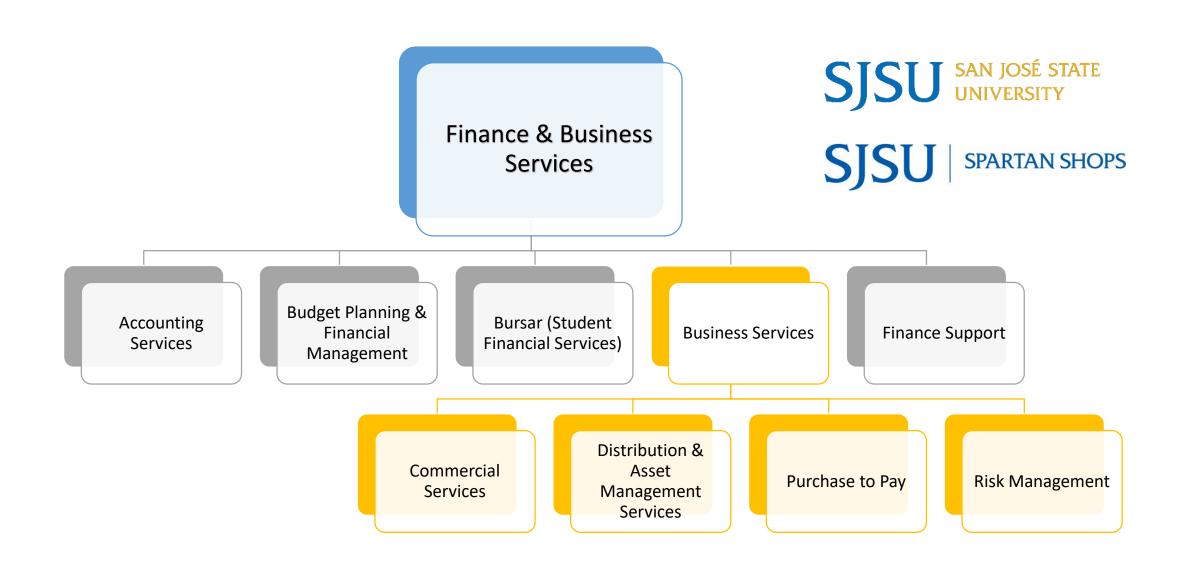
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- 2. Bursar Office Updates Meg Deiss
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# Welcome & SAVP Announcements

Marna Genes, Sr. Associate Vice President-Finance

## OUR SERVICES - NOW SHARED



# SJSU | FINANCE AND BUSINESS SERVICES





Paperless ProCard, GoCard, and Non-employee Travel





Distributed \$128M in Financial Aid



No Audit Findings



Collected \$300M in Student Fees



\$200M Comp Pool



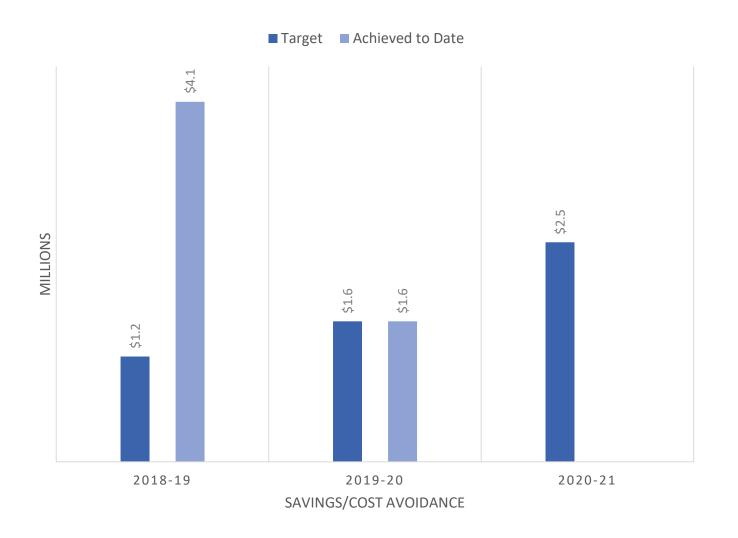
2 million!



42,000



- Multi-year initiative to achieve savings and efficiencies through good purchasing and contracting practices
- SJSU beat its goal last year and has already met this year's goal!



