## AS-SJSU Transportation Solutions Fall 2017 Student Commute Survey Report

## 1 Survey

Transportation Solutions (TS) completed its seventeenth annual survey administered at the end of fall semester. This was TS's fifteenth online survey and it was administered by SurveyMonkey.

The survey was carried out from November $1^{\text {st }}$ through $15^{\text {th }}$. The survey's link was sent to 34,721 students (Regular enrollment, Open University, Special Sessions, etc.); 3,920 participated at a response rate of $11.3 \%$.

The survey instrument was the same as previous years and the results have proved the TS effectiveness in reducing reliance on single occupant vehicles.

### 1.1 Analysis

This survey produced consistencies in all response ratios compared with the previous years' results. The overall alternative transportation usage was at $42.8 \%$. Extrapolated over the population of 34,721 , the total alternative transportation users were estimated at 14,854 . The Santa Clara Valley Transportation Authority (VTA) ridership to campus was at $28.7 \%$ or 9,961 riders in 2017. The rate for walk/skateboard/scooter was at $14.7 \%(5,104)$.

## SJSU alternative transportation usage trends


(Regional transit include: Caltrain, BART, Highway 17 Express, Altamont Corridor Express (ACE) train, Amtrak Capitol Corridor and Monterey-Salinas Transit).

The total transit users including VTA ( $28.7 \%$ ) and regional transit ( $4.1 \%$ ) made up $32.8 \%$ of the population or 11,395 riders. The solo-driving to campus increased $5.2 \%$ from $36.1 \%$ in 2016 to $41.3 \%$ in 2017. The chart below shows the history of drive-alone rate to campus among SJSU students since fall 2001.


In 2017, $3.3 \%$ of the population or about 1,135 biked to campus. The following chart shows the history of bike ridership to campus.


The average biking distance to SJSU was 2.9 miles (Q5xQ9).


The following chart shows the commute mode split to SJSU:


Other significant findings are as follows:
a) Average frequency of travel to/from campus was 4.03 days per week, from the results of Question 4
b) Average one-way trip distance (home to campus) was 13.0 miles, from the results of Question 9. Average time of commute was 31.4 minutes (Question 10). The following tables list the average one-way trip distance for each type of commute mode (Q5xQ9).

| Transportation Mode | Average one-way <br> distance (mile) |
| :--- | ---: |
| ACE | 49.0 |
| Amtrak Capitol Corridor | 40.1 |
| BART | 32.8 |
| Bicycle | 2.9 |
| Bus (VTA) | 8.6 |
| Light Rail (VTA) | 11.4 |
| Caltrain | 30.7 |
| Carpool | 14.7 |
| Drop off | 12.1 |
| Hwy 17 Express | 37.1 |
| Monterey-Salinas Transit Bus 55 | No data |

c) Average Drive-alone and Drive to Park \& Ride distances are as follows:

| Transportation Mode | Average one-way <br> distance (mile) |  |
| :--- | :--- | :--- |
| Drive-alone |  | 16.5 |
| Drive to Park \& Ride |  | 13.8 |

d) Average walking, skateboard/scooter distance:

| Transportation Mode | Average one-way <br> distance (mile) |  |
| :--- | :--- | ---: |
| Walk |  | 1.2 |
| Skateboard/scooter |  | 0.9 |

e) Other

| Transportation Mode | Average one-way <br> distance (mile) |  |
| :--- | :--- | :--- |
| Motorcycle |  | 13.8 |
| VTA Access |  | 11.0 |

f) The overall average frequency of travel using alternative transportation was 4.0 days/week or estimated 157 days/year. The following table shows the average alternative transportation days per week and per year (Estimated 42 weeks) by mode (Q5xQ4).

| Transportation Mode | Average <br> Commute Days <br> per Week | Average Days <br> per Year |  |
| :--- | ---: | ---: | :---: |
| ACE | 4.1 | 172 |  |
| Amtrak Capitol Corridor | 4.1 | 172 |  |
| BART | 4.2 | 176 |  |
| Bicycle | 4.5 | 189 |  |
| Bus (VTA) | 4.2 | 176 |  |
| Light Rail (VTA) | 4.0 | 168 |  |
| Caltrain | 3.7 | 155 |  |
| Carpool | 3.9 | 164 |  |
| Drop off | 3.9 | 164 |  |
| Hwy 17 Express | 3.4 | 143 |  |
| Monterey-Salinas Transit (Bus 55) | 0.0 | No data |  |
| Average |  | $\mathbf{4 . 0}$ |  |

g) Average Drive-alone and Drive to Park \& Ride days are as follows:

| Drive-alone | 3.6 | 151 |  |
| :--- | ---: | ---: | ---: |
| Drive to Park \& Ride | 3.9 | 164 |  |
|  | Average | $\mathbf{3 . 8}$ | $\mathbf{1 5 8}$ |

h) Average walking, skateboard/scooter days:

| Walk | 5.0 | 210 |
| :--- | ---: | ---: |
| Skateboard/Scooter | 4.8 | 202 |

i) Other

| Motorcycle | 3.7 | 155 |
| :--- | ---: | ---: |
| Access (VTA) | 4.6 | 193 |

j) Mode of travel when not using transit: The responses from Question 5 provide the percentages for all the commute modes. Based on the 34,721 enrollment, the numbers for non-transit commuters are extrapolated:

- Drive-alone plus Drive to Park \& Ride was $41.3 \%$ or 14,347
- Carpool \& drop off $6.7 \%$ or 2,323
- Bike $3.3 \%$ or 1,135 ,
- Walk/skateboard/scooter $14.7 \%$ or 5,104
- Other modes $1.2 \%$ or 417
k) Mode of travel prior to use of Transportation Solutions services - The results of questions 17 and 18 , mode of transportation before and after using TS services are as follows:

| Q17 \& Q18 | Before | After | Net Change <br> (After - Before) |
| :---: | :---: | :---: | :---: |
| A. Bicycle | 4.7\% | 4.2\% | -0.5\% |
| B. Carpool | 4.6\% | 3.0\% | -1.6\% |
| C. I get dropped off | 14.7\% | 3.9\% | -10.7\% |
| D. Drive alone (including to SJSU Park \& Ride and motorcycle) | 22.1\% | 17.8\% | -4.3\% |
| E. VTA bus/light rail | 28.8\% | 51.6\% | +22.8\% |
| F. Regional train/bus (including Caltrain, Hwy 17 Express, ACE, Amtrak) | 3.9\% | 4.2\% | +0.3\% |
| G. I live on/near campus so I walk/skateboard/scooter | 21.2\% | 15.3\% | -5.8\% |

1) Net reduction in vehicle trips to campus (based upon prior travel mode):

The TS effectiveness in reducing drive-alone rate in 2017 was $4.3 \%$.
Calculations: Population 34,721 x $4.3 \%$ decrease in drive-alone $=1,493$ cars $\times 2$ trips/day $=2,986$ trips/day
m) $20.2 \%(2,770)$ of the alternative transportation users drove-alone to an initial transit stop or carpool pick up site (Question 11). Calculations: 20.2\% x $\{$ Total transit riders ( $32.8 \%$ ) + Total carpoolers ( $6.7 \%$ ) $\} \times 34,721=2,770$
n) The average one-way distance to initial transit stop or carpool site (Q11xQ12):

| Partial trips to transit or <br> carpool stop | Partial trip, average one- <br> way distance (mile) |
| :--- | :--- |
| A. Walk/skateboard/roller <br> blade/scooter | 0.5 |
| B. Bicycle | 1.4 |
| C. Bus/light rail/train/ferry | 2.4 |
| D. Carpool | 1.9 |
| E. Drop off | 2.4 |
| F. Drive alone | 3.6 |
| G. Motorcycle | 0.1 |

Also other important results include:

- $43.2 \%$ of the new students use alternative transportation in their commute to campus (Q2xQ5). VTA ridership among new students was at $27.4 \%$.
- $25.5 \%$ of the commuters who "always have access to a car" and $73.0 \%$ who "sometimes have access to a car" chose to take alternative transportation to campus (Q3xQ5). VTA ridership among "always have access to a car" was $15.0 \%$, and among "sometimes have access to car" was $48.0 \%$.

The following tables provide the detailed results and analysis of the findings for each survey question.

### 1.2 SurveyMonkey Results

San Jose State University Transportation Survey, Fall 2017

| Total student population: | 34,721 |
| :--- | ---: |
| Response status: | 3,920 completes |

Filter: No filter applied
Survey period: November 1-15, 2017

| 1. Enter contact information for prize notification: | Count | Fall 17 | Fall 16 | Fall 15 | Fall 14 | Fall 13 | Fall 12 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| First \& last name | 3,876 | 99.9\% | 99.9\% | 99.9\% | 99.9\% | 99.9\% | 99.9\% |
| Email address | 3,865 | 99.7\% | 99.7\% | 99.6\% | 99.6\% | 99.8\% | 99.9\% |
| Answered question | 3,878 |  |  |  |  |  |  |
| Skipped question | 42 |  |  |  |  |  |  |


| 2. Is this your first semester at |  |  |
| :--- | ---: | ---: |
| SJSU? | Count | Fall 17 |
| Yes | 1,324 | $33.8 \%$ |
| No | 2,596 | $66.2 \%$ |
| Total | 3,920 | $100.0 \%$ |
| Skipped question | 0 |  |
|  |  |  |
|  |  |  |

Fall 16 Fall 15 Fall 14 Fall 13 Fall 12
$34.8 \% \quad 33.2 \% \quad 36.2 \% \quad 42.2 \% \quad 40.3 \%$
$65.2 \% \quad 66.8 \% \quad 63.8 \% \quad 57.8 \% \quad 59.7 \%$
$100.0 \% ~ 100.0 \% ~ 100.0 \% ~ 100.0 \% ~ 100.0 \%$

