# SJSU Transportation Solutions Fall 2011 Student Commute Survey Report 

## 1 Survey

Transportation Solutions (TS) completed its eleventh annual survey administered at the end of fall 2011 semester. This was TS's ninth online survey using zoomerang.com. The survey produced significant results that prove this department's effectiveness in reducing reliance on single occupant vehicles and meeting the modal shift targets.

The survey instrument was the same used in previous years. The questionnaire had been approved by TS grant source, the Bay Area Air Quality Management District’s Transportation Fund for Clean Air (TFCA Regional Funds).

The survey was carried out from November $1^{\text {st }}$ through $16^{\text {th }}$, 2011. It was placed on the web and an email with the survey's link was sent to 34,130 students (Regular enrollment, Open University, Special Sessions, etc.); 4,172 participated with a response rate of $12.2 \%$.

### 1.1 Analysis

This survey produced consistencies in all response ratios compared with the previous years' results. Since 2010, the overall alternative transportation usage increased $1.8 \%$ at $48.5 \%$. Extrapolated over the population of 34,130 , alternative transportation users were estimated at 16,553 in 2011. The local transit (VTA) ridership to campus increased $1.6 \%$ at $33.1 \%$ or 11,314 riders in 2011.

## SJSU alternative transportation usage trends


(Regional transit include: Caltrain, BART, Highway 17 Express, Altamont Commuter Express (ACE) train, Amtrak Capitol Corridor and Monterey-Salinas Transit)

The chart below shows the decrease in drive-alone rate to campus among SJSU students since fall 2001.


The solo-driving to campus decreased $2.6 \%$ from $40.0 \%$ in 2010 to $37.4 \%$ in 2011. The total transit users (local and regional) made up $38.0 \%$ or 12,958 riders.

Bicycling to SJSU has been on the rise for some time as the following chart indicates. In 2011, 3.5\% of the population or about 1,178 biked to campus.


The average biking distance to SJSU was 2.1 miles (Q5xQ9).


The following chart shows the current commute situation at SJSU:

## Commute Modes to SJSU, fall 2011



Other significant findings are as follows:
a) Average frequency of travel to/from campus: 3.91 days per week, from the results of Question 4
b) One-way trip distance (home to campus): 13.7 miles (average), from the results of Question 9.
c) Number of days per week using transit/carpool/alternative commute mode: 3.92 days/week, from the result of Q4xQ5
d) Mode of travel when not using transit:

The responses from Questions 5 provide the percentages for all the commute modes. Based on this, of the 34,130 students:

- $37.4 \%$ or 12,765 drive-alone,
- $7.1 \%$ or 2,423 carpool/drop off,
- $3.5 \%$ or 1,178 bike,
- $13.3 \%$ or $4,539 \mathrm{walk} /$ skateboard/scooter
- $0.8 \%$ or 273 use other modes
e) Mode of travel prior to use of Transportation Solutions services - The results of questions 17 and 18, mode of transportation before and after using TS services show:

| Mode | Before | After | Net |
| :--- | ---: | ---: | ---: |
| Bicycle | $4.7 \%$ | $4.8 \%$ | $+0.1 \%$ |
| Carpool + Drop off | $17.8 \%$ | $6.6 \%$ | $-11.2 \%$ |
| Drive alone + park \& ride | $29.2 \%$ | $18.5 \%$ | $-10.7 \%$ |
| VTA Bus \& Light Rail | $27.0 \%$ | $51.8 \%$ | $+24.8 \%$ |
| Regional transit | $3.1 \%$ | $3.6 \%$ | $+0.5 \%$ |
| Walk | $18.2 \%$ | $14.8 \%$ | $-3.4 \%$ |

f) Net reduction in vehicle trips to campus (based upon prior travel mode):

The TS effectiveness in reducing drive-alone rate was $10.7 \%$.
Population 34,130 x 10.7\% decrease in drive-alone $=3,652$ cars $\times 2$ trips $/$ day $=7,304$ trips $/$ day
g) $27.9 \%(4,618)$ of the alternative transportation users drove-alone to an initial transit stop or carpool pick up site (Question 11).
h) The average one-way distance to initial transit stop or carpool site was 1.6 miles (Question 12).

Also other important results include:

- $51.7 \%$ of the new students use alternative transportation to campus (Q2xQ5). VTA ridership among new students was at $34.4 \%$.
- $35.4 \%$ of the commuters who always have access to a car and $78.9 \%$ of the people who sometimes have access to a car choose to take alternative transportation to campus (Q3xQ5).

The following table provides the detailed results and analysis of the findings for each survey question:

### 1.2 Zoomerang Survey Results

San Jose State University Transportation Survey, Fall 2011
Response Status: 4,172 Completes | 21 Partials
Filter: No filter applied
Nov 16, 2011 12:21 PM PST

| 1. Enter contact information for prize notification: |
| :--- |
| 4,058 Responses |

Fall 11 Fall 10
Fall 09
Fall 08
Fall 06
Fall 05 To 1 decimal point

| 2. Is this your first semester at SJSU? |  |  |
| :--- | :---: | :---: |
| Yes | 1,668 | $40 \%$ |
| No | 2,504 | $60 \%$ |
| Total | 4,172 | $100 \%$ |


| Fall 11 | Fall 10 | Fall 09 |
| ---: | ---: | ---: |
| $40.0 \%$ | $35.4 \%$ | $30.1 \%$ |
| $60.0 \%$ | $64.6 \%$ | $69.9 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |

Fall 08
$31.7 \%$
$68.3 \%$
$100.0 \%$

Fall 07
37.6\%
62.4\%
100.0\%

Fall 06
$33.8 \%$
$66.2 \%$
$100.0 \%$
100.0
Fall 05
$36.4 \%$
$63.6 \%$
$100.0 \%$

| Fall 11 | Fall 10 |
| ---: | ---: |
| $61.7 \%$ | $64.8 \%$ |
| $17.0 \%$ | $16.2 \%$ |
| $21.2 \%$ | $18.9 \%$ |
| $100.0 \%$ | $100.0 \%$ |


| Fall 09 | Fall 08 |
| ---: | ---: |
| $67.0 \%$ | $71.9 \%$ |
| $16.0 \%$ | $12.9 \%$ |
| $17.0 \%$ | $15.2 \%$ |
| $100.0 \%$ | $100.0 \%$ |

Fall 07
$74.9 \%$
$12.4 \%$
$12.7 \%$
$100.0 \%$

Fal
Fall 05 Jose State University (SJSU)?

| A. Always | 2,576 | $62 \%$ |
| :--- | ---: | :---: |
| B. Sometimes | 711 | $17 \%$ |
| C. Never | 885 | $21 \%$ |
| Total | 4,172 | $100 \%$ |


| 5. In a typical week, which transportation mode do <br> you mostly use to come to SJSU? (Mark only one <br> mode you use in the longest part of your trip to <br> campus) |  |  |
| :--- | ---: | ---: |
| A. ACE train | 26 | $1 \%$ |
| B. Amtrak/Capitol <br> Corridor/Thruway Bus | 6 | $0 \%$ |
| C. BART + connecting mode <br> (e.g. VTA Bus 180/181) |  |  |
| D. Bicycle | 57 | $1 \%$ |
| E. Bus (VTA) | 144 | $3 \%$ |
| F. Light Rail (VTA) | 714 | $17 \%$ |
| G. Caltrain | 669 | $16 \%$ |
| H. Carpool with other SJSU <br> students or employees | 65 | $2 \%$ |
| I. I get dropped off | 141 | $3 \%$ |
| J. Drive alone | 156 | $4 \%$ |
| K. Drive to Park \& Ride Lot <br> and take SJSU Shuttle | 1,446 | $35 \%$ |
| L. Highway 17 Express bus | 115 | $3 \%$ |
| M. Monterey Salinas Transit <br> bus line 55 or 79 | 42 | $1 \%$ |
| N. Motorcycle | 5 | $0 \%$ |
| O. Outreach (VTA) | 21 | $1 \%$ |
| P. Skateboard/roller <br> blade/scooter | 12 | $0 \%$ |
| Q. Walk, (live on/near campus) | 526 | $1 \%$ |
| Total | 172 | $100 \%$ |

6. If you selected VTA Bus in Question 5, please pick
the Bus route you mostly use. If not, go to the next
Question. Question.

| 11 | 7 | 1\% |
| :---: | :---: | :---: |
| 22 | 98 | 12\% |
| 23 | 89 | 10\% |
| 63 | 24 | 3\% |
| 64 | 68 | 8\% |
| 65 | 6 | 1\% |
| 66 | 50 | 6\% |
| 68 | 23 | 3\% |
| 72 | 82 | 10\% |
| 73 | 73 | 9\% |
| 81 | 31 | 4\% |
| 82 | 8 | 1\% |
| 168 | 20 | 2\% |
| 180 | 1 | 0\% |
| 181 | 147 | 17\% |
| 304 | 1 | 0\% |
| 522 | 100 | 12\% |
| DASH | 21 | 2\% |
| Total | 849 | 100\% |


| Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 | Fall 05 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $0.6 \%$ | $0.5 \%$ | $0.5 \%$ | $0.4 \%$ | $0.1 \%$ | $0.2 \%$ | $0.2 \%$ |
|  |  |  |  |  |  |  |
| $0.1 \%$ | $0.1 \%$ | $0.2 \%$ | $0.2 \%$ | $0.1 \%$ | $0.1 \%$ | $0.1 \%$ |
|  |  |  |  |  |  |  |
| $1.4 \%$ | $1.2 \%$ | $1.1 \%$ | $1.1 \%$ | $0.7 \%$ | $0.8 \%$ | $0.7 \%$ |
| $3.5 \%$ | $3.3 \%$ | $2.8 \%$ | $2.5 \%$ | $2.1 \%$ | $1.6 \%$ | $1.4 \%$ |
| $17.1 \%$ | $16.5 \%$ | $16.8 \%$ | $13.8 \%$ | $11.1 \%$ | $10.2 \%$ | $9.2 \%$ |
| $16.0 \%$ | $15.0 \%$ | $14.7 \%$ | $16.0 \%$ | $13.8 \%$ | $13.4 \%$ | $10.5 \%$ |
| $1.6 \%$ | $1.5 \%$ | $2.2 \%$ | $2.4 \%$ | $2.2 \%$ | $2.5 \%$ | $1.9 \%$ |
|  |  |  |  |  |  |  |
| $3.4 \%$ | $3.7 \%$ | $4.1 \%$ | $4.0 \%$ | $4.4 \%$ | $4.0 \%$ | $5.1 \%$ |
| $3.7 \%$ | $3.7 \%$ | $3.2 \%$ | $2.5 \%$ | $2.4 \%$ | $2.5 \%$ | $2.7 \%$ |
| $34.7 \%$ | $37.7 \%$ | $36.6 \%$ | $38.4 \%$ | $46.2 \%$ | $47.3 \%$ | $52.0 \%$ |
|  |  |  |  |  |  |  |
| $2.8 \%$ | $2.3 \%$ | $3.6 \%$ | $3.9 \%$ | $4.2 \%$ | $3.6 \%$ | $4.2 \%$ |
| $1.0 \%$ | $1.0 \%$ | $1.1 \%$ | $1.6 \%$ | $1.3 \%$ | $1.3 \%$ | $1.5 \%$ |
|  |  |  |  |  |  |  |
| $0.1 \%$ | $0.1 \%$ | $0.1 \%$ | $0.1 \%$ | $0.1 \%$ | $0.1 \%$ |  |
| $0.5 \%$ | $0.6 \%$ | $0.6 \%$ | $0.7 \%$ | $0.6 \%$ | $0.7 \%$ | $0.6 \%$ |
| $0.3 \%$ | $0.2 \%$ | $0.2 \%$ | $0.2 \%$ | $0.0 \%$ | $0.2 \%$ | $0.2 \%$ |
|  |  |  |  |  |  |  |
| $0.6 \%$ | $0.5 \%$ | $0.5 \%$ | $0.5 \%$ | $0.4 \%$ | $0.2 \%$ | $0.0 \%$ |
| $12.6 \%$ | $12.0 \%$ | $11.6 \%$ | $12.0 \%$ | $10.4 \%$ | $11.3 \%$ | $9.6 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 | Fall 05 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $0.8 \%$ | $0.3 \%$ | $0.4 \%$ | $0.1 \%$ |  |  |  |
| $11.5 \%$ | $11.1 \%$ | $9.5 \%$ | $10.0 \%$ | $13.4 \%$ | $14.1 \%$ | $12.7 \%$ |
| $10.5 \%$ | $12.8 \%$ | $10.4 \%$ | $11.5 \%$ | $9.4 \%$ | $9.2 \%$ | $9.5 \%$ |
| $2.8 \%$ | $2.7 \%$ | $2.1 \%$ | $3.7 \%$ | $3.3 \%$ | $2.5 \%$ | $2.6 \%$ |
| $8.0 \%$ | $8.7 \%$ | $6.8 \%$ | $9.4 \%$ | $1.9 \%$ | $1.9 \%$ | $3.4 \%$ |
| $0.7 \%$ | $0.9 \%$ | $0.7 \%$ | $0.6 \%$ | $3.1 \%$ | $3.4 \%$ | $4.4 \%$ |
| $5.9 \%$ | $8.4 \%$ | $7.9 \%$ | $7.2 \%$ | $2.9 \%$ | $3.8 \%$ | $4.4 \%$ |
| $2.7 \%$ | $3.1 \%$ | $1.5 \%$ | $1.5 \%$ | $2.6 \%$ | $1.9 \%$ | $3.0 \%$ |
| $9.7 \%$ | $7.0 \%$ | $7.0 \%$ | $6.0 \%$ | $5.8 \%$ | $4.8 \%$ | $5.6 \%$ |
| $8.6 \%$ | $7.8 \%$ | $9.9 \%$ | $8.5 \%$ | $8.0 \%$ | $5.3 \%$ | $4.8 \%$ |
| $3.7 \%$ | $3.8 \%$ | $4.8 \%$ | $4.2 \%$ | $8.4 \%$ | $9.4 \%$ | $10.1 \%$ |
| $0.9 \%$ | $1.0 \%$ | $1.0 \%$ | $0.6 \%$ | $1.0 \%$ | $1.7 \%$ | $2.2 \%$ |
| $2.4 \%$ | $1.3 \%$ | $3.1 \%$ | $2.8 \%$ |  |  |  |
| $0.1 \%$ | $0.8 \%$ | $0.7 \%$ | $8.2 \%$ | $18.5 \%$ | $19.1 \%$ | $17.5 \%$ |
| $17.3 \%$ | $13.4 \%$ | $13.1 \%$ | $6.4 \%$ |  |  |  |
| $0.1 \%$ | $0.0 \%$ | $0.4 \%$ | $0.1 \%$ | $0.2 \%$ | $0.2 \%$ | $0.2 \%$ |
| $11.8 \%$ | $14.7 \%$ | $17.6 \%$ | $15.6 \%$ | $17.3 \%$ | $17.9 \%$ | $16.1 \%$ |
| $2.5 \%$ | $2.3 \%$ | $3.2 \%$ | $3.3 \%$ | $2.7 \%$ | $1.7 \%$ | $2.0 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| 7. Your trip to SJSU normally starts from: |  |  |
| :--- | ---: | :---: |
| A. Home/dorm/current <br> residence/friend or relative's <br> house | 3,765 | $90 \%$ |
| B. Work | 324 | $8 \%$ |
| C. Other location | 83 | $2 \%$ |
| Total | 4,172 | $100 \%$ |


| 8. Where do you go after leaving the University? |  |  |
| :--- | ---: | :---: |
| A. Home/dorm/current <br> residence/friend or relative's <br> house | 3,623 | $87 \%$ |
| B. Work | 420 | $10 \%$ |
| C. Other location | 129 | $3 \%$ |
| Total | 4,172 | $100 \%$ |

