## SJSU Transportation Solutions Fall 2013 Student Commute Survey Report

## 1 Survey

Transportation Solutions (TS) completed its thirteenth annual survey administered at the end of fall 2013 semester. This was TS's eleventh online commute survey and it was administered by SurveyMonkey.

As before, the survey shows significant results that prove Transportation Solutions' effectiveness in reducing reliance on single occupant vehicles and meeting the modal shift targets.

The survey instrument was the same used in previous years. The questionnaire was approved by TS grant source, the Bay Area Air Quality Management District's Transportation Fund for Clean Air (TFCA Regional Funds).

The survey was carried out from November $1^{\text {st }}$ through $15^{\text {th }}$, 2013. It was placed on the web and an email with the survey's link was sent to 34,744 students (Regular enrollment, Open University, Special Sessions, etc.); 3,455 participated with a response rate of $10 \%$.

### 1.1 Analysis

This survey produced consistencies in all response ratios compared with the previous years' results. Since 2012, the overall alternative transportation use increased $2.2 \%$ at $52.2 \%$. Extrapolated over the population of 34,744 , alternative transportation users were estimated at 18,136. The Santa Clara Valley Transportation Authority (VTA) ridership to campus increased 1.9\% from $34.0 \%$ in 2012 to $35.9 \%$ or 12,473 riders in 2013.

## SJSU alternative transportation usage trends


(Regional transit include: Caltrain, BART, Highway 17 Express, Altamont Commuter Express (ACE) train, Amtrak Capitol Corridor and Monterey-Salinas Transit). The chart below shows the decrease in drive-alone rate to campus among SJSU students since fall 2001.

The total transit users including VTA (35.9\%) and regional transit (5.8\%) made up 41.7\% or 14,481 riders. The solo-driving to campus decreased 2\% from to $34.9 \%$ in 2012 to $32.9 \%$ in 2013.


Bicycling to SJSU has been on the rise for some time as the following chart indicates. In 2013, 3.8\% of the population or about 1,320 biked to campus, a $0.1 \%$ drop from 2012 that could be contributed to usage of Bay Area Bike Share stations that started operation around SJSU on August 29, 2013.


The average biking distance to SJSU was 3.0 miles (Q5xQ9).


The following chart shows the current commute situation at SJSU:

## SJSU Modal Splits, Fall 2013



Other significant findings are as follows:
a) Average frequency of travel to/from campus: 3.98 days per week, from the results of Question 4
b) Average one-way trip distance (home to campus): 13.4 miles, from the results of Question 9. Average time of commute was 31 minutes (Question 10). The following table lists the average one-way trip distance for each type of alternative commute mode (Q5xQ9).

| Transportation Mode | Average One-way <br> Distance (Mile) |
| :--- | ---: |
| ACE | 48.0 |
| Amtrak Capitol Corridor | 24.8 |
| BART | 34.6 |
| Bicycle | 3.0 |
| Bus (VTA) | 11.9 |
| Light Rail (VTA) | 11.7 |
| Caltrain | 32.8 |
| Carpool | 18.3 |
| Drop off | 11.2 |
| Hwy 17 Express | 35.9 |
| Monterey-Salinas Transit (Bus 55) | 75.0 |

c) Number of days per week using transit/carpool/alternative commute mode: 3.97 days/week, from the result of Q4xQ5
d) Mode of travel when not using transit:

The responses from Questions 5 provide the percentages for all the commute modes. Based on this, of the 34,744 students:

- Drive-alone $32.9 \%$ or 11,431 ,
- Carpool/drop off $6.8 \%$ or 2,363 ,
- Bike $3.8 \%$ or 1,320 ,
- Walk/skateboard/scooter $14.2 \%$ or 4,934
- Other modes $0.7 \%$ or 243
e) Mode of travel prior to use of Transportation Solutions services - The results of questions 17 and 18, mode of transportation before and after using TS services show:

| Mode | Before | After | Net |
| :--- | ---: | ---: | ---: |
| Bicycle | $4.5 \%$ | $4.3 \%$ | $-0.2 \%$ |
| Carpool | $4.0 \%$ | $2.4 \%$ | $-1.6 \%$ |
| Drop off | $13.5 \%$ | $3.3 \%$ | $-10.2 \%$ |
| Drive alone + park \& ride | $24.9 \%$ | $15.4 \%$ | $-9.5 \%$ |
| VTA Bus \& Light Rail | $29.1 \%$ | $54.2 \%$ | $+25.1 \%$ |
| Regional transit | $4.6 \%$ | $5.3 \%$ | $+0.7 \%$ |
| Walk | $19.4 \%$ | $15.1 \%$ | $-4.3 \%$ |

f) Net reduction in vehicle trips to campus (based upon prior travel mode):

The TS effectiveness in reducing drive-alone rate in 2013 was $9.5 \%$.
Population $34,744 \times 9.5 \%$ decrease in drive-alone $=3,300$ cars $\times 2$ trips $/$ day $=6,600$ trips/day
g) $23.9 \%(4,011)$ of the alternative transportation users drove-alone to an initial transit stop or carpool pick up site (Question 11).
h) The average one-way distance to initial transit stop or carpool site was 1.6 miles (Question 12).