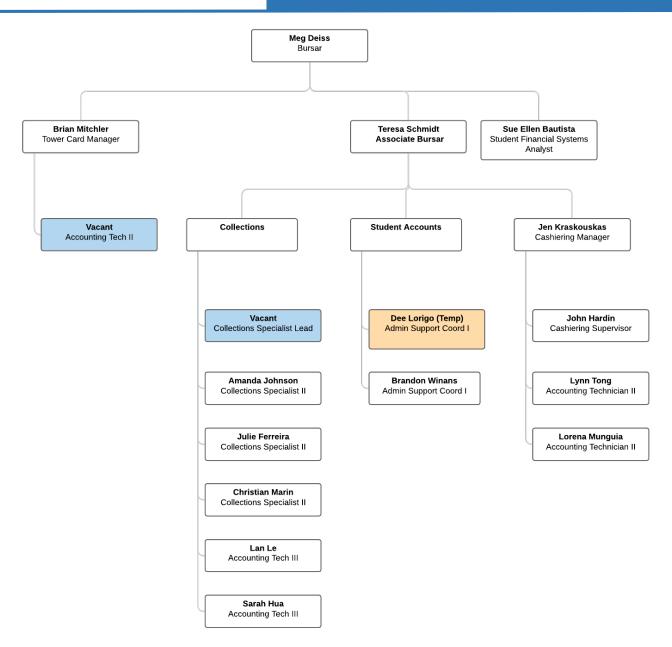


# Bursar's Office Updates

Meg Deiss, University Bursar



### Bursar's office Dept. Org



### STAFF AND FACULTY RECARDING PROJECT

- Rollout during the spring semester.
- Staff and faculty will be contacted prior to printing cards to determine if they need to submit a new picture.
- Cards will be issued only to staff and faculty who do not currently have a proximity card.
- There will be a designated point person in each department to distribute the cards.



# Website Update

Shauna Rios, Associate Director for Finance Support and Innovation

#### **Current Website**

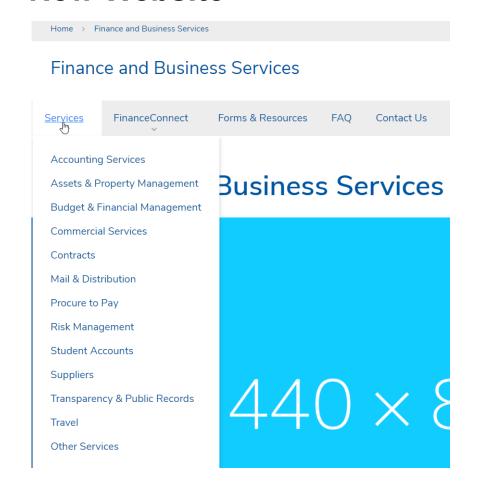
FINANCE

SAN JOSÉ STATE UNIVERSITY | ADMINISTRATION & FINANCE

Search

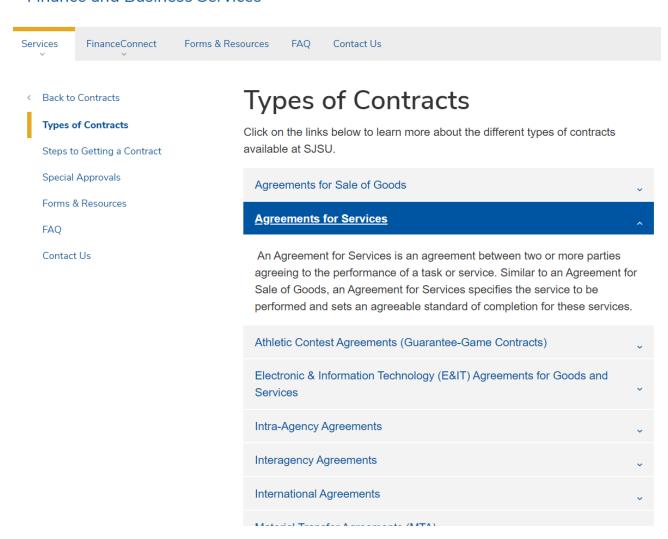


#### **New Website**



- Descriptive information which follows the steps within a process
- Easier to identify content relevant to your inquiry
- Stand alone PDFs vs.
   Web page content

#### Finance and Business Services





- January 2020 Planned Go Live
  - Redirect sjsu.edu/finance site to new content
- Gradual phase out of old website with goal to retire by June 30, 2020



# **Technology Updates**

**PaymentWorks** 

FTS Enhancements

### Why are we doing this?

- Streamline the supplier onboarding process
  - Transfer responsibility from Campus to Suppliers
    - Self service of supplier profile
    - Review payment information and invoice status
- Improve campus reporting capability
- Improve security
  - Level 1 data protected
  - Increased fraud protection
    - Banking validation for US banks
    - Tax ID validations @ IRS website
  - Data validation

### Payment fraud on the rise

82% of organizations hit by attempted or actual payments fraud in 2018<sup>1</sup>.

64% of attempted or actual payments fraud attacks resulted from actions of an individual outside the organization.

58% of companies reported that payments fraud originated from Business email compromise.

22% of companies experienced fraud perpetrated by third parties or outsourcers, such as a vendor.

21% of companies reported attempted/actual account takeover fraud, which includes malware and other methods.

<sup>&</sup>lt;sup>1</sup>According to the 2019 AFP Payments Fraud and Control Survey Report underwritten by J.P. Morgan, as presented to the CSU by Wells Fargo Bank.