Fall $11 \quad$ Fall 10
Fall 11

$88.5 \%$
$9.2 \%$
$86.8 \%$
$10.1 \%$
$3.1 \%$
$100.0 \%$
100.0\% 1

## 9. How far is your daily one-way trip to SJSU?

| less than 0.5 mile | 460 | $11 \%$ |
| :--- | ---: | :---: |
| 0.5 to 1 mile | 203 | $5 \%$ |
| 1 to 2 miles | 182 | $4 \%$ |
| 2 to 5 miles | 454 | $11 \%$ |
| 5 to 10 miles | 1,004 | $24 \%$ |
| 10 to 15 miles | 649 | $16 \%$ |
| 15 to 20 miles | 325 | $8 \%$ |
| 20 to 25 miles | 197 | $5 \%$ |
| 25 to 30 miles | 153 | $4 \%$ |
| 30 to 35 miles | 142 | $3 \%$ |
| 35 to 40 miles | 98 | $2 \%$ |
| 40 to 45 miles | 50 | $1 \%$ |
| 45 to 50 miles | 59 | $1 \%$ |
| 50 to 55 miles | 47 | $1 \%$ |
| 55 to 60 miles | 48 | $1 \%$ |
| 60 to 70 miles | 15 | $0 \%$ |
| 70 to 80 miles | 4 | $0 \%$ |
| 80 to 90 miles | 13 | $0 \%$ |
| over 90 miles | 42 | $100 \%$ |
| Total |  |  |
| Avrage one |  |  |

## Average one way trip distance <br> 13.7 Miles

| Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 | Fall 05 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $11.0 \%$ | $9.4 \%$ | $9.4 \%$ | $9.5 \%$ | $8.7 \%$ | $9.6 \%$ | $7.4 \%$ |
| $4.9 \%$ | $5.2 \%$ | $4.3 \%$ | $4.5 \%$ | $3.6 \%$ | $4.1 \%$ | $2.7 \%$ |
| $4.4 \%$ | $4.3 \%$ | $4.6 \%$ | $4.4 \%$ | $3.5 \%$ | $2.5 \%$ | $2.7 \%$ |
| $10.9 \%$ | $10.8 \%$ | $10.0 \%$ | $9.8 \%$ | $8.7 \%$ | $9.0 \%$ | $8.5 \%$ |
| $24.1 \%$ | $21.7 \%$ | $23.0 \%$ | $22.8 \%$ | $24.2 \%$ | $21.6 \%$ | $22.8 \%$ |
| $15.6 \%$ | $17.7 \%$ | $16.5 \%$ | $16.8 \%$ | $17.0 \%$ | $18.1 \%$ | $18.4 \%$ |
| $7.8 \%$ | $8.3 \%$ | $7.7 \%$ | $8.1 \%$ | $9.0 \%$ | $8.8 \%$ | $9.3 \%$ |
| $4.7 \%$ | $4.7 \%$ | $5.4 \%$ | $5.4 \%$ | $5.9 \%$ | $6.2 \%$ | $6.0 \%$ |
| $3.7 \%$ | $4.0 \%$ | $4.8 \%$ | $4.1 \%$ | $4.5 \%$ | $4.5 \%$ | $4.9 \%$ |
| $3.4 \%$ | $3.6 \%$ | $3.7 \%$ | $3.8 \%$ | $3.9 \%$ | $4.0 \%$ | $4.4 \%$ |
| $2.3 \%$ | $2.4 \%$ | $2.8 \%$ | $3.5 \%$ | $3.1 \%$ | $2.8 \%$ | $3.2 \%$ |
| $1.4 \%$ | $1.9 \%$ | $2.2 \%$ | $1.6 \%$ | $1.7 \%$ | $2.0 \%$ | $2.1 \%$ |
| $1.4 \%$ | $1.8 \%$ | $1.5 \%$ | $1.7 \%$ | $1.7 \%$ | $1.8 \%$ | $2.1 \%$ |
| $1.4 \%$ | $1.2 \%$ | $1.1 \%$ | $1.4 \%$ | $1.4 \%$ | $1.6 \%$ | $1.6 \%$ |
| $1.1 \%$ | $1.1 \%$ | $0.9 \%$ | $0.8 \%$ | $0.9 \%$ | $1.4 \%$ | $1.3 \%$ |
| $1.2 \%$ | $0.6 \%$ | $1.0 \%$ | $0.9 \%$ | $1.1 \%$ | $0.9 \%$ | $1.0 \%$ |
| $0.4 \%$ | $0.6 \%$ | $0.5 \%$ | $0.2 \%$ | $0.5 \%$ | $0.4 \%$ | $0.6 \%$ |
| $0.1 \%$ | $0.1 \%$ | $0.1 \%$ | $0.2 \%$ | $0.2 \%$ | $0.2 \%$ | $0.3 \%$ |
| $0.3 \%$ | $0.4 \%$ | $0.4 \%$ | $0.4 \%$ | $0.2 \%$ | $0.5 \%$ | $0.8 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |
| 13.7 | 14.4 | 14.7 | 14.6 | 15.3 | 15.7 | 16.8 |