Fall 11
40.0\%
$60.0 \%$
100.0\% 100.0\%
100.0\%

100

Fall 08 Fall 07
31.7\% 37.6\%
$68.3 \% \quad 62.4 \%$
66.2\% 100.0\%

| 3. Do you have a car available <br> for getting to San Jose State <br> University (SJSU)? | Count | Fall 17 |  |  |  |
| :--- | ---: | ---: | :---: | :---: | :---: |
| A. Always | 2,353 | $60.0 \%$ |  |  |  |
| B. Sometimes | 648 | $16.5 \%$ |  |  |  |
| C. Never | 919 | $23.4 \%$ |  |  |  |
| Total | 3,920 | $100.0 \%$ |  |  |  |
| Skipped question | 0 |  |  |  |  |

Fall 16 Fall 15 Fall 14 Fall 13 Fall 12

| $55.4 \%$ | $54.4 \%$ | $56.4 \%$ | $56.4 \%$ | $59.6 \%$ |
| ---: | ---: | ---: | ---: | ---: |
| $17.8 \%$ | $19.5 \%$ | $18.3 \%$ | $18.0 \%$ | $18.7 \%$ |
| $26.7 \%$ | $26.1 \%$ | $25.3 \%$ | $25.6 \%$ | $21.7 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |

Fall 11
$61.7 \%$
$17.0 \%$
$21.2 \%$
$100.0 \%$
Fall 10
$64.8 \%$
$16.2 \%$
$18.9 \%$
$100.0 \%$

| Fall 09 |
| ---: |
| $67.0 \%$ |
| $16.0 \%$ |
| $17.0 \%$ |
|  |


| Fall 08 | Fall 07 |
| ---: | ---: |
| $71.9 \%$ | $74.9 \%$ |
| $12.9 \%$ | $12.4 \%$ |
| $15.2 \%$ | $12.7 \%$ |
| $100.0 \%$ | $100.0 \%$ |


| 4. In a typical week, how many days do you come to SJSU? | Count | Fall 17 |
| :---: | :---: | :---: |
| A. One day a week | 101 | 2.6\% |
| B. Two days a week | 541 | 13.8\% |
| C. Three days a week | 477 | 12.2\% |
| D. Four days a week | 1,441 | 36.8\% |
| E. Five days a week | 978 | 24.9\% |
| F. Six days a week | 160 | 4.1\% |
| G. Seven days a week | 222 | 5.7\% |
| Total | 3,920 | 100.0\% |
| Skipped question | 0 |  |


| Fall 16 | Fall 15 | Fall 14 | Fall 13 | Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $3.3 \%$ | $3.7 \%$ | $4.5 \%$ | $3.0 \%$ | $3.4 \%$ | $4.7 \%$ | $4.9 \%$ | $4.8 \%$ | $5.3 \%$ | $5.8 \%$ | $7.3 \%$ |
| $13.5 \%$ | $13.6 \%$ | $14.2 \%$ | $14.1 \%$ | $15.5 \%$ | $15.5 \%$ | $17.9 \%$ | $17.4 \%$ | $19.4 \%$ | $18.3 \%$ | $18.8 \%$ |
| $12.8 \%$ | $12.1 \%$ | $11.5 \%$ | $12.6 \%$ | $12.0 \%$ | $11.3 \%$ | $13.4 \%$ | $14.3 \%$ | $14.0 \%$ | $14.1 \%$ | $14.2 \%$ |
| $34.3 \%$ | $38.1 \%$ | $37.7 \%$ | $37.9 \%$ | $39.3 \%$ | $37.7 \%$ | $39.0 \%$ | $36.9 \%$ | $33.7 \%$ | $35.3 \%$ | $33.4 \%$ |
| $24.4 \%$ | $22.2 \%$ | $20.6 \%$ | $22.9 \%$ | $20.0 \%$ | $21.1 \%$ | $18.4 \%$ | $18.8 \%$ | $19.4 \%$ | $19.1 \%$ | $18.6 \%$ |
| $4.6 \%$ | $4.2 \%$ | $4.3 \%$ | $3.6 \%$ | $2.8 \%$ | $3.3 \%$ | $2.3 \%$ | $2.6 \%$ | $2.8 \%$ | $2.7 \%$ | $2.8 \%$ |
| $7.0 \%$ | $6.2 \%$ | $7.3 \%$ | $5.9 \%$ | $7.0 \%$ | $6.5 \%$ | $4.0 \%$ | $5.2 \%$ | $5.4 \%$ | $4.7 \%$ | $4.8 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |
|  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
| 4.05 | 3.99 | 3.98 | 3.98 | 3.94 | 3.91 | 3.71 | 3.76 | 3.72 | 3.71 | 3.65 |


| 5. In a typical week, which transportation mode do you mostly use to come to SJSU? (Mark only one mode you use in the longest part of your trip to campus) | Count | Fall 17 | Fall 16 | Fall 15 | Fall 14 | Fall 13 | Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| A. ACE train | 33 | 0.8\% | 0.8\% | 0.9\% | 1.0\% | 0.7\% | 0.5\% | 0.6\% | 0.5\% | 0.5\% | 0.4\% | 0.1\% | 0.2\% |
| B. Amtrak Capitol Corridor/Thruway Bus | 9 | 0.2\% | 0.1\% | 0.1\% | 0.3\% | 0.2\% | 0.0\% | 0.1\% | 0.1\% | 0.2\% | 0.2\% | 0.1\% | 0.1\% |
| C. BART + connecting mode (e.g. VTA Bus 181) | 47 | 1.2\% | 1.8\% | 1.6\% | 1.7\% | 1.8\% | 1.6\% | 1.4\% | 1.2\% | 1.1\% | 1.1\% | 0.7\% | 0.8\% |
| D. Bicycle | 128 | 3.3\% | 2.8\% | 4.3\% | 3.7\% | 3.8\% | 3.9\% | 3.5\% | 3.3\% | 2.8\% | 2.5\% | 2.1\% | 1.6\% |
| E. Bus (VTA) | 705 | 18.0\% | 19.8\% | 21.2\% | 19.6\% | 20.0\% | 18.5\% | 17.1\% | 16.5\% | 16.8\% | 13.8\% | 11.1\% | 10.2\% |
| F. Light Rail (VTA) | 420 | 10.7\% | 12.0\% | 14.1\% | 14.5\% | 15.9\% | 15.5\% | 16.0\% | 15.0\% | 14.7\% | 16.0\% | 13.8\% | 13.4\% |
| G. Caltrain | 49 | 1.3\% | 1.5\% | 2.0\% | 1.5\% | 1.8\% | 2.0\% | 1.6\% | 1.5\% | 2.2\% | 2.4\% | 2.2\% | 2.5\% |
| H. Carpool | 139 | 3.5\% | 2.9\% | 3.0\% | 3.5\% | 3.6\% | 3.1\% | 3.4\% | 3.7\% | 4.1\% | 4.0\% | 4.4\% | 4.0\% |
| I. I get dropped off | 123 | 3.1\% | 3.3\% | 2.7\% | 2.6\% | 3.0\% | 3.7\% | 3.7\% | 3.7\% | 3.2\% | 2.5\% | 2.4\% | 2.5\% |
| J. Drive alone | 1,449 | 37.0\% | 32.9\% | 30.2\% | 31.2\% | 29.7\% | 32.0\% | 34.7\% | 37.7\% | 36.6\% | 38.4\% | 46.2\% | 47.3\% |
| K. Drive to Park \& Ride Lot and take SJSU Shuttle | 171 | 4.4\% | 3.2\% | 2.7\% | 2.0\% | 3.2\% | 2.9\% | 2.8\% | 2.3\% | 3.6\% | 3.9\% | 4.2\% | 3.6\% |
| L. Highway 17 Express bus | 24 | 0.6\% | 0.9\% | 0.8\% | 1.1\% | 1.3\% | 1.2\% | 1.0\% | 1.0\% | 1.1\% | 1.6\% | 1.3\% | 1.3\% |
| M. Monterey-Salinas Transit bus line 55 | 0 | 0.0\% | 0.0\% | 0.0\% | 0.1\% | 0.0\% | 0.0\% | 0.1\% | 0.1\% | 0.1\% | 0.1\% | 0.1\% | 0.1\% |
| N. Motorcycle | 20 | 0.5\% | 0.5\% | 0.7\% | 0.6\% | 0.4\% | 0.5\% | 0.5\% | 0.6\% | 0.6\% | 0.7\% | 0.6\% | 0.7\% |
| O. Outreach (VTA) | 27 | 0.7\% | 0.2\% | 0.3\% | 0.4\% | 0.4\% | 0.2\% | 0.3\% | 0.2\% | 0.2\% | 0.2\% | 0.0\% | 0.2\% |
| P. Skateboard/scooter | 54 | 1.4\% | 1.4\% | 1.4\% | 1.2\% | 1.1\% | 1.1\% | 0.6\% | 0.5\% | 0.5\% | 0.5\% | 0.4\% | 0.2\% |
| Q. Walk, (live on/near campus) | 522 | 13.3\% | 15.9\% | 14.0\% | 14.9\% | 13.2\% | 13.3\% | 12.6\% | 12.0\% | 11.6\% | 12.0\% | 10.4\% | 11.3\% |
| Total | 3,920 | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |
| Skipped question | 0 |  |  |  |  |  |  |  |  |  |  |  |  |


| 6. If you selected VTA Bus in <br> Question 5, please pick the <br> Bus route you mostly use. If <br> not, go to the next Question. |  |  |
| :--- | ---: | ---: |
| 11 | Count | Fall 17 |
| 22 | 0 | $0.0 \%$ |
| 23 | 102 | $11.8 \%$ |
| 63 | 71 | $8.2 \%$ |
| 64 | 17 | $2.0 \%$ |
| 65 | 72 | $8.3 \%$ |
| 66 | 20 | $2.3 \%$ |
| 68 | 55 | $6.4 \%$ |
| 72 | 17 | $2.0 \%$ |
| 73 | 106 | $12.3 \%$ |
| 81 | 56 | $6.5 \%$ |
| 82 | 21 | $2.4 \%$ |
| 168 | 7 | $0.8 \%$ |
| 180 | 13 | $1.5 \%$ |
| 181 | 0 | $0.0 \%$ |
| 304 | 140 | $16.2 \%$ |
| 323 | 1 | $0.1 \%$ |
| 522 | 26 | $3.0 \%$ |
| DASH | 116 | $13.4 \%$ |
| Total | 25 | $2.9 \%$ |
| Skipped question | 865 | $100.0 \%$ |
|  | 3,055 |  |