Also other important results include:

- $51.5 \%$ of the new students use alternative transportation to campus (Q2xQ5). VTA ridership among new students was at $37.1 \%$.
- $36.7 \%$ of the commuters who always have access to a car and $80.2 \%$ of the people who sometimes have access to a car choose to take alternative transportation to campus (Q3xQ5).

The following table provides the detailed results and analysis of the findings for each survey question:

### 1.2 SurveyMonkey Results

## San Jose State University Transportation Survey, Fall 2013

Response Status: 3,455 Completes | 21 Partials, November 1-15, 2013
Filter: No filter applied

| 1. Enter contact information for prize <br> notification: | Count | Fall 13 |
| :--- | :---: | :---: |
| Fall 12 |  |  |
|  | 3,388 | $99.9 \%$ |
|  | $99.9 \%$ |  |
| Email address | 3,384 | $99.8 \%$ |
| $99.9 \%$ |  |  |
| Skipped question |  |  |


| 2. Is this your first semester at SJSU? | Count | Fall 13 |
| :--- | ---: | :---: |
| Yes | 1459 | $42.2 \%$ |
| No | 1996 | $57.8 \%$ |
| Total | 3,455 | $100.0 \%$ |


| Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 |
| :---: | ---: | ---: | ---: | ---: | ---: |
| $40.3 \%$ | $40.0 \%$ | $35.4 \%$ | $30.1 \%$ | $31.7 \%$ | $37.6 \%$ |
| $59.7 \%$ | $60.0 \%$ | $64.6 \%$ | $69.9 \%$ | $68.3 \%$ | $62.4 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| 3. Do you have a car available for getting to <br> San Jose State University (SJSU)? | Count | Fall 13 |
| :--- | ---: | :---: |
| A. Always | 1,949 | $56.4 \%$ |
| B. Sometimes | 621 | $18.0 \%$ |
| C. Never | 885 | $25.6 \%$ |
| Total | 3,455 | $100.0 \%$ |


| Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 |
| :---: | ---: | ---: | ---: | ---: | ---: |
| $59.6 \%$ | $61.7 \%$ | $64.8 \%$ | $67.0 \%$ | $71.9 \%$ | $74.9 \%$ |
| $18.7 \%$ | $17.0 \%$ | $16.2 \%$ | $16.0 \%$ | $12.9 \%$ | $12.4 \%$ |
| $21.7 \%$ | $21.2 \%$ | $18.9 \%$ | $17.0 \%$ | $15.2 \%$ | $12.7 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| 4. In a typical week, how many days do you <br> come to SJSU? | Count | Fall 13 |
| :--- | ---: | :---: |
| A. One day a week | 105 | $3.0 \%$ |
| B. Two days a week | 488 | $14.1 \%$ |
| C. Three days a week | 435 | $12.6 \%$ |
| D. Four days a week | 1308 | $37.9 \%$ |
| E. Five days a week | 790 | $22.9 \%$ |
| F. Six days a week | 125 | $3.6 \%$ |
| G. Seven days a week | 204 | $5.9 \%$ |
| Total | 3,455 | $100.0 \%$ <br> Average frequency of travel to campus <br> $\mathbf{3 . 9 8}$Days per <br> week |

Fall 12
$3.4 \%$
$15.5 \%$
$12.0 \%$
$39.3 \%$
$20.0 \%$
$2.8 \%$
$7.0 \%$
$100.0 \%$

3.94
Fall 11
$4.7 \%$
$15.5 \%$
$11.3 \%$
$37.7 \%$
$21.1 \%$
$3.3 \%$
$6.5 \%$
$100.0 \%$

3.91

| Fall 10 | Fall 09 | Fall 08 |
| ---: | ---: | ---: |
| $4.9 \%$ | $4.8 \%$ | $5.3 \%$ |
| $17.9 \%$ | $17.4 \%$ | $19.4 \%$ |
| $13.4 \%$ | $14.3 \%$ | $14.0 \%$ |
| $39.0 \%$ | $36.9 \%$ | $33.7 \%$ |
| $18.4 \%$ | $18.8 \%$ | $19.4 \%$ |
| $2.3 \%$ | $2.6 \%$ | $2.8 \%$ |
| $4.0 \%$ | $5.2 \%$ | $5.4 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |

Fall 07
5.8\%
18.3\%
14.1\%
35.3\%
19.1\%
2.7\%
4.7\%
100.0\%
3.71

| 5. In a typical week, which transportation <br> mode do you mostly use to come to SJSU? <br> (Mark only one mode you use in the longest <br> part of your trip to campus) |  |  |
| :--- | ---: | ---: |
| A. ACE train | Count | Fall 13 |
| B. Amtrak/Capitol Corridor/Thruway Bus | 64 | $0.69 \%$ |
| C. BART + connecting mode (e.g. VTA Bus <br> 180/181) | 63 | $1.82 \%$ |
| D. Bicycle | 131 | $3.79 \%$ |
| E. Bus (VTA) | 691 | $20.00 \%$ |
| F. Light Rail (VTA) | 548 | $15.86 \%$ |
| G. Caltrain | 62 | $1.79 \%$ |
| H. Carpool | 125 | $3.62 \%$ |
| I. I get dropped off | 104 | $3.01 \%$ |
| J. Drive alone | 1,027 | $29.73 \%$ |
| K. Drive to Park \& Ride Lot and take SJSU <br> Shuttle | 109 | $3.15 \%$ |
| L. Highway 17 Express bus | 45 | $1.30 \%$ |
| M. Monterey Salinas Transit bus line 55 or <br> 79 | 1 | $0.03 \%$ |
| N. Motorcycle | 13 | $0.38 \%$ |
| O. Outreach (VTA) | 13 | $0.38 \%$ |
| P. Skateboard/scooter | 37 | $1.07 \%$ |
| Q. Walk, (live on/near campus) | 456 | $13.20 \%$ |
| Total | 355 | $100.00 \%$ |


| Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 |
| :---: | ---: | ---: | ---: | ---: | ---: |
| $0.5 \%$ | $0.6 \%$ | $0.5 \%$ | $0.5 \%$ | $0.4 \%$ | $0.1 \%$ |
| $0.0 \%$ | $0.1 \%$ | $0.1 \%$ | $0.2 \%$ | $0.2 \%$ | $0.1 \%$ |
| $1.6 \%$ | $1.4 \%$ | $1.2 \%$ | $1.1 \%$ | $1.1 \%$ | $0.7 \%$ |
| $3.9 \%$ | $3.5 \%$ | $3.3 \%$ | $2.8 \%$ | $2.5 \%$ | $2.1 \%$ |
| $18.5 \%$ | $17.1 \%$ | $16.5 \%$ | $16.8 \%$ | $13.8 \%$ | $11.1 \%$ |
| $15.5 \%$ | $16.0 \%$ | $15.0 \%$ | $14.7 \%$ | $16.0 \%$ | $13.8 \%$ |
| $2.0 \%$ | $1.6 \%$ | $1.5 \%$ | $2.2 \%$ | $2.4 \%$ | $2.2 \%$ |
| $3.1 \%$ | $3.4 \%$ | $3.7 \%$ | $4.1 \%$ | $4.0 \%$ | $4.4 \%$ |
| $3.7 \%$ | $3.7 \%$ | $3.7 \%$ | $3.2 \%$ | $2.5 \%$ | $2.4 \%$ |
| $32.0 \%$ | $34.7 \%$ | $37.7 \%$ | $36.6 \%$ | $38.4 \%$ | $46.2 \%$ |
|  |  |  |  |  |  |
| $2.9 \%$ | $2.8 \%$ | $2.3 \%$ | $3.6 \%$ | $3.9 \%$ | $4.2 \%$ |
| $1.2 \%$ | $1.0 \%$ | $1.0 \%$ | $1.1 \%$ | $1.6 \%$ | $1.3 \%$ |
| $0.0 \%$ | $0.1 \%$ | $0.1 \%$ | $0.1 \%$ | $0.1 \%$ | $0.1 \%$ |
| $0.5 \%$ | $0.5 \%$ | $0.6 \%$ | $0.6 \%$ | $0.7 \%$ | $0.6 \%$ |
| $0.2 \%$ | $0.3 \%$ | $0.2 \%$ | $0.2 \%$ | $0.2 \%$ | $0.0 \%$ |
| $1.1 \%$ | $0.6 \%$ | $0.5 \%$ | $0.5 \%$ | $0.5 \%$ | $0.4 \%$ |
| $13.3 \%$ | $12.6 \%$ | $12.0 \%$ | $11.6 \%$ | $12.0 \%$ | $10.4 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| 6. If you selected VTA Bus in Question 5, please pick the Bus route you mostly use. If not, go to the next Question. | Count | Fall 13 |
| :---: | :---: | :---: |
| 11 |  |  |
| 22 | 108 | 13.0\% |
| 23 | 76 | 9.1\% |
| 63 | 19 | 2.3\% |
| 64 | 74 | 8.9\% |
| 65 | 16 | 1.9\% |
| 66 | 45 | 5.4\% |
| 68 | 28 | 3.4\% |
| 72 | 78 | 9.4\% |
| 73 | 57 | 6.8\% |
| 81 | 20 | 2.4\% |
| 82 | 7 | 0.8\% |
| 168 | 22 | 2.6\% |
| 180 | 0 | 0.0\% |
| 181 | 158 | 19.0\% |
| 304 | 2 | 0.2\% |
| 323 | 13 | 1.6\% |
| 522 | 96 | 11.5\% |
| DASH | 14 | 1.7\% |
| Total | 833 | 100.0\% |