| 10. How long is your daily one-way trip to campus? |  |  |
| :--- | ---: | :---: |
| less than 5 minutes | 380 | $9 \%$ |
| 5 to 10 minutes | 390 | $9 \%$ |
| 10 to 15 minutes | 546 | $13 \%$ |
| 15 to 20 minutes | 661 | $16 \%$ |
| 20 to 30 minutes | 715 | $17 \%$ |
| 30 to 40 minutes | 487 | $12 \%$ |
| 40 to 50 minutes | 336 | $8 \%$ |
| 50 to 60 minutes | 244 | $6 \%$ |
| 1 hr. to 1 hr. 15 mins. | 185 | $4 \%$ |
| 1 hr. 15 mins. to 1 hr. 30 mins. | 104 | $2 \%$ |
| 1 hr. 30 mins. to 1 hr. 45 mins. | 42 | $1 \%$ |
| 1 hr. 45 mins. to 2 hrs. | 43 | $1 \%$ |
| 2 hrs. to 2 hr. 30 mins. | 23 | $1 \%$ |
| 2 hrs. 30 mins. to 3 hrs. | 5 | $0 \%$ |
| over 3 hrs. | 11 | $0 \%$ |
| Total | 4,172 | $100 \%$ |
| Average trip time | 29 | Minutes |


| Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 | Fall 05 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $9.1 \%$ | $7.9 \%$ | $7.8 \%$ | $7.3 \%$ | $7.2 \%$ | $8.1 \%$ | $7.2 \%$ |
| $9.3 \%$ | $9.2 \%$ | $9.3 \%$ | $8.9 \%$ | $7.8 \%$ | $8.1 \%$ | $7.8 \%$ |
| $13.1 \%$ | $14.6 \%$ | $13.9 \%$ | $14.4 \%$ | $13.0 \%$ | $13.1 \%$ | $13.8 \%$ |
| $15.8 \%$ | $16.9 \%$ | $16.2 \%$ | $16.1 \%$ | $17.3 \%$ | $15.8 \%$ | $18.5 \%$ |
| $17.1 \%$ | $15.8 \%$ | $17.2 \%$ | $17.0 \%$ | $18.5 \%$ | $18.2 \%$ | $17.7 \%$ |
| $11.7 \%$ | $11.7 \%$ | $11.2 \%$ | $11.5 \%$ | $12.2 \%$ | $11.8 \%$ | $11.8 \%$ |
| $8.1 \%$ | $8.5 \%$ | $9.1 \%$ | $8.8 \%$ | $7.9 \%$ | $8.4 \%$ | $9.0 \%$ |
| $5.8 \%$ | $5.3 \%$ | $5.8 \%$ | $5.8 \%$ | $6.0 \%$ | $5.9 \%$ | $5.1 \%$ |
| $4.4 \%$ | $4.5 \%$ | $4.0 \%$ | $5.1 \%$ | $4.3 \%$ | $4.9 \%$ | $4.3 \%$ |
| $2.5 \%$ | $2.4 \%$ | $2.4 \%$ | $2.2 \%$ | $2.4 \%$ | $2.3 \%$ | $2.0 \%$ |
| $1.0 \%$ | $1.1 \%$ | $1.1 \%$ | $1.1 \%$ | $1.4 \%$ | $1.2 \%$ | $1.2 \%$ |
| $1.0 \%$ | $0.8 \%$ | $0.7 \%$ | $0.6 \%$ | $0.8 \%$ | $0.9 \%$ | $0.6 \%$ |
| $0.6 \%$ | $0.6 \%$ | $0.5 \%$ | $0.5 \%$ | $0.5 \%$ | $0.5 \%$ | $0.5 \%$ |
| $0.1 \%$ | $0.3 \%$ | $0.4 \%$ | $0.3 \%$ | $0.3 \%$ | $0.2 \%$ | $0.3 \%$ |
| $0.3 \%$ | $0.4 \%$ | $0.3 \%$ | $0.4 \%$ | $0.4 \%$ | $0.5 \%$ | $0.3 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |
| 29 | 30 | 30 | 30 | 30 | 29 | 29 |

## 11. If you come to the University by carpooling, bus or train (in Question 5), how do you get to your bus stop, train station or carpool location? If not, skip to Question 13.

| A. Walk/skateboard/roller <br> blade/scooter | 755 | $47 \%$ |
| :--- | ---: | :---: |
| B. Bicycle | 74 | $5 \%$ |
| C. Bus/light rail/train/ferry | 95 | $6 \%$ |
| D. Carpool | 69 | $4 \%$ |
| E. I get dropped off | 158 | $10 \%$ |
| F. Drive alone | 446 | $28 \%$ |
| G. Motorcycle | 3 | $0 \%$ |
| Total | 1,600 | $100 \%$ |


| Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 | Fall 05 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |  |  |
| $47.2 \%$ | $44.1 \%$ | $43.9 \%$ | $43.1 \%$ | $39.1 \%$ | $39.8 \%$ | $36.9 \%$ |
| $4.6 \%$ | $4.7 \%$ | $5.0 \%$ | $4.7 \%$ | $4.5 \%$ | $3.4 \%$ | $3.4 \%$ |
| $5.9 \%$ | $5.7 \%$ | $6.3 \%$ | $5.3 \%$ | $6.7 \%$ | $6.3 \%$ | $6.2 \%$ |
| $4.3 \%$ | $5.6 \%$ | $5.3 \%$ | $5.9 \%$ | $8.5 \%$ | $5.8 \%$ | $6.6 \%$ |
| $9.9 \%$ | $9.5 \%$ | $9.0 \%$ | $6.8 \%$ | $7.1 \%$ | $7.0 \%$ | $9.1 \%$ |
| $27.9 \%$ | $30.5 \%$ | $30.2 \%$ | $34.1 \%$ | $34.0 \%$ | $37.5 \%$ | $37.6 \%$ |
| $0.2 \%$ | $0.0 \%$ | $0.3 \%$ | $0.1 \%$ | $0.1 \%$ | $0.2 \%$ | $0.3 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| 12. How far do you travel to this bus stop, train <br> station or carpool pick-up location (miles)? <br> 0 to 0.25 mile$r 550$ |  |  |
| :--- | ---: | ---: |
| 0.25 to 0.5 mile | 292 | $17 \%$ |
| 0.5 to 0.75 mile | 131 | $8 \%$ |
| 0.75 to 1 mile | 154 | $9 \%$ |
| 1 mile to 1.5 miles | 151 | $9 \%$ |
| 1.5 miles to 2 miles | 70 | $4 \%$ |
| 2 miles to 2.5 miles | 52 | $3 \%$ |
| 2.5 miles to 3 miles | 49 | $3 \%$ |
| 3 to 4 miles | 47 | $3 \%$ |
| 4 to 5 miles | 57 | $3 \%$ |
| 5 to 6 miles | 28 | $2 \%$ |
| 6 to 8 miles | 28 | $2 \%$ |
| 8 to 10 miles | 32 | $2 \%$ |
| Over 10 miles | 60 | $4 \%$ |
| Total | 1,701 | $100 \%$ |
| Average distance | 1.6 | Miles |