Fall 16 Fall 15 Fall 14 Fall 13 Fall 12

| Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 |
| ---: | ---: | ---: | ---: | ---: | ---: |
| $0.8 \%$ | $0.3 \%$ | $0.4 \%$ | $0.1 \%$ |  |  |
| $11.5 \%$ | $11.1 \%$ | $9.5 \%$ | $10.0 \%$ | $13.4 \%$ | $14.1 \%$ |
| $10.5 \%$ | $12.8 \%$ | $10.4 \%$ | $11.5 \%$ | $9.4 \%$ | $9.2 \%$ |
| $2.8 \%$ | $2.7 \%$ | $2.1 \%$ | $3.7 \%$ | $3.3 \%$ | $2.5 \%$ |
| $8.0 \%$ | $8.7 \%$ | $6.8 \%$ | $9.4 \%$ | $1.9 \%$ | $1.9 \%$ |
| $0.7 \%$ | $0.9 \%$ | $0.7 \%$ | $0.6 \%$ | $3.1 \%$ | $3.4 \%$ |
| $5.9 \%$ | $8.4 \%$ | $7.9 \%$ | $7.2 \%$ | $2.9 \%$ | $3.8 \%$ |
| $2.7 \%$ | $3.1 \%$ | $1.5 \%$ | $1.5 \%$ | $2.6 \%$ | $1.9 \%$ |
| $9.7 \%$ | $7.0 \%$ | $7.0 \%$ | $6.0 \%$ | $5.8 \%$ | $4.8 \%$ |
| $8.6 \%$ | $7.8 \%$ | $9.9 \%$ | $8.5 \%$ | $8.0 \%$ | $5.3 \%$ |
| $3.7 \%$ | $3.8 \%$ | $4.8 \%$ | $4.2 \%$ | $8.4 \%$ | $9.4 \%$ |
| $0.9 \%$ | $1.0 \%$ | $1.0 \%$ | $0.6 \%$ | $1.0 \%$ | $1.7 \%$ |
| $2.4 \%$ | $1.3 \%$ | $3.1 \%$ | $2.8 \%$ |  |  |
| $0.1 \%$ | $0.8 \%$ | $0.7 \%$ | $8.2 \%$ | $18.5 \%$ | $19.1 \%$ |
| $17.3 \%$ | $13.4 \%$ | $13.1 \%$ | $6.4 \%$ |  |  |
| $0.1 \%$ | $0.0 \%$ | $0.4 \%$ | $0.1 \%$ | $0.2 \%$ | $0.2 \%$ |


| $2.6 \%$ | $3.8 \%$ | $3.6 \%$ | $1.6 \%$ | $2.8 \%$ |
| ---: | ---: | ---: | ---: | ---: |
| $10.0 \%$ | $9.5 \%$ | $8.3 \%$ | $11.5 \%$ | $14.2 \%$ |

$3.4 \% \quad 1.9 \% \quad 2.9 \% \quad 1.7 \% \quad 2.4 \%$
$100.0 \% \quad 100.0 \% \quad 100.0 \% \quad 100.0 \% \quad 100.0 \%$
$100.0 \% 1$

| 7. Your trip to SJSU normally <br> starts from: | Count | Fall 17 |
| :--- | ---: | ---: |
| A. Home/dorm/current <br> residence/friend or relative's <br> house |  |  |
| B. Work | 3,612 | $92.1 \%$ |
| C. Other location | 252 | $6.4 \%$ |
| Total | 56 | $1.4 \%$ |
| Skipped question | 0,920 | $100.0 \%$ |
|  |  |  |
|  |  |  |

Fall 16 Fall 15 Fall 14 Fall 13 Fall 12
Fall 11 Fall 10 Fall 09 Fall 08 Fall 07 Fall 06

| $91.4 \%$ | $91.5 \%$ | $91.4 \%$ | $91.8 \%$ | $90.5 \%$ | $90.2 \%$ | $88.7 \%$ | $88.5 \%$ | $87.0 \%$ | $86.9 \%$ | $86.3 \%$ |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $6.7 \%$ | $6.5 \%$ | $6.6 \%$ | $6.2 \%$ | $7.0 \%$ | $7.8 \%$ | $8.9 \%$ | $9.2 \%$ | $11.0 \%$ | $11.2 \%$ | $12.3 \%$ |
| $2.0 \%$ | $2.0 \%$ | $2.1 \%$ | $2.0 \%$ | $2.5 \%$ | $2.0 \%$ | $2.4 \%$ | $2.3 \%$ | $2.0 \%$ | $1.9 \%$ | $1.5 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| 8. Where do you go after leaving the University? | Count | Fall 17 | Fall 16 | Fall 15 | Fall 14 | Fall 13 | Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| A. Home/dorm/current residence/friend or relative's house | 3,273 | 83.5\% | 85.4\% | 85.9\% | 86.6\% | 87.5\% | 86.1\% | 86.8\% | 87.0\% | 87.6\% | 85.9\% | 83.1\% | 83.6\% |
| B. Work | 541 | 13.8\% | 12.0\% | 10.9\% | 11.1\% | 9.4\% | 10.2\% | 10.1\% | 9.9\% | 9.1\% | 11.3\% | 13.9\% | 13.2\% |
| C. Other location | 106 | 2.7\% | 2.7\% | 3.2\% | 2.3\% | 3.1\% | 3.7\% | 3.1\% | 3.1\% | 3.3\% | 2.9\% | 2.9\% | 3.1\% |
| Total | 3,920 | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |
| Skipped question | 0 |  |  |  |  |  |  |  |  |  |  |  |  |


| 9. How far is your daily oneway trip to SJSU? | Count | Fall 17 |
| :---: | :---: | :---: |
| less than 0.5 mile | 400 | 10.2\% |
| 0.5 to 1 mile | 250 | 6.4\% |
| 1 to 2 miles | 276 | 7.0\% |
| 2 to 5 miles | 527 | 13.4\% |
| 5 to 10 miles | 949 | 24.2\% |
| 10 to 15 miles | 580 | 14.8\% |
| 15 to 20 miles | 227 | 5.8\% |
| 20 to 25 miles | 151 | 3.9\% |
| 25 to 30 miles | 150 | 3.8\% |
| 30 to 35 miles | 100 | 2.6\% |
| 35 to 40 miles | 82 | 2.1\% |
| 40 to 45 miles | 46 | 1.2\% |
| 45 to 50 miles | 39 | 1.0\% |
| 50 to 55 miles | 48 | 1.2\% |
| 55 to 60 miles | 30 | 0.8\% |
| 60 to 70 miles | 23 | 0.6\% |
| 70 to 80 miles | 13 | 0.3\% |
| 80 to 90 miles | 13 | 0.3\% |
| 90 to 100 miles | 5 | 0.1\% |
| Over 100 miles | 11 | 0.3\% |
| Total | 3,920 | 100.0\% |
| Skipped question | 0 |  |