#### How will this benefit me?

- No more Vendor 204 form collection!
- Reduction in onboarding time quicker ability to complete requests
- Streamlined process
  - Same process for requisition and direct payment

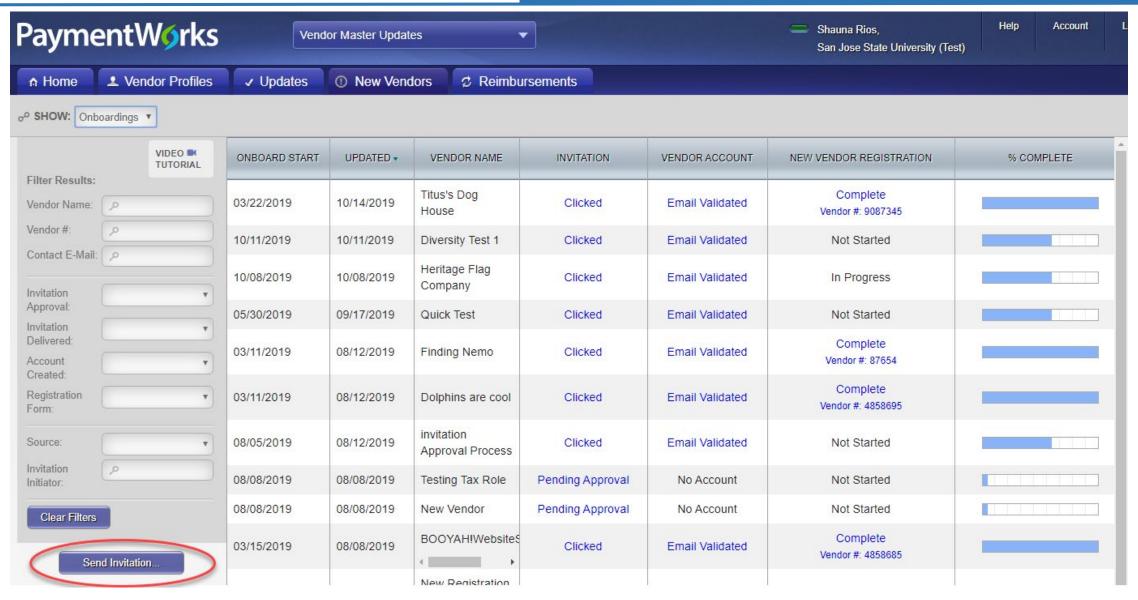


### PAYMENTWORKS – THE EXPERIENCE

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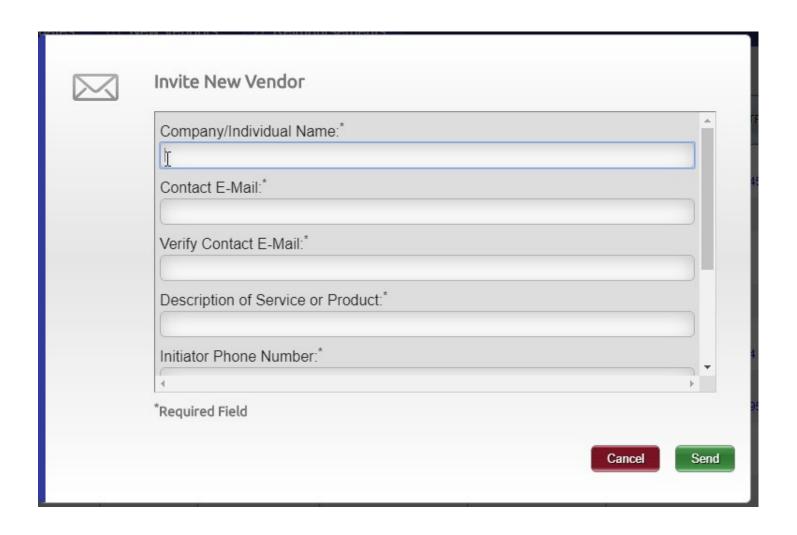


### PaymentWorks – The Experience





### PaymentWorks – The Experience





- Final testing phase happening now!
- Onboard existing suppliers November
- New experience in FTS November/December



- Supporting PaymentWorks project
  - Remove supplier address
  - Inactive suppliers
- Approving Official selection dropdown
  - Requisition
  - Direct Payment

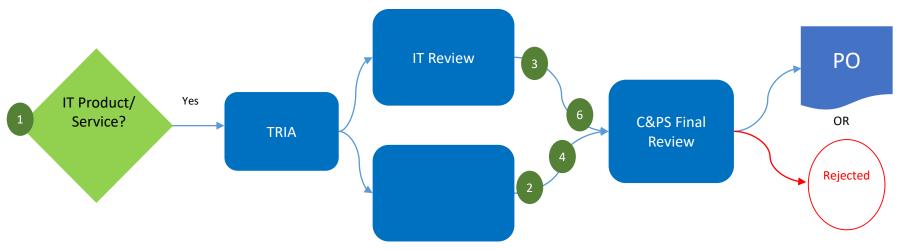


# TRIA

Sara Bonakdar, Associate Director, Contracts & Purchasing Services



# TECHNOLOGY REQUISITION IMPACT ASSESSMENT (TRIA)



#### **C&PS - IT Collaboration**

- C&PS notifies requestors to complete <u>TRIA</u> before submitting Requisition Order in FTS
   URL: <a href="https://docs.google.com/forms/d/e/1FAIpQLSfevJ09itKb7WWSab-jCjRwhWgh9M5He5clEds">https://docs.google.com/forms/d/e/1FAIpQLSfevJ09itKb7WWSab-jCjRwhWgh9M5He5clEds</a> 6bAdp59bdA/viewform
- C&PS enters WR # in TRIA <u>Response Sheet</u> URL:

 $\underline{https://docs.google.com/spreadsheets/d/1BHV8qBrYsWb2NUDZY8rlJ1v9zY\ \ yvXvtoVKRO3dnxhM/edit\#gid=1660448670}$ 

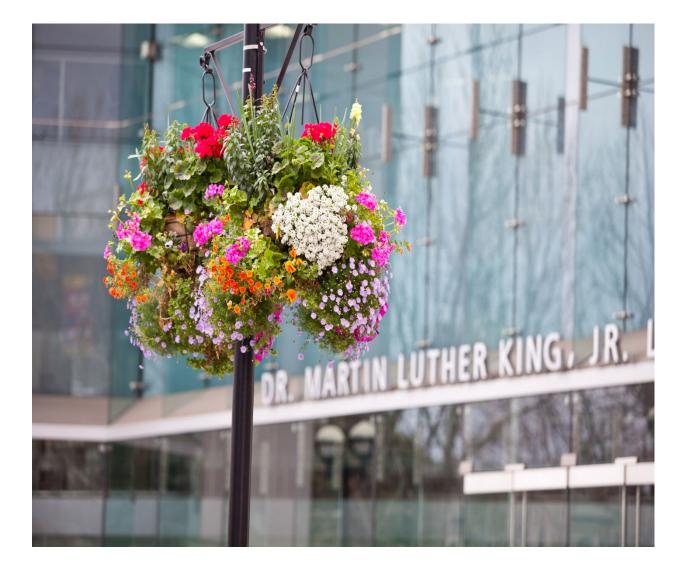
- 3. IT reviews and provides comments to C&PS
- 4. C&PS leads communication between requestor, vendor and IT.
- 5. Please send related emails to the mailbox: <a href="mailbox">vpat-review@sjsu.edu</a> as much as possible. Sample Subject Title: <a href="mailbox">WRXXXXXXXX < Keywords</a>>
- 6. IT sends the risk assessment/recommendation to C&PS before C&PS final review



# TECHNOLOGY REQUISITION IMPACT ASSESSMENT (TRIA)

Process improvements in order to prioritize and streamline requests that are review-ready. Those types of requests are:

- TRIA submissions that include VPAT submission to IT team.
- Requisitions that have a completed TRIA and VPAT and/or data security documents from the requested supplier.





# TECHNOLOGY REQUISITION IMPACT ASSESSMENT (TRIA)

In order to ensure timely completion and prioritization of your requests, please take the following steps:

- Submit your requisition within 7 business days of TRIA submission.
- Submit the VPAT or security documents within 7 business days of TRIA submission.

If requisition and TRIA submissions are lacking these steps, requisitions may be cancelled.





# Purchase to Pay

Kathleen Prunty, Associate Vice President, Business Services



# SJSU | FINANCE AND BUSINESS SERVICES

"The purchase-to-pay system begins with requisitioning, proceeds to procurement, and ends with payment. Requisitioning is the process of formally requesting a service, item, or product with a purchase request form. Procurement happens when the goods or services are received. The system ends when payment is made."

Source: Investopedia



# PURCHASE TO PAY (P2P)



Did you know that there is a difference between the approval of financial expenditures (approving officials) and authority to *sign* purchase orders, contracts, agreements?

Contractual delegation of authority is limited to administrators who have been duly delegated *in writing* by the Campus President or designee.

You have the budget available for a luxury vehicle rental. Can your

boss approve a Ferrari rental?

A. Approval of the financial expenditure

- B. Authority to override CSU policy
- c. Authority to sign the rental contract





# DELEGATION OF AUTHORITY: FISCAL VS CONTRACTUAL

### Governance: Fiscal vs. Contractual

Delegation of Authority – Fiscal	Delegation of Authority - Contractual
Operating funds	Ability to sign contracts – based on your delegation of authority memo
Trust Agreements	Each DOA must contain: Dollar limits, Procurement Types and Executive Order
Donor Funds	



### POLICIES – CSU POLICY LIBRARY

Current Status: Active Policy Stat ID: 6597623



 Effective:
 9/12/2013

 Last Revised:
 9/12/2013

 Next Review:
 9/12/2020

Owner: Darryl Dearborn: Assoc Dir of

Procurement Opers

Area: Business and Finance

#### **Delegation to the Campus Presidents; ICSUAM 5102.00**

#### Policy Objective **r**

To ensure the efficient and thoughtful transfer of any authority for contracting and procurement activities.

#### 

Campus presidents have received delegated authority from the Chancellor to purchase, sell, lease, or license personal property and services in accordance with Trustee policy and law. Additionally, campus presidents have the authority to lease real property in accordance with Trustee policy and law. Presidents are responsible for the preparation of campus internal policies and procedures consistent with these policies. Should campus presidents choose to further delegate their purchasing authority, campuses must maintain documentation of such delegation.