| Fall 11 | Fall 10 | Fall 09 | Fall 08 |
| ---: | ---: | ---: | ---: |
| $32.3 \%$ | $33.1 \%$ | $32.8 \%$ | $31.0 \%$ |
| $17.2 \%$ | $15.2 \%$ | $14.9 \%$ | $14.0 \%$ |
| $7.7 \%$ | $7.6 \%$ | $7.2 \%$ | $6.5 \%$ |
| $9.1 \%$ | $8.4 \%$ | $9.2 \%$ | $9.1 \%$ |
| $8.9 \%$ | $9.5 \%$ | $8.9 \%$ | $8.7 \%$ |
| $4.1 \%$ | $5.1 \%$ | $5.8 \%$ | $6.2 \%$ |
| $3.1 \%$ | $3.7 \%$ | $3.2 \%$ | $4.0 \%$ |
| $2.9 \%$ | $2.8 \%$ | $2.8 \%$ | $3.9 \%$ |
| $2.8 \%$ | $3.7 \%$ | $3.1 \%$ | $2.8 \%$ |
| $3.4 \%$ | $2.5 \%$ | $2.7 \%$ | $3.0 \%$ |
| $1.6 \%$ | $1.8 \%$ | $1.8 \%$ | $2.4 \%$ |
| $1.6 \%$ | $1.4 \%$ | $2.0 \%$ | $1.7 \%$ |
| $1.9 \%$ | $2.1 \%$ | $1.8 \%$ | $2.3 \%$ |
| $3.5 \%$ | $3.3 \%$ | $3.8 \%$ | $4.3 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |
| 1.6 | 1.6 | 1.7 | 1.8 |


| Fall 07 | Fall 06 | Fall 05 |
| ---: | ---: | ---: |
| $29.6 \%$ | $30.6 \%$ | $32.0 \%$ |
| $15.3 \%$ | $14.0 \%$ | $14.9 \%$ |
| $7.0 \%$ | $6.5 \%$ | $6.0 \%$ |
| $9.5 \%$ | $10.2 \%$ | $9.4 \%$ |
| $7.4 \%$ | $8.5 \%$ | $6.6 \%$ |
| $5.9 \%$ | $6.2 \%$ | $5.2 \%$ |
| $3.7 \%$ | $3.6 \%$ | $3.8 \%$ |
| $3.3 \%$ | $2.1 \%$ | $3.5 \%$ |
| $3.6 \%$ | $3.5 \%$ | $3.2 \%$ |
| $3.6 \%$ | $3.4 \%$ | $4.1 \%$ |
| $1.8 \%$ | $2.3 \%$ | $1.5 \%$ |
| $1.5 \%$ | $2.0 \%$ | $2.5 \%$ |
| $2.5 \%$ | $2.7 \%$ | $2.1 \%$ |
| $5.3 \%$ | $4.4 \%$ | $5.1 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |
| 2.0 | 1.8 | 1.8 |


Fall 11
$63.1 \%$
$36.9 \%$
$100.0 \%$

Fall $11 \quad$ Fall 10

| $33.3 \%$ | $35.1 \%$ |
| :--- | :--- |
| $66.7 \%$ | $64.9 \%$ |

100.0\% 100.0\%


Fall 08
Fall 0
31.2\%
68.8\%
100.0\%

Fall 07 69.6\% 30.4\% 100.0\%
14. If yes, do you use bus, rail, bicycle or carpool to campus because of an announced "Spare the Air

| Day"? |  |  |
| :--- | :---: | :---: |
| Yes | 1,001 | $33 \%$ |
| No | 2,006 | $67 \%$ |
| Total | 3,007 | $100 \%$ |

100.0\%

| 15. How did you first learn about the Transportation <br> Solutions (TS) or any of the TS services? TS <br> provides AS Eco Pass Sticker (VTA bus/light rail <br> pass), trip planning, carpool matching, Bicycle <br> Enclosure and TS website. |  |  |
| :--- | ---: | ---: |
| A. Website | 313 | $8 \%$ |
| B. Student Orientation | 1,256 | $30 \%$ |
| C. Campus fair or tabling event | 111 | $3 \%$ |
| D. Email | 469 | $11 \%$ |
| E. Friend/classmate/colleague | 587 | $14 \%$ |
| F. I was mailed a letter + <br> brochure | 1,026 | $25 \%$ |
| G. Poster/sign/brochure | 73 | $2 \%$ |
| H. Spartan Daily | 21 | $1 \%$ |
| I. I don't know of Eco Pass <br> Sticker or TS | 316 | $8 \%$ |
| Total | 4,172 | $100 \%$ |