| Fall 16 | Fall 15 | Fall 14 | Fall 13 | Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $12.7 \%$ | $10.8 \%$ | $12.7 \%$ | $11.7 \%$ | $12.1 \%$ | $11.0 \%$ | $9.4 \%$ | $9.4 \%$ | $9.5 \%$ | $8.7 \%$ | $9.6 \%$ |
| $6.9 \%$ | $7.1 \%$ | $6.1 \%$ | $6.0 \%$ | $4.6 \%$ | $4.9 \%$ | $5.2 \%$ | $4.3 \%$ | $4.5 \%$ | $3.6 \%$ | $4.1 \%$ |
| $7.1 \%$ | $7.8 \%$ | $6.9 \%$ | $4.5 \%$ | $4.4 \%$ | $4.4 \%$ | $4.3 \%$ | $4.6 \%$ | $4.4 \%$ | $3.5 \%$ | $2.5 \%$ |
| $12.4 \%$ | $11.9 \%$ | $11.9 \%$ | $11.9 \%$ | $10.9 \%$ | $10.9 \%$ | $10.8 \%$ | $10.0 \%$ | $9.8 \%$ | $8.7 \%$ | $9.0 \%$ |
| $21.4 \%$ | $22.2 \%$ | $21.6 \%$ | $22.6 \%$ | $21.8 \%$ | $24.1 \%$ | $21.7 \%$ | $23.0 \%$ | $22.8 \%$ | $24.2 \%$ | $21.6 \%$ |
| $11.5 \%$ | $13.4 \%$ | $14.2 \%$ | $14.9 \%$ | $16.7 \%$ | $15.6 \%$ | $17.7 \%$ | $16.5 \%$ | $16.8 \%$ | $17.0 \%$ | $18.1 \%$ |
| $6.5 \%$ | $6.4 \%$ | $5.7 \%$ | $7.1 \%$ | $6.7 \%$ | $7.8 \%$ | $8.3 \%$ | $7.7 \%$ | $8.1 \%$ | $9.0 \%$ | $8.8 \%$ |
| $5.1 \%$ | $5.0 \%$ | $4.3 \%$ | $4.5 \%$ | $4.5 \%$ | $4.7 \%$ | $4.7 \%$ | $5.4 \%$ | $5.4 \%$ | $5.9 \%$ | $6.2 \%$ |
| $3.7 \%$ | $3.5 \%$ | $3.8 \%$ | $3.8 \%$ | $4.2 \%$ | $3.7 \%$ | $4.0 \%$ | $4.8 \%$ | $4.1 \%$ | $4.5 \%$ | $4.5 \%$ |
| $3.1 \%$ | $2.9 \%$ | $3.4 \%$ | $3.4 \%$ | $3.4 \%$ | $3.4 \%$ | $3.6 \%$ | $3.7 \%$ | $3.8 \%$ | $3.9 \%$ | $4.0 \%$ |
| $2.5 \%$ | $2.1 \%$ | $2.1 \%$ | $2.5 \%$ | $3.0 \%$ | $2.3 \%$ | $2.4 \%$ | $2.8 \%$ | $3.5 \%$ | $3.1 \%$ | $2.8 \%$ |
| $1.4 \%$ | $1.4 \%$ | $1.4 \%$ | $1.4 \%$ | $1.7 \%$ | $1.4 \%$ | $1.9 \%$ | $2.2 \%$ | $1.6 \%$ | $1.7 \%$ | $2.0 \%$ |
| $1.6 \%$ | $1.4 \%$ | $1.5 \%$ | $1.5 \%$ | $1.7 \%$ | $1.4 \%$ | $1.8 \%$ | $1.5 \%$ | $1.7 \%$ | $1.7 \%$ | $1.8 \%$ |
| $1.4 \%$ | $1.1 \%$ | $1.4 \%$ | $1.2 \%$ | $1.5 \%$ | $1.4 \%$ | $1.2 \%$ | $1.1 \%$ | $1.4 \%$ | $1.4 \%$ | $1.6 \%$ |
| $0.8 \%$ | $1.0 \%$ | $0.9 \%$ | $0.9 \%$ | $1.0 \%$ | $1.1 \%$ | $1.1 \%$ | $0.9 \%$ | $0.8 \%$ | $0.9 \%$ | $1.4 \%$ |
| $0.7 \%$ | $0.7 \%$ | $0.7 \%$ | $0.8 \%$ | $1.0 \%$ | $1.2 \%$ | $0.6 \%$ | $1.0 \%$ | $0.9 \%$ | $1.1 \%$ | $0.9 \%$ |
| $0.5 \%$ | $0.3 \%$ | $0.6 \%$ | $0.6 \%$ | $0.3 \%$ | $0.4 \%$ | $0.6 \%$ | $0.5 \%$ | $0.2 \%$ | $0.5 \%$ | $0.4 \%$ |
| $0.3 \%$ | $0.3 \%$ | $0.3 \%$ | $0.1 \%$ | $0.2 \%$ | $0.1 \%$ | $0.1 \%$ | $0.1 \%$ | $0.2 \%$ | $0.2 \%$ | $0.2 \%$ |
| $0.2 \%$ | $0.2 \%$ | $0.6 \%$ | $0.4 \%$ | $0.3 \%$ | $0.3 \%$ | $0.4 \%$ | $0.4 \%$ | $0.4 \%$ | $0.2 \%$ | $0.5 \%$ |
| $0.2 \%$ | $0.4 \%$ |  |  |  |  |  |  |  |  |  |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |
|  |  |  |  |  |  |  |  |  |  |  |


| Average one-way trip distance | $\mathbf{1 2 . 2}$ | Miles | 13.0 | 12.9 | 13.2 | 13.4 | 14.0 | 13.7 | 14.4 | 14.7 | 14.6 | 15.3 | 15.7 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| 10. How long is your daily oneway trip to campus? | Count | Fall 17 | Fall 16 | Fall 15 | Fall 14 | Fall 13 | Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| less than 5 minutes | 267 | 6.8\% | 9.7\% | 8.1\% | 10.0\% | 8.4\% | 9.5\% | 9.1\% | 7.9\% | 7.8\% | 7.3\% | 7.2\% | 8.1\% |
| 5 to 10 minutes | 361 | 9.2\% | 9.7\% | 9.6\% | 9.6\% | 9.1\% | 9.3\% | 9.3\% | 9.2\% | 9.3\% | 8.9\% | 7.8\% | 8.1\% |
| 10 to 15 minutes | 543 | 13.9\% | 13.0\% | 13.4\% | 12.7\% | 13.2\% | 12.2\% | 13.1\% | 14.6\% | 13.9\% | 14.4\% | 13.0\% | 13.1\% |
| 15 to 20 minutes | 642 | 16.4\% | 15.0\% | 15.2\% | 15.2\% | 14.7\% | 14.5\% | 15.8\% | 16.9\% | 16.2\% | 16.1\% | 17.3\% | 15.8\% |
| 20 to 30 minutes | 698 | 17.8\% | 15.1\% | 16.7\% | 15.8\% | 17.0\% | 17.2\% | 17.1\% | 15.8\% | 17.2\% | 17.0\% | 18.5\% | 18.2\% |
| 30 to 40 minutes | 477 | 12.2\% | 12.1\% | 10.8\% | 10.8\% | 11.5\% | 11.3\% | 11.7\% | 11.7\% | 11.2\% | 11.5\% | 12.2\% | 11.8\% |
| 40 to 50 minutes | 286 | 7.3\% | 7.0\% | 9.0\% | 8.0\% | 8.6\% | 8.8\% | 8.1\% | 8.5\% | 9.1\% | 8.8\% | 7.9\% | 8.4\% |
| 50 to 60 minutes | 192 | 4.9\% | 5.3\% | 4.9\% | 5.6\% | 5.5\% | 6.0\% | 5.8\% | 5.3\% | 5.8\% | 5.8\% | 6.0\% | 5.9\% |
| 1 hr . to 1 hr .15 mins . | 158 | 4.0\% | 4.7\% | 4.9\% | 5.1\% | 5.4\% | 4.8\% | 4.4\% | 4.5\% | 4.0\% | 5.1\% | 4.3\% | 4.9\% |
| 1 hr .15 mins. to 1 hr .30 mins. | 129 | 3.3\% | 3.9\% | 3.0\% | 3.0\% | 2.7\% | 2.6\% | 2.5\% | 2.4\% | 2.4\% | 2.2\% | 2.4\% | 2.3\% |
| 1 hr .30 mins. to 1 hr .45 mins. | 55 | 1.4\% | 1.9\% | 1.5\% | 1.5\% | 1.2\% | 1.5\% | 1.0\% | 1.1\% | 1.1\% | 1.1\% | 1.4\% | 1.2\% |
| 1 hr .45 mins. to 2 hrs . | 62 | 1.6\% | 1.2\% | 1.2\% | 1.1\% | 1.3\% | 0.9\% | 1.0\% | 0.8\% | 0.7\% | 0.6\% | 0.8\% | 0.9\% |
| 2 hrs. to 2 hr .30 mins. | 25 | 0.6\% | 0.7\% | 0.9\% | 0.8\% | 0.8\% | 0.8\% | 0.6\% | 0.6\% | 0.5\% | 0.5\% | 0.5\% | 0.5\% |
| $2 \mathrm{hrs}$.30 mins. to 3 hrs . | 13 | 0.3\% | 0.4\% | 0.4\% | 0.4\% | 0.3\% | 0.3\% | 0.1\% | 0.3\% | 0.4\% | 0.3\% | 0.3\% | 0.2\% |
| over 3 hrs. | 12 | 0.3\% | 0.4\% | 0.5\% | 0.4\% | 0.5\% | 0.3\% | 0.3\% | 0.4\% | 0.3\% | 0.4\% | 0.4\% | 0.5\% |
| Total | 3,920 | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |
| Skipped question | 0 |  |  |  |  |  |  |  |  |  |  |  |  |
| Average trip time | 30.9 | Minutes | 31.4 | 31 | 31 | 31 | 31 | 29 | 30 | 30 | 30 | 30 | 29 |
| 11. If you come to the University by carpooling, bus or train (in Question 5), how do you get to your bus stop, train station or carpool location? If not, skip to Question 13. | Count | Fall 17 | Fall 16 | Fall 15 | Fall 14 | Fall 13 | Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 |
| A. Walk/skateboard/roller blade/scooter | 796 | 56.9\% | 55.3\% | 57.7\% | 50.4\% | 52.2\% | 44.3\% | 47.2\% | 44.1\% | 43.9\% | 43.1\% | 39.1\% | 39.8\% |
| B. Bicycle | 56 | 4.0\% | 3.5\% | 3.3\% | 5.1\% | 3.8\% | 5.4\% | 4.6\% | 4.7\% | 5.0\% | 4.7\% | 4.5\% | 3.4\% |
| C. Bus/light rail/train/ferry | 93 | 6.6\% | 5.9\% | 5.6\% | 5.3\% | 5.2\% | 5.6\% | 5.9\% | 5.7\% | 6.3\% | 5.3\% | 6.7\% | 6.3\% |
| D. Carpool | 53 | 3.8\% | 3.4\% | 3.5\% | 5.5\% | 4.9\% | 4.9\% | 4.3\% | 5.6\% | 5.3\% | 5.9\% | 8.5\% | 5.8\% |
| E. I get dropped off | 117 | 8.4\% | 9.3\% | 8.6\% | 8.6\% | 9.9\% | 10.8\% | 9.9\% | 9.5\% | 9.0\% | 6.8\% | 7.1\% | 7.0\% |
| F. Drive alone | 283 | 20.2\% | 22.7\% | 21.2\% | 25.0\% | 23.9\% | 28.8\% | 27.9\% | 30.5\% | 30.2\% | 34.1\% | 34.0\% | 37.5\% |
| G. Motorcycle | 2 | 0.1\% | 0.0\% | 0.0\% | 0.2\% | 0.1\% | 0.1\% | 0.2\% | 0.0\% | 0.3\% | 0.1\% | 0.1\% | 0.2\% |
| Total | 1,400 | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |
| Skipped question | 2,520 |  |  |  |  |  |  |  |  |  |  |  |  |