The delegated authority is subject to the condition that certain of these transactions be submitted to the Office of the Chancellor for review and approval. These transactions are:

- 1. Any transaction which exceeds \$250,000 and is awarded without the taking of competitive bids (sole source). This condition does not apply to sole brand acquisitions which are acquired under competitive procedures nor to contracts pursuant to systemwide contracting activities, such as CSU Master Enabling Agreements, and following individual contract instructions issued by the Office of the Chancellor;
- 2. Transactions which contain systemwide or multi-campus obligations, liabilities or encumbrances (requests for delegation shall be considered);
- 3. Transactions which contain provisions for the tax-exempt financing of equipment or services;
- 4. Contracts to obtain legal services to be performed by outside (non-CSU) counsel;
- 5. Lease agreements for real property where the commitments of the Trustees, or property leased, is to be used to support the issuance of bonds, certificates of participation or notes, or where there is a transfer of interest by installment sale or other form of security;
- 6. Lease agreements for real property with a term of twenty or more years or with options that result in a potential term of twenty or more years;
- 7. Lease agreements for real property with any annual lease payment equal to or greater than \$1,000,000;
- 8. Lease agreements for real property that permit the development of real property of the CSU pursuant to policies of the Trustees on public/private or public/public development.

Transactions or requests related to the preceding conditions must be submitted with all related documentation and an explanation of the transaction to the Office of the Chancellor to coordinate program & legal reviews.

Office of the Executive Vice Chancellor Business and Finance Approved: September 12, 2013



#### FINANCE

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Get to Know Us FinanceConnect Forms Policies and Guidelines Directory

SJSU Home > Finance > Policies and Guidelines > Delegation of Authority for the Approval of Financial Expenditures Guidelines

# Delegation of Authority for the Approval of Financial Expenditures Guidelines

The purpose of this guideline is to ensure financial responsibility and accountability for expenditures made on behalf of San José State University.

The delegation of authority for approval of financial expenditures is limited to Approving Officials. Approval Officials are defined as management level staff consisting of MPP level employees and department chairs.

Exceptions may be granted with written approval by the Provost for the Academic Affairs Division; however, no exceptions to the delegation of authority will be made for approving Direct Pay purchases or ProCard/GoCard Adjustment Reports. All other exceptions must be approved by the Vice President for Administration and Finance.

Financial expenditures must be approved in accordance with CSU and SJSU policies and procedures.

Refer to Delegation of Authority for the Approval of Financial Expenditures (PDF) for complete guidelines to approving financial expenditures.



one.SJSU



Canvas



Athletics



Give to SJSU

#### Navigate

◆ BACK to Policies and Guidelines

Campus Reserve Policy

e-Invoice

GoCard Manual

Hospitality Guidelines

PO Change Orders

ProCard Manual

Procurement Pathways

Property Office Procedure Manual

#### DAAFE Webpage

# CSU Policy Library

California State University policies establish oversight, guidelines and procedures for nearly every aspect of the 23 campuses and the Office of the Chancellor.

Click the button below to search all CSU policies by title, number or area.



#### **New & Revised Policies**

- Business and Finance: Construction Management for Public Works Contracts; SUAM Section XII
- Business and Finance: Administration of Student Organization Funds; ICSUAM 3141.01
- . Business and Finance: Capital Outlay and Public Works Contracts; SUAM Section I
- Business and Finance: California State University Sustainability Policy
- · Academic and Student Affairs: 2019-20 Academic and Course Reporting Schedule; ASA-2019-09



# Contracting Out & Revenue Agreements

Barb Keltner, Contract Analyst Lead



# CONTRACTING TIPS – CONTRACTING OUT



If you are requesting a contract for services that could be performed by our employees, University Personnel should be consulted.

For example, temporary staffing services.



# CONTRACTING TIPS – REVENUE GENERATING CONTRACTS

#### What is a revenue generating contract?

 When the University is receiving funds for a specified scope of work, associated fees or services from another entity or institution.

#### What steps do I need to take?

- Start with Contracts & Purchasing Services We will help guide you through the steps!
- Coordination needs to occur with: Contracts & Purchasing Services,
  Budget & Financial Management, Accounting Services and the Bursar's
  Office. Each area services a role throughout the life of the contract.
- Revenue generating contracts require an established chart-string for check deposits.