Fall 12
0.5\%
$12.8 \%$

## 8.4\%

2.4\%
$7.8 \%$
$1.2 \%$
7.4\%




1.8\%
$1.8 \%$
$0.1 \%$
17.2\%
0.1\%
2.8\%
14.2\%
2.4\%
$100.1 \%$

Skipped question
2,622

| 7. Your trip to SJSU normally starts from: | Count | Fall 13 |
| :--- | ---: | :---: |
| A. Home/dorm/current residence/friend or <br> relative's house | 3,172 | $91.8 \%$ |
| B. Work | 214 | $6.2 \%$ |
| C. Other location | 69 | $2.0 \%$ |
| Total | 3,455 | $100.0 \%$ |


| Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 |
| :---: | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |  |
| $90.5 \%$ | $90.2 \%$ | $88.7 \%$ | $88.5 \%$ | $87.0 \%$ | $86.9 \%$ |
| $7.0 \%$ | $7.8 \%$ | $8.9 \%$ | $9.2 \%$ | $11.0 \%$ | $11.2 \%$ |
| $2.6 \%$ | $2.0 \%$ | $2.4 \%$ | $2.3 \%$ | $2.0 \%$ | $1.9 \%$ |
| $100.1 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| 8. Where do you go after leaving the <br> University? | Count | Fall 13 |
| :--- | ---: | :---: |
| A. Home/dorm/current residence/friend or <br> relative's house | 3,024 | $87.5 \%$ |
| B. Work | 324 | $9.4 \%$ |
| C. Other location | 107 | $3.1 \%$ |
| Total | 3,455 | $100.0 \%$ |


| Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 |
| :---: | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |  |
| $86.1 \%$ | $86.8 \%$ | $87.0 \%$ | $87.6 \%$ | $85.9 \%$ | $83.1 \%$ |
| $10.2 \%$ | $10.1 \%$ | $9.9 \%$ | $9.1 \%$ | $11.3 \%$ | $13.9 \%$ |
| $3.7 \%$ | $3.1 \%$ | $3.1 \%$ | $3.3 \%$ | $2.9 \%$ | $2.9 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| 9. How far is your daily one-way trip to SJSU? | Count | Fall 13 | Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| less than 0.5 mile | 405 | 11.7\% | 12.1\% | 11.0\% | 9.4\% | 9.4\% | 9.5\% | 8.7\% |
| 0.5 to 1 mile | 207 | 6.0\% | 4.6\% | 4.9\% | 5.2\% | 4.3\% | 4.5\% | 3.6\% |
| 1 to 2 miles | 154 | 4.5\% | 4.4\% | 4.4\% | 4.3\% | 4.6\% | 4.4\% | 3.5\% |
| 2 to 5 miles | 412 | 11.9\% | 10.9\% | 10.9\% | 10.8\% | 10.0\% | 9.8\% | 8.7\% |
| 5 to 10 miles | 782 | 22.6\% | 21.8\% | 24.1\% | 21.7\% | 23.0\% | 22.8\% | 24.2\% |
| 10 to 15 miles | 515 | 14.9\% | 16.7\% | 15.6\% | 17.7\% | 16.5\% | 16.8\% | 17.0\% |
| 15 to 20 miles | 247 | 7.1\% | 6.7\% | 7.8\% | 8.3\% | 7.7\% | 8.1\% | 9.0\% |
| 20 to 25 miles | 155 | 4.5\% | 4.5\% | 4.7\% | 4.7\% | 5.4\% | 5.4\% | 5.9\% |
| 25 to 30 miles | 133 | 3.8\% | 4.2\% | 3.7\% | 4.0\% | 4.8\% | 4.1\% | 4.5\% |
| 30 to 35 miles | 117 | 3.4\% | 3.4\% | 3.4\% | 3.6\% | 3.7\% | 3.8\% | 3.9\% |
| 35 to 40 miles | 86 | 2.5\% | 3.0\% | 2.3\% | 2.4\% | 2.8\% | 3.5\% | 3.1\% |
| 40 to 45 miles | 50 | 1.4\% | 1.7\% | 1.4\% | 1.9\% | 2.2\% | 1.6\% | 1.7\% |
| 45 to 50 miles | 53 | 1.5\% | 1.7\% | 1.4\% | 1.8\% | 1.5\% | 1.7\% | 1.7\% |
| 50 to 55 miles | 43 | 1.2\% | 1.5\% | 1.4\% | 1.2\% | 1.1\% | 1.4\% | 1.4\% |
| 55 to 60 miles | 32 | 0.9\% | 1.0\% | 1.1\% | 1.1\% | 0.9\% | 0.8\% | 0.9\% |
| 60 to 70 miles | 26 | 0.8\% | 1.0\% | 1.2\% | 0.6\% | 1.0\% | 0.9\% | 1.1\% |
| 70 to 80 miles | 20 | 0.6\% | 0.3\% | 0.4\% | 0.6\% | 0.5\% | 0.2\% | 0.5\% |
| 80 to 90 miles | 3 | 0.1\% | 0.2\% | 0.1\% | 0.1\% | 0.1\% | 0.2\% | 0.2\% |
| over 90 miles | 15 | 0.4\% | 0.3\% | 0.3\% | 0.4\% | 0.4\% | 0.4\% | 0.2\% |
| Total | 3,455 | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |
| Average one-way trip distance | 13.4 | Miles | 14.0 | 13.7 | 14.4 | 14.7 | 14.6 | 15.3 |