| 12. How far do you travel to this bus stop, train station or carpool pick-up location (miles)? | Count | Fall 17 | Fall 16 | Fall 15 | Fall 14 | Fall 13 | Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 0 to 0.25 mile | 486 | 34.0\% | 31.7\% | 30.9\% | 30.8\% | 31.5\% | 30.0\% | 32.3\% | 33.1\% | 32.8\% | 31.0\% | 29.6\% | 30.6\% |
| 0.25 to 0.5 mile | 274 | 19.2\% | 17.4\% | 18.8\% | 18.0\% | 17.5\% | 15.3\% | 17.2\% | 15.2\% | 14.9\% | 14.0\% | 15.3\% | 14.0\% |
| 0.5 to 0.75 mile | 117 | 8.2\% | 8.8\% | 8.5\% | 9.0\% | 8.5\% | 9.6\% | 7.7\% | 7.6\% | 7.2\% | 6.5\% | 7.0\% | 6.5\% |
| 0.75 to 1 mile | 140 | 9.8\% | 10.3\% | 10.6\% | 9.7\% | 10.2\% | 9.5\% | 9.1\% | 8.4\% | 9.2\% | 9.1\% | 9.5\% | 10.2\% |
| 1 mile to 1.5 miles | 106 | 7.4\% | 7.5\% | 7.3\% | 8.1\% | 7.8\% | 9.4\% | 8.9\% | 9.5\% | 8.9\% | 8.7\% | 7.4\% | 8.5\% |
| 1.5 miles to 2 miles | 55 | 3.8\% | 4.9\% | 4.6\% | 4.3\% | 3.4\% | 5.0\% | 4.1\% | 5.1\% | 5.8\% | 6.2\% | 5.9\% | 6.2\% |
| 2 miles to 2.5 miles | 35 | 2.4\% | 2.7\% | 3.1\% | 3.2\% | 3.8\% | 3.1\% | 3.1\% | 3.7\% | 3.2\% | 4.0\% | 3.7\% | 3.6\% |
| 2.5 miles to 3 miles | 43 | 3.0\% | 2.8\% | 2.6\% | 3.1\% | 1.9\% | 2.9\% | 2.9\% | 2.8\% | 2.8\% | 3.9\% | 3.3\% | 2.1\% |
| 3 to 4 miles | 37 | 2.6\% | 3.5\% | 3.2\% | 2.9\% | 3.4\% | 2.9\% | 2.8\% | 3.7\% | 3.1\% | 2.8\% | 3.6\% | 3.5\% |
| 4 to 5 miles | 29 | 2.0\% | 2.7\% | 2.4\% | 2.4\% | 2.3\% | 3.1\% | 3.4\% | 2.5\% | 2.7\% | 3.0\% | 3.6\% | 3.4\% |
| 5 to 6 miles | 24 | 1.7\% | 1.3\% | 1.9\% | 2.2\% | 2.4\% | 2.2\% | 1.6\% | 1.8\% | 1.8\% | 2.4\% | 1.8\% | 2.3\% |
| 6 to 8 miles | 18 | 1.3\% | 1.2\% | 1.1\% | 1.6\% | 1.8\% | 2.0\% | 1.6\% | 1.4\% | 2.0\% | 1.7\% | 1.5\% | 2.0\% |
| 8 to 10 miles | 17 | 1.2\% | 2.3\% | 1.7\% | 1.5\% | 1.5\% | 2.2\% | 1.9\% | 2.1\% | 1.8\% | 2.3\% | 2.5\% | 2.7\% |
| Over 10 miles | 49 | 3.4\% | 2.9\% | 3.3\% | 3.2\% | 4.0\% | 3.0\% | 3.5\% | 3.3\% | 3.8\% | 4.3\% | 5.3\% | 4.4\% |
| Total | 1,430 | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |
| Skipped question | 2,490 |  |  |  |  |  |  |  |  |  |  |  |  |
| Average distance | 1.4 | Miles | 1.5 | 1.5 | 1.5 | 1.6 | 1.7 | 1.6 | 1.6 | 1.7 | 1.8 | 2.0 | 1.8 |


| 13. Do you know about "Spare <br> the Air Days"? | Count | Fall 17 |
| :--- | ---: | ---: |
| Yes | 2,067 | $52.7 \%$ |
| No | 1,853 | $47.3 \%$ |
| Total | 3,920 | $100.0 \%$ |
| Skipped question | 0 |  |
|  |  |  |

Fall 16 Fall 15 Fall 14 Fall 13 Fall 12

| Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 |
| ---: | ---: | ---: | ---: | ---: | ---: |
| $63.1 \%$ | $67.5 \%$ | $66.7 \%$ | $69.0 \%$ | $69.6 \%$ | $70.8 \%$ |
| $36.9 \%$ | $32.5 \%$ | $33.3 \%$ | $31.0 \%$ | $30.4 \%$ | $29.2 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| 14. If yes, do you use bus, rail, <br> bicycle or carpool to campus <br> because of an announced <br> "Spare the Air Day"? | Count | Fall 17 |  |
| :--- | ---: | ---: | :---: |
| Yes | 797 | $32.3 \%$ |  |
| No | 1671 | $67.7 \%$ |  |
| Total | 2,468 | $100.0 \%$ |  |
| Skipped question | 1,452 |  |  |
|  |  |  |  |

Fall 16 Fall 15 Fall 14 Fall 13 Fall 12

| Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 |
| ---: | ---: | ---: | ---: | ---: | ---: |
| $33.3 \%$ | $35.1 \%$ | $35.3 \%$ | $31.2 \%$ | $31.6 \%$ | $28.4 \%$ |
| $66.7 \%$ | $64.9 \%$ | $64.7 \%$ | $68.8 \%$ | $68.4 \%$ | $71.6 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| 15. How did you first learn <br> about the Transportation <br> Solutions (TS) or any of the TS <br> services? TS provides Eco <br> Pass Clipper (VTA bus/light <br> rail pass), trip planning, <br> carpool matching, Bicycle <br> Enclosure and TS website. | Count | Fall 17 |
| :--- | ---: | ---: |
| A. Website | 447 | $11.4 \%$ |
| B. Student Orientation | 1506 | $38.4 \%$ |
| C. Campus fair or tabling event | 156 | $4.0 \%$ |
| D. Email | 584 | $14.9 \%$ |
| E. Friend, classmate, colleague | 730 | $18.6 \%$ |
| F. Social Media (Facebook, <br> Twitter, Instagram) | 29 | $0.7 \%$ |
| G. Poster/sign/brochure | 88 | $2.2 \%$ |
| H. Spartan Daily | 19 | $0.5 \%$ |
| I. Idon't know of Eco Pass <br> Sticker or TS | 361 | $9.2 \%$ |
| Total | 3,920 | $100.0 \%$ |
| Skipped question | 0 |  |

Fall 16

## 1

$\begin{array}{ccccc} & \text { Fall } 15 & \text { Fall } 14 & \text { Fall 13 } & \text { Fall } 12 \\ 11.7 \% & 10.0 \% & 8.7 \% & 8.9 \% & 8.5 \%\end{array}$
Fall 11

| 16. Have you ever used any of <br> the Transportation Solutions <br> (TS) services, including the AS <br> Eco Pass Sticker? | Count | Fall 17 |
| :--- | ---: | ---: |
| Yes | 2,363 | $60.3 \%$ |
| No | 1,557 | $39.7 \%$ |
| Total | 3,920 | $100.0 \%$ |
| Skipped question | 0 |  |
|  |  |  |


| Fall 16 | Fall 15 | Fall 14 | Fall 13 | Fall 12 |
| ---: | ---: | ---: | ---: | ---: |
| $66.0 \%$ | $69.9 \%$ | $71.7 \%$ | $69.3 \%$ | $67.5 \%$ |
| $34.0 \%$ | $30.1 \%$ | $28.3 \%$ | $30.7 \%$ | $32.5 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 |
| ---: | ---: | ---: | ---: | ---: | ---: |
| $65.4 \%$ | $67.4 \%$ | $65.5 \%$ | $62.5 \%$ | $55.8 \%$ | $53.6 \%$ |
| $34.6 \%$ | $32.6 \%$ | $34.5 \%$ | $37.5 \%$ | $44.2 \%$ | $46.4 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| 17. If yes to Question 16, how <br> did you get to the University <br> before using TS services or AS <br> Eco Pass? If not, skip to <br> Question 20. |  |  |
| :--- | ---: | ---: |
| A. Bicycle | Count | Fall 17 |
| B. Carpool | 111 | $4.7 \%$ |
| C. I got dropped off | 109 | $4.6 \%$ |
| D. I drove alone (including to <br> SJSU Park \& Ride and <br> motorcycle) | 347 | $14.7 \%$ |
| E. I was taking VTA bus/light rail <br> before attending SJSU | 682 | $22.1 \%$ |
| F. Regional train/bus (including <br> Caltrain, Hwy 17 Exp, ACE, <br> Amtrak, MST) | $28.8 \%$ |  |
| G. I lived on/near campus so I <br> walked/ skateboard/ scooter | 500 | $21.2 \%$ |
| H. This was a new commute for <br> me |  | $3.9 \%$ |
| Total | 2,363 | $100.0 \%$ |
| Skipped question | 1,557 |  |