# E-Invoice vs. Requisition & Enterprise

Kim Gamblin, Associate Director, Accounts Payable

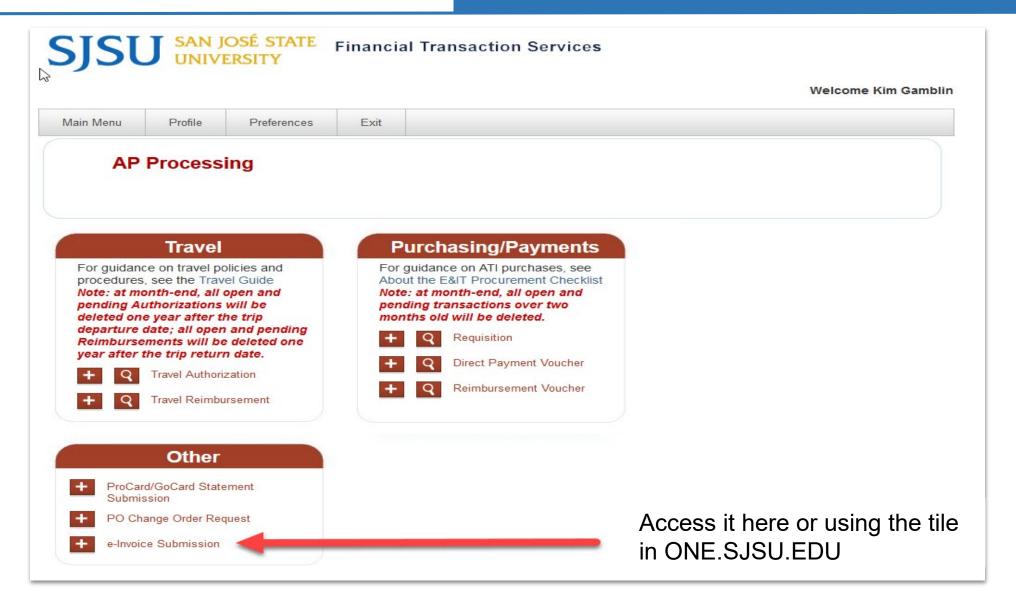
#### How do you get an invoice paid?

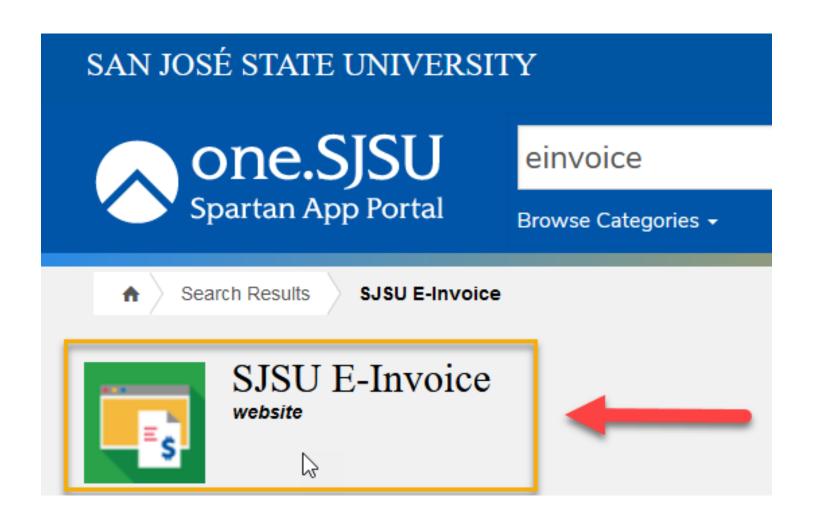
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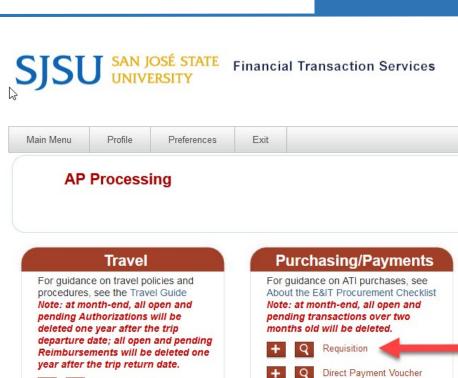
There are several methods to submit invoices to Accounts Payable:

- 1. E-Invoice SJSU Portal (preferred)
- 2. Supplier can submit invoice to email box "supplier-invoices@sjsu.edu"
- 3. Email to an Accounts Payable Specialist
- 4. Campus Mail





E-INVOICE SAN JOSÉ STATE UNIVERSITY
SJSU e-Invoice
Submit Purchase Order invoices electronically to the Accounts Payable Office.
All fields are required:
Purchase Order Number:  (Enter the complete 10-digit PO Number. Click PO Number to see sample.)  Supplier ID:
(Enter the complete 10-digit Supplier ID. Click <u>Supplier ID</u> to see
sample.)
Invoice Number: Invoice Amount: Invoice Date: Upload File:
o.oo Choose File No file chosen +
Submit Invoice File



Reimbursement Voucher

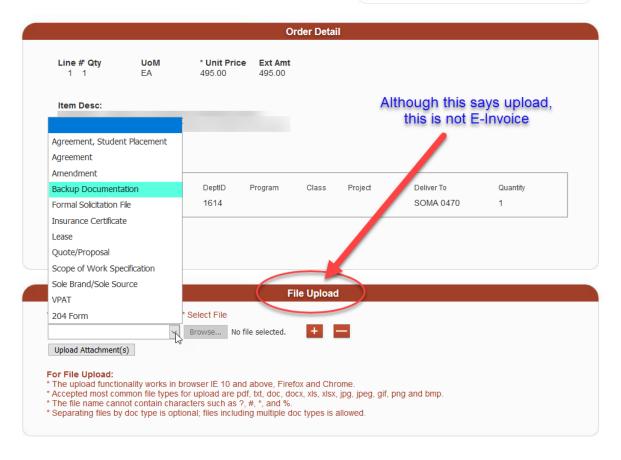
# Invoices do not get submitted here!