| 10. How long is your daily one-way trip to campus? | Count | Fall 13 | Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| less than 5 minutes | 289 | 8.4\% | 9.5\% | 9.1\% | 7.9\% | 7.8\% | 7.3\% | 7.2\% |
| 5 to 10 minutes | 314 | 9.1\% | 9.3\% | 9.3\% | 9.2\% | 9.3\% | 8.9\% | 7.8\% |
| 10 to 15 minutes | 456 | 13.2\% | 12.2\% | 13.1\% | 14.6\% | 13.9\% | 14.4\% | 13.0\% |
| 15 to 20 minutes | 508 | 14.7\% | 14.5\% | 15.8\% | 16.9\% | 16.2\% | 16.1\% | 17.3\% |
| 20 to 30 minutes | 589 | 17.0\% | 17.2\% | 17.1\% | 15.8\% | 17.2\% | 17.0\% | 18.5\% |
| 30 to 40 minutes | 396 | 11.5\% | 11.3\% | 11.7\% | 11.7\% | 11.2\% | 11.5\% | 12.2\% |
| 40 to 50 minutes | 296 | 8.6\% | 8.8\% | 8.1\% | 8.5\% | 9.1\% | 8.8\% | 7.9\% |
| 50 to 60 minutes | 189 | 5.5\% | 6.0\% | 5.8\% | 5.3\% | 5.8\% | 5.8\% | 6.0\% |
| 1 hr . to 1 hr .15 mins . | 187 | 5.4\% | 4.8\% | 4.4\% | 4.5\% | 4.0\% | 5.1\% | 4.3\% |
| 1 hr .15 mins . to 1 hr .30 mins . | 93 | 2.7\% | 2.6\% | 2.5\% | 2.4\% | 2.4\% | 2.2\% | 2.4\% |
| 1 hr .30 mins . to 1 hr .45 mins . | 43 | 1.2\% | 1.5\% | 1.0\% | 1.1\% | 1.1\% | 1.1\% | 1.4\% |
| 1 hr .45 mins . to 2 hrs . | 44 | 1.3\% | 0.9\% | 1.0\% | 0.8\% | 0.7\% | 0.6\% | 0.8\% |
| 2 hrs . to 2 hr .30 mins . | 26 | 0.8\% | 0.8\% | 0.6\% | 0.6\% | 0.5\% | 0.5\% | 0.5\% |
| 2 hrs .30 mins . to 3 hrs . | 9 | 0.3\% | 0.3\% | 0.1\% | 0.3\% | 0.4\% | 0.3\% | 0.3\% |
| over 3 hrs. | 16 | 0.5\% | 0.3\% | 0.3\% | 0.4\% | 0.3\% | 0.4\% | 0.4\% |
| Total | 3,455 | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |
| Average trip time | 31 | Minutes | 31 | 29 | 30 | 30 | 30 | 30 |