Fall 16 Fall 15 Fall 14 Fall 13 Fall 12

| Fall 16 | Fall 15 | Fall 14 | Fall 13 | Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $3.5 \%$ | $4.9 \%$ | $4.5 \%$ | $4.5 \%$ | $4.4 \%$ | $4.7 \%$ | $3.0 \%$ | $3.1 \%$ | $2.8 \%$ | $2.3 \%$ | $1.7 \%$ |
| $3.0 \%$ | $4.0 \%$ | $3.7 \%$ | $4.0 \%$ | $3.7 \%$ | $3.2 \%$ | $3.9 \%$ | $4.2 \%$ | $3.3 \%$ | $3.9 \%$ | $3.6 \%$ |
| $15.3 \%$ | $13.7 \%$ | $13.4 \%$ | $13.5 \%$ | $14.0 \%$ | $14.6 \%$ | $12.3 \%$ | $11.2 \%$ | $9.2 \%$ | $10.7 \%$ | $9.7 \%$ |
|  |  |  |  |  |  |  |  |  |  |  |
| $20.3 \%$ | $21.7 \%$ | $23.4 \%$ | $24.9 \%$ | $27.4 \%$ | $29.2 \%$ | $25.7 \%$ | $27.7 \%$ | $32.0 \%$ | $32.5 \%$ | $33.7 \%$ |
| $30.8 \%$ | $30.2 \%$ | $29.6 \%$ | $29.1 \%$ | $27.6 \%$ | $27.0 \%$ | $14.2 \%$ | $13.9 \%$ | $14.0 \%$ | $12.8 \%$ | $13.4 \%$ |
|  |  |  |  |  |  |  |  |  |  |  |
| $3.5 \%$ | $4.4 \%$ | $3.5 \%$ | $4.6 \%$ | $2.9 \%$ | $3.1 \%$ | $2.4 \%$ | $2.6 \%$ | $2.8 \%$ | $3.2 \%$ | $3.2 \%$ |
| $23.6 \%$ | $21.1 \%$ | $21.8 \%$ | $19.4 \%$ | $20.0 \%$ | $18.2 \%$ | $17.2 \%$ | $17.2 \%$ | $16.3 \%$ | $14.9 \%$ | $15.5 \%$ |
|  |  |  |  |  |  | $21.1 \%$ | $20.0 \%$ | $19.8 \%$ | $19.8 \%$ | $19.3 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |
|  |  |  |  |  |  |  |  |  |  |  |


| 18. If yes to Question 16, how <br> do/did you commute to the <br> University after using TS <br> services or AS Eco Pass? |  |  |
| :--- | ---: | ---: |
| Count | Fall 17 |  |
| A. Bicycle | 98 | $4.2 \%$ |
| B. Carpool | 70 | $3.0 \%$ |
| C. I get dropped off | 93 | $3.9 \%$ |
| D. Drive alone (including to <br> SJSU Park \& Ride and <br> motorcycle) | 419 | $17.8 \%$ |
| E. VTA bus/light rail | 1,215 | $51.6 \%$ |
| F. Regional train/bus (including <br> Caltrain, Hwy 17 Express, ACE, <br> Amtrak) | 100 | $4.2 \%$ |
| G. I live on or near campus so I <br> walk/skateboard/scooter | 361 | $15.3 \%$ |
| Total | 2,356 | $100.0 \%$ |
| Skipped question | 1,564 |  |


| Fall 16 | Fall 15 | Fall 14 | Fall 13 | Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $3.3 \%$ | $4.6 \%$ | $3.9 \%$ | $4.3 \%$ | $4.6 \%$ | $4.8 \%$ | $3.8 \%$ | $3.6 \%$ | $3.3 \%$ | $3.3 \%$ | $2.3 \%$ |
| $2.3 \%$ | $3.5 \%$ | $2.8 \%$ | $2.4 \%$ | $2.3 \%$ | $2.7 \%$ | $2.5 \%$ | $3.0 \%$ | $2.7 \%$ | $3.2 \%$ | $2.2 \%$ |
| $4.1 \%$ | $3.7 \%$ | $3.0 \%$ | $3.3 \%$ | $3.9 \%$ | $3.9 \%$ | $4.3 \%$ | $3.8 \%$ | $3.3 \%$ | $3.4 \%$ | $3.2 \%$ |
|  |  |  |  |  |  |  |  |  |  |  |
| $14.2 \%$ | $14.1 \%$ | $14.5 \%$ | $15.4 \%$ | $16.0 \%$ | $18.5 \%$ | $19.2 \%$ | $18.1 \%$ | $18.8 \%$ | $22.9 \%$ | $22.7 \%$ |
| $52.3 \%$ | $53.1 \%$ | $53.1 \%$ | $54.2 \%$ | $52.0 \%$ | $51.8 \%$ | $51.8 \%$ | $52.7 \%$ | $53.2 \%$ | $49.3 \%$ | $49.8 \%$ |


| $4.8 \%$ | $4.7 \%$ | $5.2 \%$ | $5.3 \%$ | $3.6 \%$ | $3.6 \%$ | $3.5 \%$ | $3.9 \%$ | $4.4 \%$ | $4.4 \%$ | $4.7 \%$ |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |  |  |  |  |  |  |
| $19.0 \%$ | $16.4 \%$ | $17.6 \%$ | $15.1 \%$ | $17.6 \%$ | $14.8 \%$ | $15.0 \%$ | $14.8 \%$ | $14.2 \%$ | $13.5 \%$ | $15.0 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| 19. If you take bus, light rail, train, or carpool to campus, select the THE MOST IMPORTANT reason for doing so. If not, skip to Question 20. | Count | Fall 17 | Fall 16 | Fall 15 | Fall 14 | Fall 13 | Fall 12 | Fall 11 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| A. Have no other way | 440 | 21.9\% | 21.6\% | 21.7\% | 19.7\% | 22.0\% | 16.9\% | 21.0\% |
| B. Ability to use Tower Card + Eco Pass | 419 | 20.9\% | 24.0\% | 25.5\% | 23.9\% | 23.6\% | 23.0\% | 17.5\% |
| C. Ability to buy discounted transit passes at TS | 23 | 1.1\% | 1.4\% | 0.8\% | 1.1\% | 0.6\% | 0.5\% |  |
| D. Because of "Spare the Air" Announcements | 22 | 1.1\% | 0.7\% | 0.6\% | 0.5\% | 0.3\% | 0.6\% | 0.4\% |
| E. Allows someone else to use the car | 37 | 1.8\% | 1.8\% | 2.1\% | 2.1\% | 2.4\% | 2.3\% | 2.5\% |
| F. Avoid traffic and parking hassles | 503 | 25.0\% | 21.1\% | 18.6\% | 18.9\% | 17.9\% | 16.9\% | 16.5\% |
| G. Avoid paying for parking | 235 | 11.7\% | 12.5\% | 11.9\% | 14.1\% | 13.6\% | 14.1\% | 17.2\% |
| H. Avoid paying for gas | 86 | 4.3\% | 3.7\% | 5.7\% | 8.0\% | 9.2\% | 13.3\% | 10.6\% |
| I. Good for the environment | 70 | 3.5\% | 4.1\% | 4.1\% | 3.9\% | 3.8\% | 4.6\% | 5.0\% |
| J. Saves time | 56 | 2.8\% | 3.1\% | 3.2\% | 2.3\% | 1.2\% | 2.6\% | 2.4\% |
| K. I can read or study | 40 | 2.0\% | 2.5\% | 2.0\% | 1.9\% | 1.9\% | 1.7\% | 2.0\% |
| L. I don't like to drive | 49 | 2.4\% | 2.4\% | 2.1\% | 2.5\% | 2.0\% |  |  |
| M. I like taking transit or carpooling with others | 28 | 1.4\% | 1.3\% | 1.5\% | 1.2\% | 1.3\% |  |  |
| Other, please specify |  |  |  |  |  |  | 3.5\% | 5.0\% |
| Total | 2,008 | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |
| Skipped question | 1,912 |  |  |  |  |  |  |  |


| 20. What is your employment <br> status? | Count | Fall 17 |  |  |  |
| :--- | ---: | ---: | :---: | :---: | :---: |
| A. Employed full-time | 448 | $11.4 \%$ |  |  |  |
| B. Employed part-time | 2008 | $51.2 \%$ |  |  |  |
| C. Not employed | 1464 | $37.3 \%$ |  |  |  |
| Total | 3,920 | $100.0 \%$ |  |  |  |
| Skipped question | 0 |  |  |  |  |
|  |  |  |  |  |  |


| Fall 16 | Fall 15 | Fall 14 | Fall 13 | Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $11.0 \%$ | $10.0 \%$ | $11.1 \%$ | $9.5 \%$ | $10.3 \%$ | $12.4 \%$ | $13.2 \%$ | $14.0 \%$ | $18.8 \%$ | $18.9 \%$ | $20.6 \%$ |
| $49.6 \%$ | $47.4 \%$ | $46.6 \%$ | $43.4 \%$ | $45.8 \%$ | $43.7 \%$ | $43.6 \%$ | $42.9 \%$ | $45.1 \%$ | $46.7 \%$ | $46.7 \%$ |
| $39.5 \%$ | $42.5 \%$ | $42.3 \%$ | $47.0 \%$ | $43.9 \%$ | $44.0 \%$ | $43.2 \%$ | $43.2 \%$ | $36.2 \%$ | $34.4 \%$ | $32.6 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| 21. If you're employed, where <br> do you work? | Count | Fall 17 |  |
| :--- | ---: | ---: | :---: |
| A. On campus | 411 | $16.7 \%$ |  |
| B. Within walking distance of <br> campus (e.g. Downtown San <br> Jose) | 135 | $5.5 \%$ |  |
| l. Off campus (e.g. outside of <br> Downtown San Jose) | 1915 | $77.8 \%$ |  |
| Total | 2,461 | $100.0 \%$ |  |
| Skipped question | 1,459 |  |  |


| Fall 16 | Fall 15 | Fall 14 | Fall 13 | Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $19.0 \%$ | $17.4 \%$ | $18.0 \%$ | $17.1 \%$ | $16.5 \%$ | $16.6 \%$ | $15.0 \%$ | $13.7 \%$ | $11.8 \%$ | $10.7 \%$ | $11.8 \%$ |
|  |  |  |  |  |  |  |  |  |  |  |
| $5.2 \%$ | $5.2 \%$ | $5.1 \%$ | $5.3 \%$ | $4.9 \%$ | $4.2 \%$ | $4.6 \%$ | $4.3 \%$ | $5.1 \%$ | $4.1 \%$ | $4.1 \%$ |
| $75.8 \%$ | $77.4 \%$ | $76.9 \%$ | $77.6 \%$ | $78.6 \%$ | $79.1 \%$ | $80.4 \%$ | $82.0 \%$ | $83.1 \%$ | $85.1 \%$ | $84.1 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| 22. What is your class level: | Count | Fall 17 |
| :--- | ---: | ---: |
| A. Freshman (1-29.5 units) | 418 | $10.7 \%$ |
| B. Sophomore (30-59.5 units) | 330 | $8.4 \%$ |
| C. Junior (60-89.5 units) | 1136 | $29.0 \%$ |
| D. Senior (90+ units) | 1230 | $31.4 \%$ |
| E. Second Baccalaureate | 2 | $0.1 \%$ |
| F. Credential | 46 | $1.2 \%$ |
| G. Master's or higher | 704 | $18.0 \%$ |
| H. Open University, Continuing <br> Education, Extended Studies, <br> International Gateway | 40 | $1.0 \%$ |
| I. Non student - employee | 14 | $0.4 \%$ |
| Total | 3,920 | $100.0 \%$ |
| Skipped question | 0 |  |