Welcome Kim Gamblin

Travel Authorization

Travel Reimbursement

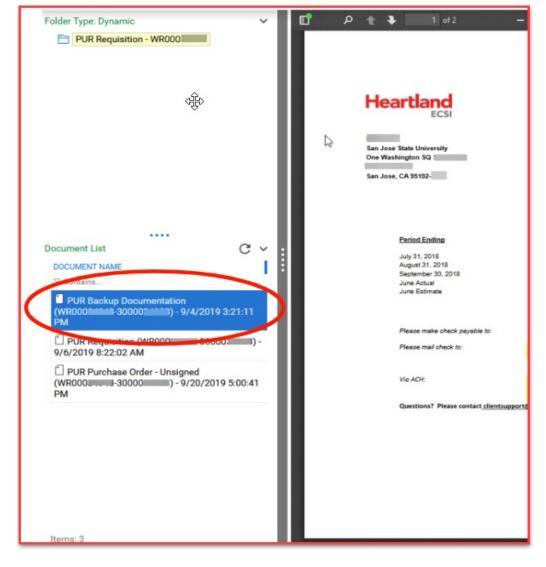
- + ProCard/GoCard Statement Submission
- + PO Change Order Request
- + e-Invoice Submission



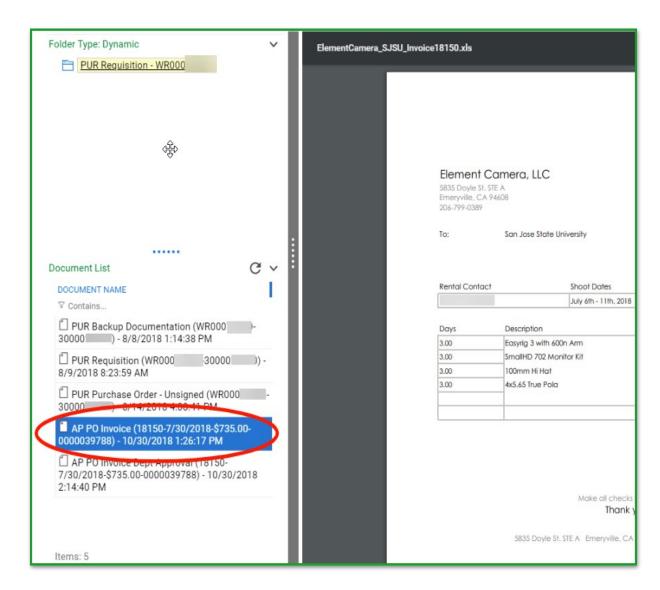
To get an invoice paid, please do not submit it in your requisition.

- All documents uploaded to the requisition are considered "backup documentation" only.
- Invoices submitted to the requisition are not forwarded to A/P.
- Invoices must be submitted to Accounts Payable directly in order for them to be paid.

Requisition process is not the correct method for submitting invoices.



E-Invoice is the correct process for submitting invoices.



#### Resources:

- Requisition Tutorial
   <a href="http://www.sjsu.edu/finance/docs/tut-fts-requisition.pdf">http://www.sjsu.edu/finance/docs/tut-fts-requisition.pdf</a>
- Finance Connect Tutorials
   <u>http://www.sjsu.edu/finance/financeconnect/training/fin\_tutorials/</u>
- Finance Connect Blog e-Invoice
   https://blogs.sjsu.edu/financeconnect/2014/02/03/e-invoice/
- Finance Connect Blog e-Invoice redesign
   <a href="https://blogs.sjsu.edu/financeconnect/2015/04/02/redesign-of-e-invoice/">https://blogs.sjsu.edu/financeconnect/2015/04/02/redesign-of-e-invoice/</a>
- E-Invoice SJSU Portal <u>http://einvoice.sjsu.edu/</u>
- A/P Directory
   http://www.sjsu.edu/finance/directory/directory bydept/ap directory/index.html



- Enterprise is the "preferred" rental car company for the CSU
- Deeply discounted rate when booking with Fell Travel
- Most economical option is always ideal
- Not approved:
  - Upgrades (per CSU & SJSU Policy)
  - Prepaid Fuel charges are not reimbursable
  - Extra insurance coverage for university business is not needed and not reimbursable
- (For more information Risk Management Marla Perez)