Fall 1
$7.5 \%$
$30.1 \%$
$2.7 \%$
$11.2 \%$
$14.1 \%$
$24.6 \%$
$1.7 \%$
$0.5 \%$
$7.6 \%$
$100.0 \%$
9
16. Have you ever used any of the Transportation Solutions (TS) services, including the AS Eco Pass Sticker?

| Yes | 2,729 | $65 \%$ |
| :--- | :---: | :---: |
| No | 1,443 | $35 \%$ |
| Total | 4,172 | $100 \%$ |

Fall 11 65.4\% 34.6\% 100.0\%

Fall 10
Fall 09
67.4\%
32.6\%
100.0\%

| Fall 11 | Fall 10 | Fall 09 |
| ---: | ---: | ---: |
| $4.7 \%$ | $3.0 \%$ | $3.1 \%$ |
|  |  |  |
| $3.2 \%$ | $3.9 \%$ | $4.2 \%$ |
| $14.6 \%$ | $12.3 \%$ | $11.2 \%$ |

Fall 08
$2.8 \%$

$3.3 \%$
$9.2 \%$
Fall 07
$2.3 \%$

$3.9 \%$
$10.7 \%$

Fall 06
Fall 05
1.7\%
2.5\%
4.1\%
10.4\%

17. If yes to Question 16, how did you get to the University before using TS services or AS Eco Pass? If not, skip to Question 20.

| A. Bicycle | 128 | $5 \%$ |
| :--- | ---: | :---: |
| B. Carpooled with <br> students/employees | 87 | $3 \%$ |
| C. I got dropped off | 396 | $15 \%$ |
| D. I drove alone (including to <br> SJSU Park \& Ride and <br> motorcycle) | 790 | $29 \%$ |
| E. I was taking VTA bus/light <br> rail before attending SJSU | 730 | $27 \%$ |
| F. Regional train/bus (including <br> Caltrain, Hwy 17 Express, <br> ACE, Amtrak) | 83 | $3 \%$ |
| G. I lived on/near campus so I <br> walked | 492 | $18 \%$ |
| H. This was a new commute <br> for me | 2,706 | $100 \%$ |
| Total |  |  |


| 18. If yes to Question 16, how do/did you commute <br> to the University after using TS services or AS Eco <br> Pass? |  |  |
| :--- | ---: | ---: |
| A. Bicycle | 128 | $5 \%$ |
| B. Carpool | 73 | $3 \%$ |
| C. I get dropped off | 104 | $4 \%$ |
| D. Drive alone (including to <br> SJSU Park \& Ride and <br> motorcycle) | 498 | $19 \%$ |
| E. VTA bus/light rail | 1,393 | $52 \%$ |
| F. Regional train/bus (including <br> Caltrain, Hwy 17 Express, <br> ACE, Amtrak) |  |  |
| G. I live on/near campus so I <br> walk | 398 | $4 \%$ |
| Total | 2,691 | $100 \%$ |

Fall 11 Fall 10

$$
\text { Fall } 09
$$

| $4.8 \%$ | $3.8 \%$ |
| :--- | :--- |
| $2.7 \%$ | $2.5 \%$ |
| $3.9 \%$ | $4.3 \%$ |

$$
\begin{aligned}
& 3.6 \% \\
& 3.0 \% \\
& 3.8 \%
\end{aligned}
$$

Fall 08

Fall 0

$$
3.3 \%
$$

Fall 06

$$
\begin{aligned}
& 3.30 \\
& 3.20
\end{aligned}
$$

2.3\%

Fall 05 2.8\%
3.5\%
3.9\%

| $18.5 \%$ | $19.2 \%$ | $18.1 \%$ | $18.8 \%$ | $22.9 \%$ | $22.7 \%$ | $25.7 \%$ |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $51.8 \%$ | $51.8 \%$ | $52.7 \%$ | $53.2 \%$ | $49.3 \%$ | $49.8 \%$ | $47.5 \%$ |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| $3.6 \%$ | $3.5 \%$ | $3.9 \%$ | $4.4 \%$ | $4.4 \%$ | $4.7 \%$ | $4.6 \%$ |
|  |  |  |  |  |  |  |
| $14.8 \%$ | $15.0 \%$ | $14.8 \%$ | $14.2 \%$ | $13.5 \%$ | $15.0 \%$ | $12.0 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |

19. If you take bus, light rail, train, or carpool to campus, select the THE MOST IMPORTANT reason for doing so. If not, skip to Question 20.