| Fall 16 | Fall 15 | Fall 14 | Fall 13 | Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $12.1 \%$ | $12.3 \%$ | $13.3 \%$ | $15.9 \%$ | $14.7 \%$ | $16.8 \%$ | $12.7 \%$ | $11.6 \%$ | $12.5 \%$ | $13.3 \%$ | $11.5 \%$ |
| $10.4 \%$ | $9.9 \%$ | $9.8 \%$ | $8.7 \%$ | $9.5 \%$ | $8.2 \%$ | $7.4 \%$ | $8.6 \%$ | $6.9 \%$ | $7.3 \%$ | $7.7 \%$ |
| $27.2 \%$ | $26.6 \%$ | $25.4 \%$ | $27.3 \%$ | $29.1 \%$ | $27.8 \%$ | $25.6 \%$ | $27.1 \%$ | $26.7 \%$ | $27.0 \%$ | $25.7 \%$ |
| $28.2 \%$ | $27.5 \%$ | $26.3 \%$ | $24.2 \%$ | $25.2 \%$ | $24.8 \%$ | $27.6 \%$ | $26.1 \%$ | $26.1 \%$ | $22.2 \%$ | $25.1 \%$ |
| $0.2 \%$ | $0.2 \%$ | $0.2 \%$ | $0.3 \%$ | $0.3 \%$ | $0.6 \%$ | $0.7 \%$ | $0.9 \%$ | $2.0 \%$ | $2.5 \%$ | $2.2 \%$ |
| $1.4 \%$ | $1.5 \%$ | $1.2 \%$ | $1.4 \%$ | $1.8 \%$ | $2.4 \%$ | $2.6 \%$ | $2.8 \%$ | $2.9 \%$ | $3.7 \%$ | $3.1 \%$ |
| $19.3 \%$ | $20.5 \%$ | $21.7 \%$ | $21.0 \%$ | $18.2 \%$ | $18.0 \%$ | $21.8 \%$ | $21.2 \%$ | $21.8 \%$ | $22.4 \%$ | $22.9 \%$ |
|  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
| $1.5 \%$ | $1.4 \%$ | $1.7 \%$ | $1.0 \%$ | $1.1 \%$ | $1.2 \%$ | $1.4 \%$ | $1.5 \%$ | $1.1 \%$ | $1.3 \%$ | $1.6 \%$ |
| $0.2 \%$ | $0.1 \%$ | $0.3 \%$ | $0.0 \%$ | $0.1 \%$ | $0.2 \%$ | $0.1 \%$ | $0.1 \%$ | $0.1 \%$ | $0.2 \%$ | $0.2 \%$ |
| $100.4 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| 23. If you don't take transit (bus, Light Rail, train), what is THE PRIMARY reason? | Count | Fall 17 | Fall 16 | Fall 15 | Fall 14 | Fall 13 | Fall 12 | Fall 11 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| A. Service is slow / it takes too long | 380 | 39.6\% | 37.5\% | 40.8\% | 38.7\% | 39.9\% | 32.5\% | 30.3\% |
| B. Require transfers | 37 | 3.9\% | 3.4\% | 3.5\% | 3.6\% | 2.1\% | 4.2\% | 3.8\% |
| C. There is no service near me or no service at the times I commute to/from campus | 87 | 9.1\% | 11.4\% | 11.8\% | 12.1\% | 12.0\% | 15.4\% | 15.8\% |
| D. Concerns about personal safety | 128 | 13.3\% | 14.2\% | 10.9\% | 11.1\% | 13.3\% | 10.4\% | 12.1\% |
| E. Concerns about cleanliness, or general comfort | 49 | 5.1\% | 4.3\% | 5.1\% | 4.8\% | 3.4\% | 2.9\% | 3.1\% |
| F. Service is not reliable (transit not runing on time) | 46 | 4.8\% | 4.9\% | 4.9\% | 5.6\% | 5.1\% | 3.8\% | 3.4\% |
| G. Transit is too expensive | 21 | 2.2\% | 2.4\% | 2.5\% | 1.7\% | 2.2\% | 1.7\% | 1.3\% |
| H. Transit is not an option for me / I have complicated commute | 141 | 14.7\% | 14.9\% | 14.1\% | 15.6\% | 15.3\% | 5.2\% | 5.9\% |
| I. I don't know about the transit options or how to use public transportation | 70 | 7.3\% | 6.9\% | 6.4\% | 6.8\% | 6.5\% |  |  |
| Other, please specify |  |  |  |  |  |  | 24.0\% | 24.2\% |
| Total | 959 | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.1\% | 100.0\% |
| Skipped question | 2,961 |  |  |  |  |  |  |  |

## Q1 Enter contact information for prize notification:

Answered: 3,878 Skipped: 42

| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| First name | $99.95 \%$ | 3,876 |
| Last name | $99.79 \%$ | 3,870 |
| Email address | $99.66 \%$ | 3,865 |

## Q2 Is this your first semester at San Jose State University (SJSU)?



## Q3 Do you have a car available for getting to SJSU?



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | ---: |
| A. Always | $60.03 \%$ | 2,353 |
| B. Sometimes | $16.53 \%$ | 648 |
| C. Never | $23.44 \%$ | 919 |
| TOTAL |  | 3,920 |

## Q4 In a typical week, how many days do you come to SJSU?



Q5 In a typical week, which transportation mode do you mostly use to come to SJSU? (Mark only one mode you use in the longest part of your trip to campus)

Answered: 3,920 Skipped: 0


| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| A. ACE train | $0.84 \%$ | 33 |
| B. Amtrak/Capitol Corridor/Thruway Bus | $0.23 \%$ | 9 |
| C. BART + connecting mode (e.g. VTA Bus 181) | $1.20 \%$ | 47 |

SJSU Transportation Survey, Fall 2017

| D. Bicycle | 3.27\% | 128 |
| :---: | :---: | :---: |
| E. Bus (VTA) | 17.98\% | 705 |
| F. Light Rail (VTA) | 10.71\% | 420 |
| G. Caltrain | 1.25\% | 49 |
| H. Carpool / Vanpool | 3.55\% | 139 |
| I. I get dropped off | 3.14\% | 123 |
| J. Drive alone | 36.96\% | 1,449 |
| K. Drive to Park \& Ride Lot and take SJSU Shuttle | 4.36\% | 171 |
| L. Highway 17 Express bus | 0.61\% | 24 |
| M. Monterey Salinas Transit (MST) bus 55 or 86 | 0.00\% | 0 |
| N. Motorcycle | 0.51\% | 20 |
| O. Access (VTA) | 0.69\% | 27 |
| P. Skateboard/scooter (live on or near campus) | 1.38\% | 54 |
| Q. Walk (live on or near campus) | 13.32\% | 522 |
| TOTAL |  | 3,920 |

Q6 If you selected VTA Bus in Question 5, please pick the Bus route you mostly use. If not, go to the next Question.


SJSU Transportation Survey, Fall 2017

| ANSWER CHOICES | RESPONSES |  |
| :---: | :---: | :---: |
| 22 | 11.79\% | 102 |
| 23 | 8.21\% | 71 |
| 63 | 1.97\% | 17 |
| 64 | 8.32\% | 72 |
| 65 | 2.31\% | 20 |
| 66 | 6.36\% | 55 |
| 68 | 1.97\% | 17 |
| 72 | 12.25\% | 106 |
| 73 | 6.47\% | 56 |
| 81 | 2.43\% | 21 |
| 82 | 0.81\% | 7 |
| 168 | 1.50\% | 13 |
| 181 | 16.18\% | 140 |
| 304 | 0.12\% | 1 |
| 323 | 3.01\% | 26 |
| 522 | 13.41\% | 116 |
| DASH | 2.89\% | 25 |
| TOTAL |  | 865 |

## Q7 Your trip to SJSU normally starts from:



| ANSWER CHOICES | RESPONSES |
| :--- | :--- |
| A. Home / dorm / current residence / friend or relative's house | $92.14 \%$ |
| B. Work | $6.43 \%$ |
| C. Other location | $1.43 \%$ |
| TOTAL | 3,612 |

## Q8 Where do you go after leaving the University?



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| A. Home / dorm / current residence / friend or relative's house | $83.49 \%$ | 3,273 |
| B. Work | $13.80 \%$ | 541 |
| C. Other location | $2.70 \%$ | 106 |
| TOTAL | 3,920 |  |

## Q9 How far is your daily one-way trip to SJSU?



SJSU Transportation Survey, Fall 2017


| ANSWER CHOICES | RESPONSES |  |
| :---: | :---: | :---: |
| less than 0.5 mile | 10.20\% | 400 |
| 0.5 to 1 mile | 6.38\% | 250 |
| 1 to 2 miles | 7.04\% | 276 |
| 2 to 5 miles | 13.44\% | 527 |
| 5 to 10 miles | 24.21\% | 949 |
| 10 to 15 miles | 14.80\% | 580 |
| 15 to 20 miles | 5.79\% | 227 |
| 20 to 25 miles | 3.85\% | 151 |
| 25 to 30 miles | 3.83\% | 150 |
| 30 to 35 miles | 2.55\% | 100 |
| 35 to 40 miles | 2.09\% | 82 |
| 40 to 45 miles | 1.17\% | 46 |
| 45 to 50 miles | 0.99\% | 39 |
| 50 to 55 miles | 1.22\% | 48 |
| 55 to 60 miles | 0.77\% | 30 |
| 60 to 70 miles | 0.59\% | 23 |
| 70 to 80 miles | 0.33\% | 13 |
| 80 to 90 miles | 0.33\% | 13 |
| 90 to 100 miles | 0.13\% | 5 |
| over 100 miles | 0.28\% | 11 |
| TOTAL |  | 3,920 |