## There are several methods of payment for Enterprise Rentals:

- 1. Fell Travel Agency (gets the best rate)
- 2. GoCard
- 3. Personal Check

#### Enterprise Rent-A-Car: Booking Through Fell Travel Agency for best pricing

	<mark>e</mark> nterprise	ALAMO <b>Y</b>	BUDGET ▼	DOLLAR	HERTZ ▼	THRIFTY ▼
Compact DLY	\$33.96	\$77.32 - \$81.39	\$55.68 - \$72.00	\$85.65 - \$100.77	\$87.19 - \$102.58	\$78.00 - \$91.77
Compact WKLY	\$135.83	\$241.00 - \$253.68	\$187.05 - \$215.00	\$128.99 - \$151.75	\$220.70 - \$275.87	\$120.63 - \$141.92
Intermediate DLY	\$33.96	\$72.80 - \$76.63	\$40.89 - \$50.00	\$61.47 - \$68.30	\$88.81 - \$104.36	\$84.21 - \$99.07
Intermediate WKLY	\$135.83	\$243.22 - \$256.02	\$144.00 - \$160.00	\$122.30 - \$143.88	\$241.35 - \$283.94	\$122.30 - \$143.88
7 Passenger Van DLY	\$93.64	\$68.69 - \$72.31	\$66.60 - \$74.00	\$70.94 - \$83.46	\$79.03 - \$87.81	\$70.94 - \$83.46
7 Passenger Van WKLY	\$493.92	\$297.91 - \$313.59	\$264.30 - \$297.00	\$236.79 - \$278.58	\$265.98 - \$312.92	\$236.79 - \$278.58

Yay! For cost savings!

#### Resources:

- SJSU Travel Policy
   <a href="http://www.sjsu.edu/finance/docs/travel-guide.pdf">http://www.sjsu.edu/finance/docs/travel-guide.pdf</a>
- ICSUAM CSU Travel Policy Search Page <u>https://calstate.policystat.com/policy\_search/?q=travel</u>
- ICSUAM CSU Specific Travel Policies
   https://calstate.policystat.com/policy/6965303/latest/
   https://calstate.policystat.com/policy/6594579/latest/
   https://calstate.policystat.com/policy/6946324/latest/



# Driving on University Business

Marla Perez, Associate University Risk Manager



#### DRIVING ON UNIVERSITY BUSINESS

#### University Employee

 "University employees" are defined as those persons who have completed all prerequisites to CSU employment. This includes all CSU faculty, staff, and student assistants and persons on appointed volunteer status (Job Class Code 0050).

#### University (CSU) Vehicles

 A University vehicle is defined as a motorized device for land transportation owned, leased, or rented by the University, State or any State agency, including and not limited to automobiles, trucks, golf carts, tractors, forklifts, etc.



#### Driving on University Business

#### **Driving on University Business**

- Complete the CSU Learn Defensive Driving Course (required every 4 years.)
- For those individuals who are required to drive on a regular basis a University Vehicle please complete the Application for University Vehicle Operation/Authorization form.



#### Driving on University Business

• If you will be using **your own** vehicle for University business you must complete form STD 261. The form must be updated every year.

• If you will need to drive more than once a month on University business whether your own vehicle, state owned vehicle including electric carts you must complete the defensive driving course as well as submit the necessary forms. The forms are available on our Risk Management website.



### SJSU | FINANCE AND BUSINESS SERVICES

#### Driving on University Business

In accordance with State Policy (S.A.M. 0753 & 0754) approval is requested to use privately owned vehicles to conduct official State business.

I hereby certify that, whenever I drive a privately owned vehicle on State business, I will have a valid driver's license and proof of liability insurance in my possession, all persons in the vehicle will wear safety belts and the vehicle shall always be:

- Covered by liability insurance for the minimum amount prescribed by State Law (\$15,000 for personal injury to, or death of one person; \$30,000 for injury to, or death of, two or more persons in one accident; \$5,000 property damage). Vehicle Code Section 16020 (effective July 1, 1985) requires all motorists to carry evidence of current automobile liability insurance in their vehicle.
- Adequate for the work to be performed.
- Equipped with safety belts in operating condition.
- To the best of my knowledge, in safe mechanical condition as required by law.

I understand that the mileage rate I claim is full reimbursement for the cost of operating the vehicle, including fuel, maintenance, repairs and both liability and comprehensive insurance.

I further certify that, while using a privately owned vehicle on official State business, all accidents will be reported on form STD. 270 within 48 hours (S.A.M. 2441).

I understand that permission to drive a privately owned vehicle on State business is a privilege which may be suspended or revoked at any time.



#### DRIVING ON UNIVERSITY BUSINESS

#### Car rentals including U-hauls

- When renting a vehicle, travelers are expected to utilize rental agencies with which
  the State of California or the University have negotiated contracts that include
  insurance coverage ex. Enterprise. Renting vehicles from a non-contracted vendor is
  prohibited, unless vehicles are unavailable from the contracted vendor. Approvals
  from non-contacted vendors must be approved by Procurement.
- Cars rented outside of the proper channels while on University business become the personal responsibility of the renter. However, by proper use of the state's contracted car rental firms, you can be protected.

### SJSU | FINANCE AND BUSINESS SERVICES



We are all Risk Managers, but when in doubt contact the Risk Management Department or visit our webpage!

http://www.sjsu.edu/finance/about us/risk mgmt/

Marla Perez Associate University Risk Manager 408-924-2159

Kathleen Prunty Associate Vice President-Business Services 408-924-1550



#### Resources:

http://www.sjsu.edu/finance/docs/travel\_guide.pdf

http://www.sjsu.edu/finance/about\_us/risk\_mgmt/

#### PHOTO CREDITS

#### Robert C Bain

Cesar Chavez Arch Sammy at Graduation

#### Bruce I. Cramer

Fountain

#### **David Schmitz**

MLK Library Tower Hall SJSU Gate

## Questions?