| 11. If you come to the University by carpooling, bus or train (in Question 5), how do you get to your bus stop, train station or carpool location? If not, skip to Question 13. | Count | Fall 13 | Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| A. Walk/skateboard/roller blade/scooter | 763 | 52.2\% | 44.3\% | 47.2\% | 44.1\% | 43.9\% | 43.1\% | 39.1\% |
| B. Bicycle | 56 | 3.8\% | 5.4\% | 4.6\% | 4.7\% | 5.0\% | 4.7\% | 4.5\% |
| C. Bus/light rail/train/ferry | 76 | 5.2\% | 5.6\% | 5.9\% | 5.7\% | 6.3\% | 5.3\% | 6.7\% |
| D. Carpool | 72 | 4.9\% | 4.9\% | 4.3\% | 5.6\% | 5.3\% | 5.9\% | 8.5\% |
| E. I get dropped off | 144 | 9.9\% | 10.8\% | 9.9\% | 9.5\% | 9.0\% | 6.8\% | 7.1\% |
| F. Drive alone | 349 | 23.9\% | 28.8\% | 27.9\% | 30.5\% | 30.2\% | 34.1\% | 34.0\% |
| G. Motorcycle | 1 | 0.1\% | 0.1\% | 0.2\% | 0.0\% | 0.3\% | 0.1\% | 0.1\% |
| Total | 1,461 | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |
| Skipped question | 1,994 |  |  |  |  |  |  |  |


| 12. How far do you travel to this bus stop, <br> train station or carpool pick-up location <br> (miles)? |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | :--- | :--- | :--- | :--- | :--- | :--- |


| 13. Do you know about "Spare the Air Days"? | Count | Fall 13 | Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes | 1819 | 52.6\% | 60.7\% | 63.1\% | 67.5\% | 66.7\% | 69.0\% | 69.6\% |
| No | 1636 | 47.4\% | 39.3\% | 36.9\% | 32.5\% | 33.3\% | 31.0\% | 30.4\% |
| Total | 3,455 | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |
| 14. If yes, do you use bus, rail, bicycle or carpool to campus because of an announced "Spare the Air Day"? | Count | Fall 13 | Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 |
| Yes | 762 | 35.1\% | 33.4\% | 33.3\% | 35.1\% | 35.3\% | 31.2\% | 31.6\% |
| No | 1410 | 64.9\% | 66.6\% | 66.7\% | 64.9\% | 64.7\% | 68.8\% | 68.4\% |
| Total | 2,172 | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% |
| Skipped question | 1,283 |  |  |  |  |  |  |  |


| 15. How did you first learn about the |  |  |
| :--- | ---: | :---: |
| Transportation Solutions (TS) or any of the |  |  |
| TS services? TS provides AS Eco Pass |  |  |
| Sticker (VTA bus/light rail pass), trip |  |  |
| planning, carpool matching, Bicycle |  |  |
| Enclosure and TS website. |  |  |
| A. Website | Count | Fall 13 |
| B. Student Orientation | 309 | $8.9 \%$ |
| C. Campus fair or tabling event | 1094 | $31.7 \%$ |
| D. Email | 529 | $2.8 \%$ |
| E. Friend/classmate/colleague | 543 | $15.3 \%$ |
| F. I was mailed a letter + brochure | 600 | $15.7 \%$ |
| G. Poster/sign/brochure | 43 | $1.4 \%$ |
| H. Spartan Daily | 12 | $0.3 \%$ |
| I. I don't know of Eco Pass Sticker or TS | 227 | $6.6 \%$ |
| Total | 3,455 | $100.0 \%$ |


| Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 |
| :---: | ---: | ---: | ---: | ---: | ---: |
| $8.5 \%$ | $7.5 \%$ | $7.3 \%$ | $7.2 \%$ | $8.2 \%$ | $6.5 \%$ |
| $31.1 \%$ | $30.1 \%$ | $26.9 \%$ | $26.5 \%$ | $23.1 \%$ | $20.8 \%$ |
| $2.7 \%$ | $2.7 \%$ | $2.4 \%$ | $2.0 \%$ | $1.7 \%$ | $1.6 \%$ |
| $14.9 \%$ | $11.2 \%$ | $10.1 \%$ | $9.4 \%$ | $8.1 \%$ | $7.4 \%$ |
| $15.6 \%$ | $14.1 \%$ | $14.7 \%$ | $16.7 \%$ | $14.9 \%$ | $14.3 \%$ |
| $19.4 \%$ | $24.6 \%$ | $30.1 \%$ | $29.8 \%$ | $32.1 \%$ | $37.0 \%$ |
| $1.3 \%$ | $1.7 \%$ | $1.3 \%$ | $1.2 \%$ | $1.4 \%$ | $1.6 \%$ |
| $0.4 \%$ | $0.5 \%$ | $0.4 \%$ | $0.4 \%$ | $0.7 \%$ | $0.6 \%$ |
| $6.1 \%$ | $7.6 \%$ | $6.9 \%$ | $6.9 \%$ | $9.9 \%$ | $10.2 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| 16. Have you ever used any of the <br> Transportation Solutions (TS) services, <br> including the AS Eco Pass Sticker? | Count | Fall 13 |
| :--- | :---: | :---: |
| Yes | 2,395 | $69.3 \%$ |
| No | 1,060 | $30.7 \%$ |
| Total | 3,455 | $100.0 \%$ |


| Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 |
| :---: | ---: | ---: | ---: | ---: | ---: |
| $67.5 \%$ | $65.4 \%$ | $67.4 \%$ | $65.5 \%$ | $62.5 \%$ | $55.8 \%$ |
| $32.5 \%$ | $34.6 \%$ | $32.6 \%$ | $34.5 \%$ | $37.5 \%$ | $44.2 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| 17. If yes to Question 16, how did you get to <br> the University before using TS services or <br> AS Eco Pass? If not, skip to Question 20. |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |


| 18. If yes to Question 16, how do/did you <br> commute to the University after using TS <br> services or AS Eco Pass? |  |  |
| :--- | ---: | :---: |
| A. Bicycle | Count | Fall 13 |
| B. Carpool | 100 | $4.3 \%$ |
| C. I get dropped off | 56 | $2.4 \%$ |
|  <br> Ride and motorcycle) | 78 | $3.3 \%$ |
| E. VTA bus/light rail | 359 | $15.4 \%$ |
| F. Regional train/bus (including Caltrain, <br> Hwy 17 Express, ACE, Amtrak) | 1264 | $54.2 \%$ |
|  | 124 | $5.3 \%$ |
| G. I live on/near campus so I walk | 353 | $15.1 \%$ |
| Total | 2,334 | $100.0 \%$ |
| Skipped question | 1,121 |  |


| 19. If you take bus, light rail, train, or carpool to campus, select the THE MOST IMPORTANT reason for doing so. If not, skip to Question 20. | Count | Fall 13 | Fall 12 | Fall 11 |
| :---: | :---: | :---: | :---: | :---: |
| A. Have no other way | 441 | 22.0\% | 16.9\% | 21.0\% |
| B. Ability to use Tower Card + Eco Pass | 474 | 23.6\% | 23.0\% | 17.5\% |
| C. Ability to buy discounted transit passes at TS | 13 | 0.6\% | 0.5\% |  |
| D. Because of "Spare the Air" Announcements | 6 | 0.3\% | 0.6\% | 0.4\% |
| E. Allows someone else to use the car | 49 | 2.4\% | 2.3\% | 2.5\% |
| F. Avoid traffic and parking hassles | 358 | 17.9\% | 16.9\% | 16.5\% |
| G. Avoid paying for parking | 272 | 13.6\% | 14.1\% | 17.2\% |
| H. Avoid paying for gas | 185 | 9.2\% | 13.3\% | 10.6\% |
| I. Good for the environment | 77 | 3.8\% | 4.6\% | 5.0\% |
| J. Saves time | 24 | 1.2\% | 2.6\% | 2.4\% |
| K. I can read or study | 39 | 1.9\% | 1.7\% | 2.0\% |
| L. I don't like to drive | 40 | 2.0\% |  |  |
| M. I like taking transit or carpooling with others | 27 | 1.3\% |  |  |
| Other, please specify |  |  | 3.5\% | 5.0\% |
| Total | 2,005 | 100.0\% | 100.0\% | 100.0\% |
| Skipped question | 1,450 |  |  |  |


|  |  |  |
| :--- | ---: | :---: |
| 20. What is your employment status? | Count | Fall 13 |
| A. Employed full-time | 329 | $9.5 \%$ |
| B. Employed part-time | 1501 | $43.4 \%$ |
| C. Not employed | 1625 | $47.0 \%$ |
| Total | 3,455 | $100.0 \%$ |


| Fall 12 | Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 |
| :---: | ---: | ---: | ---: | ---: | ---: |
| $10.3 \%$ | $12.4 \%$ | $13.2 \%$ | $14.0 \%$ | $18.8 \%$ | $18.9 \%$ |
| $45.8 \%$ | $43.7 \%$ | $43.6 \%$ | $42.9 \%$ | $45.1 \%$ | $46.7 \%$ |
| $43.9 \%$ | $44.0 \%$ | $43.2 \%$ | $43.2 \%$ | $36.2 \%$ | $34.4 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| 21. If you're employed, where do you work? | Count | Fall 13 |
| :--- | ---: | :---: |
| A. On campus | 314 | $17.1 \%$ |
| B. Within walking distance of campus (e.g. <br> Downtown San Jose) | 98 | $5.3 \%$ |
| C. Off campus (e.g. outside of Downtown <br> San Jose) | 1427 | $77.6 \%$ |
| Total | 1,839 | $100.0 \%$ |
| 1,616 |  |  |