## Q10 How long is your daily one-way trip to campus?



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| less than 5 minutes | $6.81 \%$ | 267 |
| 5 to 10 minutes | $9.21 \%$ | 361 |
| 10 to 15 minutes | $13.85 \%$ | 543 |

SJSU Transportation Survey, Fall 2017

| 15 to 20 minutes | $16.38 \%$ | 642 |
| :--- | :--- | :--- |
| 20 to 30 minutes | $17.81 \%$ | 698 |
| 30 to 40 minutes | $12.17 \%$ | 477 |
| 40 to 50 minutes | $7.30 \%$ | 286 |
| 50 to 60 minutes | $4.90 \%$ | 192 |
| 1 hr. to 1 hr. 15 mins. | $4.03 \%$ | 158 |
| 1 hr. 15 mins. to 1 hr. 30 mins. | $3.29 \%$ | 129 |
| 1 hr. 30 mins. to 1 hr. 45 mins. | $1.40 \%$ | 55 |
| 1 hr. 45 mins. to 2 hrs. | $1.58 \%$ | 62 |
| 2 hrs. to 2 hr. 30 mins. | $0.64 \%$ | 25 |
| 2 hrs. 30 mins. to 3 hrs. | $0.33 \%$ | 13 |
| over 3 hrs. | $0.31 \%$ | 12 |
| TOTAL |  | 3,920 |

# Q11 If you come to the University by bus or train or carpooling (in Question 5), how do you get to your bus stop, train station or carpool location?lf not, skip to Question 13. 



| ANSWER CHOICES | RESPONSES |
| :--- | :--- |
| A. Walk / skateboard / scooter | $56.86 \%$ |
| B. Bicycle | $4.00 \%$ |
| C. Bus / light rail / train / ferry | $6.64 \%$ |
| D. Carpool | $3.79 \%$ |
| E. I get dropped off | $8.36 \%$ |
| F. Drive alone | $20.21 \%$ |
| G. Motorcycle | $0.14 \%$ |
| TOTAL |  |

## Q12 How far do you travel to this bus stop, train station or carpool pick-up location (miles)?

Answered: 1,430 Skipped: 2,490



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- | :--- |
| 0 to 0.25 mile | $33.99 \%$ | 486 |
| 0.25 to 0.5 mile | $19.16 \%$ | 274 |
| 0.5 to 0.75 mile | $8.18 \%$ | 117 |
| 0.75 to 1 mile | $9.79 \%$ | 140 |

SJSU Transportation Survey, Fall 2017

| 1 mile to 1.5 miles | $7.41 \%$ | 106 |
| :--- | :--- | :--- |
| 1.5 miles to 2 miles | $3.85 \%$ | 55 |
| 2 miles to 2.5 miles | $2.45 \%$ | 35 |
| 2.5 miles to 3 miles | $3.01 \%$ | 43 |
| 3 to 4 miles | $2.59 \%$ | 37 |
| 4 to 5 miles | $2.03 \%$ | 29 |
| 5 to 6 miles | $1.68 \%$ | 24 |
| 6 to 8 miles | $1.26 \%$ | 18 |
| 8 to 10 miles | $1.19 \%$ | 17 |
| Over 10 miles | $3.43 \%$ | 49 |
| TOTAL |  | 1,430 |

## Q13 Do you know about "Spare the Air Days"?



Q14 If yes, do you use bus, rail, bicycle or carpool to campus because of an announced "Spare the Air Day"?


# Q15 How did you first learn about the Transportation Solutions (TS) or any of the TS services? TS provides Eco Pass Clipper (VTA bus/light rail pass), discounted ACE \& Hwy 17 Express passes, trip planning, carpool matching, Bicycle Enclosures/ Repair Stations and TS website. 



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| A. Website | $11.40 \%$ | 447 |
| B. Student Orientation | $38.42 \%$ | 1,506 |
| C. Campus fair or tabling event | $3.98 \%$ | 156 |
| D. Email | $14.90 \%$ | 584 |
| E. Friend / classmate / colleague | $18.62 \%$ | 730 |
| F. Social Media (Facebook, Twitter, Instagram) | $0.74 \%$ | 29 |
| G. Poster / banner / brochure / Map | $2.24 \%$ | 88 |
| H. Spartan Daily Ad / article | $0.48 \%$ | 89 |
| I. I did not know about TS services | $9.21 \%$ | 19 |
| TOTAL |  | 361 |

# Q16 Have you ever used any of the Transportation Solutions (TS) services, including Eco Pass? 



## Q17 If yes to Question 16, how did you get to the University before using TS services? If not, skip to Question 19.



| ANSWER CHOICES | RESPONSES |
| :--- | :--- |
| A. Bicycle | $4.70 \%$ |
| B. Carpool | $4.61 \%$ |
| C. I got dropped off | $14.68 \%$ |
| D. I drove alone (including to SJSU Park \& Ride and motorcycle) | $22.09 \%$ |
| E. I was taking VTA bus / light rail / Access | $28.82 \%$ |
| F. Regional train / bus (including Caltrain, BART, Hwy 17 Express, ACE, Amtrak, MST) | 347 |
| G. I lived on or near campus, so I walked / skateboard / scooter | $3.94 \%$ |
| TOTAL | $21.16 \%$ |

# Q18 If yes to Question 16, how do/did you commute to the University after using TS services? 



| ANSWER CHOICES | RESPONSES |
| :--- | :--- |
| A. Bicycle | $4.16 \%$ |
| B. Carpool | $2.97 \%$ |
| C. I get dropped off | $3.95 \%$ |
| D. Drive alone (including to SJSU Park \& Ride and motorcycle) | $17.78 \%$ |
| E. VTA bus / light rail / Access | $51.57 \%$ |
| F. Regional train / bus (including Caltrain, BART, Hwy 17 Express, ACE, Amtrak, MST) | 40 |
| G. I live on or near campus, so I walk / skateboard / scooter | $4.24 \%$ |
| TOTAL | $15.32 \%$ |

## Q19 If you take bus, light rail, train, or carpool to campus, select the THE MOST IMPORTANT reason for doing so. If not, skip to Question 20.



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| A. Have no other way | $21.91 \%$ | 440 |
| B. Ability to use Eco Pass Clipper with Tower Card | $20.87 \%$ | 419 |
| C. Ability to buy discounted transit passes at TS | $1.15 \%$ | 23 |
| D. Because of "Spare the Air" Announcements | $1.10 \%$ | 22 |
| E. Allows someone else to use the car | $1.84 \%$ | 37 |

SJSU Transportation Survey, Fall 2017

| F. Avoid traffic and parking hassles | $25.05 \%$ | 503 |
| :--- | :--- | :--- |
| G. Avoid paying for parking | $11.70 \%$ | 235 |
| H. Avoid paying for gas | $4.28 \%$ | 8 |
| I. Good for the environment | $3.49 \%$ | 86 |
| J. Saves time | $2.79 \%$ | 70 |
| K. I can read or study | $1.99 \%$ | 56 |
| L. I don't like to drive | $2.44 \%$ | 40 |
| M. I like taking transit or carpooling with others | $1.39 \%$ | 49 |
| TOTAL |  | 28 |

# Q20 What is your employment status? 



| ANSWER CHOICES | RESPONSES |  |
| :--- | :--- | :--- |
| A. Employed full-time | $11.43 \%$ | 448 |
| B. Employed part-time | $51.22 \%$ | 2,008 |
| C. Not employed | $37.35 \%$ | 1,464 |
| TOTAL |  | 3,920 |

## Q21 If you're employed, where do you work?

Answered: 2,461 Skipped: 1,459


| ANSWER CHOICES | RESPONSES |
| :--- | :--- |
| A. On campus | $16.70 \%$ |
| B. Within walking distance of campus (e.g. Downtown San Jose) | $5.49 \%$ |
| C. Off campus (e.g. outside of Downtown San Jose) | $77.81 \%$ |
| TOTAL |  |

## Q22 What is your class level:



| ANSWER CHOICES | RESPONSES |  |
| :---: | :---: | :---: |
| A. Freshman (1-29.5 units) | 10.66\% | 418 |
| B. Sophomore (30-59.5 units) | 8.42\% | 330 |
| C. Junior (60-89.5 units) | 28.98\% | 1,136 |
| D. Senior (90+ units) | 31.38\% | 1,230 |
| E. Second Baccalaureate | 0.05\% | 2 |
| F. Credential | 1.17\% | 46 |
| G. Master's or higher | 17.96\% | 704 |
| H. Open University / Continuing Education / Extended Studies / I- Gateways | 1.02\% | 40 |
| I. Non student - employee | 0.36\% | 14 |
| TOTAL |  | 3,920 |

## Q23 If you don't take transit (bus, Light Rail, train), what is THE PRIMARY reason?

Answered: 959 Skipped: 2,961


| ANSWER CHOICES | RESPONSES |
| :--- | :--- |
| A. Service is slow / it takes too long | $39.62 \%$ |
| B. Require transfers | $3.86 \%$ |
| C. There is no service near me or no service at the times I commute to / from campus | 380 |
| D. Concerns about personal safety | $9.07 \%$ |
| E. Concerns about cleanliness, or general comfort | $13.35 \%$ |
| F. Service is not reliable (transit not running on time) | $5.11 \%$ |
| G. Transit is too expensive | $4.80 \%$ |
| H. Transit is not an option for me / I have complicated commute | $2.19 \%$ |
| I. I don't know about the transit options or how to use public transportation | $14.70 \%$ |
| TOTAL | $7.30 \%$ |