| A. Have no other way | 453 | $21 \%$ |
| :--- | ---: | :---: |
| B. Ability to use Tower Card + <br> AS Eco Pass Sticker | 378 | $17 \%$ |
| C. Because of "Spare the Air" <br> Announcements | 8 | $0 \%$ |
| D. Allows someone else to use <br> the car | 53 | $2 \%$ |
| E. Avoid traffic and parking <br> hassles | 357 | $17 \%$ |
| F. Avoid paying for parking | 371 | $17 \%$ |
| G. Avoid paying for gas | 230 | $11 \%$ |
| H. Good for the environment | 109 | $5 \%$ |
| I. Saves time | 51 | $2 \%$ |
| J. I can read or study | 43 | $2 \%$ |
| Other, Please Specify | 109 | $5 \%$ |
| Total | 2,162 | $100 \%$ |


| 20. What is your employment status? |  |  |
| :--- | ---: | :---: |
| A. Employed full-time | 516 | $12 \%$ |
| B. Employed part-time | 1,822 | $44 \%$ |
| C. Not employed | 1,834 | $44 \%$ |
| Total | 4,172 | $100 \%$ |


| Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 | Fall 05 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $12.4 \%$ | $13.2 \%$ | $14.0 \%$ | $18.8 \%$ | $18.9 \%$ | $20.6 \%$ | $21.2 \%$ |
| $43.7 \%$ | $43.6 \%$ | $42.9 \%$ | $45.1 \%$ | $46.7 \%$ | $46.7 \%$ | $46.8 \%$ |
| $44.0 \%$ | $43.2 \%$ | $43.2 \%$ | $36.2 \%$ | $34.4 \%$ | $32.6 \%$ | $32.0 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| 21. If you're employed, where do you work? |  |  |
| :--- | ---: | :---: |
| A. On campus | 393 | $17 \%$ |
| B. Within walking distance of <br> campus (e.g. Downtown San <br> Jose) | 100 | $4 \%$ |
| C. Off campus (e.g. outside of <br> Downtown San Jose) | 1,868 | $79 \%$ |
| Total | 2,361 | $100 \%$ |


| Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 | Fall 05 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $16.6 \%$ | $15.0 \%$ | $13.7 \%$ | $11.8 \%$ | $10.7 \%$ | $11.8 \%$ | $8.8 \%$ |
|  |  |  |  |  |  |  |
| $4.2 \%$ | $4.6 \%$ | $4.3 \%$ | $5.1 \%$ | $4.1 \%$ | $4.1 \%$ | $3.8 \%$ |
|  |  |  |  |  |  |  |
| $79.1 \%$ | $80.4 \%$ | $82.0 \%$ | $83.1 \%$ | $85.1 \%$ | $84.1 \%$ | $87.4 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |


| 22. What is your class level: |  |  |
| :--- | ---: | ---: |
| A. Freshman (Generally 1st <br> year) | 702 | $17 \%$ |
| B. Sophomore (Generally 2nd <br> year) | 341 | $8 \%$ |
| C. Junior (Generally 3rd year <br> or newly transferred student) | 1,160 | $28 \%$ |
| D. Senior (4 or more years) | 1,034 | $25 \%$ |
| E. Second Baccalaureate | 24 | $1 \%$ |
| F. Credential | 102 | $2 \%$ |
| G. Master's or higher | 752 | $18 \%$ |
| H. Open University/continuing <br> education/extended <br> studies/SAL | 49 | $1 \%$ |
| I. Non student - employee | 8 | $0 \%$ |
| Total | 4,172 | $100 \%$ |


| Fall 11 | Fall 10 | Fall 09 | Fall 08 | Fall 07 | Fall 06 | Fall 05 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |  |  |
| $16.8 \%$ | $12.7 \%$ | $11.6 \%$ | $12.5 \%$ | $13.3 \%$ | $11.5 \%$ | $11.8 \%$ |
|  |  |  |  |  |  |  |
| $8.2 \%$ | $7.4 \%$ | $8.6 \%$ | $6.9 \%$ | $7.3 \%$ | $7.7 \%$ | $8.7 \%$ |
|  |  |  |  |  |  |  |
| $27.8 \%$ | $25.6 \%$ | $27.1 \%$ | $26.7 \%$ | $27.0 \%$ | $25.7 \%$ | $30.1 \%$ |
| $24.8 \%$ | $27.6 \%$ | $26.1 \%$ | $26.1 \%$ | $22.2 \%$ | $25.1 \%$ | $22.3 \%$ |
| $0.6 \%$ | $0.7 \%$ | $0.9 \%$ | $2.0 \%$ | $2.5 \%$ | $2.2 \%$ | $2.3 \%$ |
| $2.4 \%$ | $2.6 \%$ | $2.8 \%$ | $2.9 \%$ | $3.7 \%$ | $3.1 \%$ | $3.6 \%$ |
| $18.0 \%$ | $21.8 \%$ | $21.2 \%$ | $21.8 \%$ | $22.4 \%$ | $22.9 \%$ | $20.1 \%$ |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| $1.2 \%$ | $1.4 \%$ | $1.5 \%$ | $1.1 \%$ | $1.3 \%$ | $1.6 \%$ | $1.0 \%$ |
| $0.2 \%$ | $0.1 \%$ | $0.1 \%$ | $0.1 \%$ | $0.2 \%$ | $0.2 \%$ | $0.1 \%$ |
| $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ | $100.0 \%$ |

## 23. If you don't take transit (bus, Light Rail, train), what is THE PRIMARY reason?

| A. Service too slow/not fast <br> enough | 725 | $30 \%$ |
| :--- | ---: | :---: |
| B. Require transfers | 92 | $4 \%$ |
| C. There is no service near me <br> or no service at the times I <br> commute to campus | 378 | $16 \%$ |
| D. Concerns about personal <br> safety | 288 | $12 \%$ |
| E. Concerns about cleanliness, <br> or general comfort | 74 | $3 \%$ |
| F. Service is not reliable <br> (transit not runing on time) | 81 | $3 \%$ |
| G. Transit is too expensive | 31 | $1 \%$ |
| H. I don't know about the <br> transit options or how to use <br> transit | 142 | $6 \%$ |
| Other, please specify | 2,390 | $100 \%$ |
| Total |  |  |