Fall 12
$16.5 \%$
$4.9 \%$

$78.6 \%$
$100.0 \%$
Fall 11
$16.6 \%$

$4.2 \%$

$79.1 \%$
$100.0 \%$
100.0\%

| 22. What is your class level: | Count | Fall 13 |
| :--- | ---: | :---: |
| A. Freshman (1-29.5 units) | 551 | $15.9 \%$ |
| B. Sophomore (30 - 59.5 units) | 300 | $8.7 \%$ |
| C. Junior (60 - 89.5 units) | 944 | $27.3 \%$ |
| D. Senior (90+ units) | 836 | $24.2 \%$ |
| E. Second Baccalaureate | 12 | $0.3 \%$ |
| F. Credential | 49 | $1.4 \%$ |
| G. Master's or higher | 727 | $21.0 \%$ |
| H. Open University / Continuing Education / <br> Extended Studies / IGP / ILP | 35 | $1.0 \%$ |
| I. Non student - employee | 1 | $0.0 \%$ |
| Total | 3,455 | $100.0 \%$ |


| Fall 12 | Fall 11 |
| :---: | ---: |
| $14.7 \%$ | $16.8 \%$ |
| $9.5 \%$ | $8.2 \%$ |
| $29.1 \%$ | $27.8 \%$ |
| $25.2 \%$ | $24.8 \%$ |
| $0.3 \%$ | $0.6 \%$ |
| $1.8 \%$ | $2.4 \%$ |
| $18.2 \%$ | $18.0 \%$ |
|  |  |
| $1.1 \%$ | $1.2 \%$ |
| $0.1 \%$ | $0.2 \%$ |
| $100.0 \%$ | $100.0 \%$ |


| Fall 10 | Fall 09 | Fall 08 | Fall 07 |
| ---: | ---: | ---: | ---: |
| $12.7 \%$ | $11.6 \%$ | $12.5 \%$ | $13.3 \%$ |
| $7.4 \%$ | $8.6 \%$ | $6.9 \%$ | $7.3 \%$ |
| $25.6 \%$ | $27.1 \%$ | $26.7 \%$ | $27.0 \%$ |
| $27.6 \%$ | $26.1 \%$ | $26.1 \%$ | $22.2 \%$ |
| $0.7 \%$ | $0.9 \%$ | $2.0 \%$ | $2.5 \%$ |
| $2.6 \%$ | $2.8 \%$ | $2.9 \%$ | $3.7 \%$ |
| $21.8 \%$ | $21.2 \%$ | $21.8 \%$ | $22.4 \%$ |
|  |  |  |  |
| $1.4 \%$ | $1.5 \%$ | $1.1 \%$ | $1.3 \%$ |
| $0.1 \%$ | $0.1 \%$ | $0.1 \%$ | $0.2 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| 23. If you don't take transit (bus, Light Rail, train), what is THE PRIMARY reason? | Count | Fall 13 | Fall 12 | Fall 11 |
| :---: | :---: | :---: | :---: | :---: |
| A. Service is slow / it takes too long | 693 | 39.9\% | 32.5\% | 30.3\% |
| B. Require transfers | 37 | 2.1\% | 4.2\% | 3.8\% |
| C. There is no service near me or no service at the times I commute to/from campus | 209 | 12.0\% | 15.4\% | 15.8\% |
| D. Concerns about personal safety | 231 | 13.3\% | 10.4\% | 12.1\% |
| E. Concerns about cleanliness, or general comfort | 59 | 3.4\% | 2.9\% | 3.1\% |
| F. Service is not reliable (transit not runing on time, no real time info available) | 89 | 5.1\% | 3.8\% | 3.4\% |
| G. Transit is too expensive | 39 | 2.2\% | 1.7\% | 1.3\% |
| H. Transit is not an option for me / / have complicated commute | 266 | 15.3\% |  |  |
| I. I don't know about the transit options or how to use public transportation | 113 | 6.5\% | 5.2\% | 5.9\% |
| Other, please specify |  |  | 24.0\% | 24.2\% |
| Total | 1,736 | 100.0\% | 100.1\% | 100.0\% |
| Skipped question | 1,719 |  |  |  |

